

Microsoft 365 Certified: Messaging Administrator Associate – Skills Measured

Exam MS-203: Microsoft 365 Messaging

Skills Measured

NOTE: The bullets that appear below each of the skills measured are intended to illustrate how we are assessing that skill. This list is not definitive or exhaustive.

NOTE: In most cases, exams do NOT cover preview features, and some features will only be added to an exam when they are GA (General Availability).

1. Manage organizational settings and resources (30-35%)

1.1. Plan and manage organizational settings

- manage Global Address List (GAL)
- manage Offline Address Book (OAB)
- manage address book policies
- manage email address policies
- configure organizational sharing
- manage add-ins

1.2. Plan and manage client access

- plan namespaces
- configure virtual directories and URLs
- configure global Outlook Web App (OWA) policies
- configure Autodiscover
- troubleshoot client access connectivity problems
- manage Exchange certificates lifecycle

1.3. Manage recipient resources

- manage archive mailboxes
- manage resource mailboxes
- manage groups (Distribution, Security, and Office 365)
- manage mailboxes
- manage mailbox permissions
- configure mailbox policies

- manage shared mailboxes
- evaluate license options
- manage mail users

1.4. Manage mobile devices

- configure mobile device mailbox policies
- configure mobile authentication methods
- configure and manage Outlook mobile
- manage mobile device access
- configure and manage ActiveSync

2. Plan and manage the mail architecture (20-25%)

2.1. Plan and configure transport architecture

- plan connectors
- create and configure connectors
- configure connectors between tenants

2.2. Manage mail flow

- manage transport rules
- manage domains
- manage hybrid mail flow

2.3. Troubleshoot mail flow

- validate inbound and outbound mail flow
- trace a message
- analyze a message trace
- analyze message headers
- analyze Non-Deliverable Reports (NDRs)
- investigate transport logs
- monitor Mail Flow

3. Plan and implement a hybrid configuration and migration (20-25%)

3.1. Plan and implement a hybrid environment

- evaluate and configure hybrid free/busy access (NOT: ADFS, WAP and Not Azure AD Connect, IdFix because they belong to the Modern Desktop Admin)
- decide between Exchange Classic Hybrid and Exchange Modern Hybrid

- manage the Edge server role
- configure Organization Configuration Transfer (OCT)
- plan and configure the environment by using the Hybrid Configuration Wizard (HCW)
- deploy the Exchange Hybrid Agent

3.2. Plan and implement migration

- evaluate migration methods, including cutover, staged, PST Imports, IMAP, G-Suite
- configure migration endpoints in Microsoft 365, including tenant-to-tenant
- manage mailbox migration request batches
- migrating from non-Microsoft messaging systems (NOT: not on-prem solutions)
- troubleshoot mailbox migration

3.3. Manage public folders

- move content between public folder mailboxes
- create additional public folder mailboxes
- implement public folder Top Level Hierarchy (TLH)
- implement mail-enabled public folders
- plan and configure public folders
- manage hold and discovery for public folders
- plan a public folder migration to Microsoft 365

4. Secure the messaging environment (20-25%)

4.1. Manage role-based permissions

- manage role groups
- assign user accounts to admin roles
- manage user roles
- manage a delegated Role-based Access Control (RBAC) setup
- plan RBAC roles for eDiscovery

4.2. Manage message hygiene using Exchange Online and Office 365 Advanced Threat Protection (ATP)

- plan for message hygiene
- manage connection filters
- configure malware filters
- configure spam filters
- monitor quarantined items
- manage protection for phishing
- plan and configure Spam Confidence Levels (SCL)

- configure and manage ATP safe attachments
- configure and manage ATP safe links
- configure and manage ATP anti-phishing

4.3. Manage compliance

- configure retention policies
- configure data loss prevention policies
- configure and analyze audit logs
- manage journal rules
- manage content search
- manage litigation, in-place, and retention holds

The following table compares the objectives in this new exam, MS- 203, with the objectives from both MS-200 and MS-201.

Blueprint (MS203)	Exam (Original)	Blueprint (Original)
1.1	MS201	3.1
1.1	MS201	3.2
1.3	MS200	3.1
1.3	MS201	1.2
1.4	MS200	3.2
1.4	MS201	3.1
2.1	MS200	2.1
2.1	MS200	2.2
2.2	MS200	2.3
2.3	MS200	2.4
3.1	MS201	1.2
3.1	MS200	3.2
3.1	MS201	1.1
3.1	MS201	1.3
3.1	MS201	3.1
3.2	MS200	3.1
3.2	MS201	1.3
3.2	MS201	1.1
3.3	MS201	1.4
3.3	MS201	1.3
4.1	MS201	2.1
4.1	MS201	1.3
4.2	MS201	2.2
4.2	MS201	2.3
4.2	MS201	2.4

4.2	MS201	3.1
4.3	MS201	2.4
4.3	MS200	1.1