Exam MS-900: Microsoft 365 Fundamentals – Skills Measured

**Understand cloud concepts (15-20%)**

Detail and understand the benefits and considerations of using cloud services

**Understand the different types of cloud services available**

- position Microsoft 365 in a SaaS scenario, IaaS, PaaS, SaaS, Public, Private, and Hybrid scenarios

**Understand core Microsoft 365 services and concepts (30-35%)**

**Describe the core Microsoft 365 components**

- Windows 10 Enterprise
- Exchange Online
- SharePoint Online
- Teams
- Enterprise Mobility + Security products and technologies

**Compare core services in Microsoft 365 with corresponding on-premises services**

- identify scenarios when usage of M365 services is more beneficial than on-premises services

**Understand the concept of modern management**

- understand the Windows-as-a-Service (WaaS) model
- describe the usage of the Microsoft 365 Admin Center and M365 user portal
- understand the Microsoft deployment and release model for Windows and cloud business apps

**Understand Office 365 ProPlus**

- compare with on-premises Office 2016 deployment

**Understand collaboration and mobility with Microsoft 365**

- understand the concept of effective collaboration with Microsoft 365
• understand the concept of enterprise mobility, device management, and application management within an organization

Describe analytics capabilities in Microsoft 365

Understand security, compliance, privacy, and trust in Microsoft 365 (25-30%)

Understand security and compliance concepts with Microsoft 365

• understand key components that need to be protected within an organization’s cloud and on-premises infrastructure
• understand key security pillars of protection, including identity, documents, network, and devices

Understand identity protection and management

• understand concepts of cloud identity, on-premises identity, and hybrid identity
• understand Multi-Factor Authentication (MFA)

Understand the need for unified endpoint management, security usage scenarios and services

• compare security usage scenarios and services available with Azure Active Directory P1, P2, and Active Directory Domain Services (AD DS)
• understand how Microsoft 365 services addresses the most common current threats

Understand the Service Trust portal and Compliance manager

• understand the trust relationship with Microsoft, service locations
• confidence in data protection
• how to address most common cloud adoption show stoppers

Understand Microsoft 365 pricing and support (25-30%)

Understand licensing options available in Microsoft 365

• describe M365 subscriptions and management options
• understand key selling points of M365 in segments of productivity, collaboration, security, and compliance
• understand the different licensing and payment models available for M365
• understand how to determine and implement best practices

Plan, predict, and compare pricing
• understand the Cloud Solution Provider (CSP) pricing model for Windows and Microsoft cloud services
• understand the basics of cost benefit analysis for on-premises vs. cloud
• understand billing and bill management options available

Describe support offerings for Microsoft 365 services

• describe how to create a support request for Microsoft 365 services
• describe Service Level Agreements (SLAs)
• understand how to determine service health status

Understand the service lifecycle in Microsoft 365

• understand private, public preview, and General Availability (GA) and their correlation to support policy and pricing