



## Chronic Care Management

### Preventive care in action

According to Gartner, chronic conditions account for 86% of U.S. healthcare spending\*. The need for an effective chronic care management system has never been this high. The MazikCare Chronic Care Management module enables patients with chronic conditions to receive holistic, personalized and transformative care both in and out of hospital settings.

- Prescriptive care plans from enrollment to discharge
- Track daily routines to inform analysis and develop preventive care strategies
- Continuous communication among caregivers, support systems, patients
- Increase mobility by accessing key data from anywhere, at anytime through smartphones, tablets, and other mobile devices

\*Gartner, Leading HDOs Focus on 12 Categories of Patient Engagement Technology, Richard Gibson, M.D., 2016



## Operations

### Maximizing efficiency while minimizing effort

With joint expertise in enterprise resource planning and the healthcare sector, we know how to get the right materials in front of the right people at the right time. The Microsoft platform with MazikCare streamlines processes to best manage operations, maintenance, and regulatory compliance within your business, including your organization's financials, human resources, and supply chain management.

- Optimize supply chain and human resources management
- Streamline billing and revenue cycle management
- Report on key performance indicators



## Appointment Scheduling

### Optimal patient experience and resource utilization

Scheduling appointments is a crucial but tedious aspect of successful patient care. The MazikCare Appointment Scheduling module provides a seamless, engaging experience for patients and providers across the entire scheduling and appointment flow.

- Automate the scheduling process based on the availabilities of all resources, as well as patient convenience
- Send secure messages, alerts, and reminders for appointments and prerequisites to patients via text, email, or phone
- Empower call center and in-clinic receptionists to manage appointments worklists and perform all operational functions



## Patient Engagement

### Transparency for patient and healthcare provider success

Patient empowerment and engagement is key for consistent patient compliance. The MazikCare Patient Relationship Management system includes secure patient portals to guide patients through their journeys using transparent and compliant tools. The simple ease of use and diverse functionality facilitates patient engagement and satisfaction.

- Communication and collaboration with the full care team
- Step by step clinical pathways
- Comprehensive patient portal including scheduling, educational materials, and two-way communication





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**Mazik Global** is a visionary and experienced global IT solution development and implementation company. Mazik is a Microsoft Dynamics Gold Partner as well as part of the Dynamics President's Club for 2016. Since Mazik's inception 15 years ago, we have been recognized for our exceptional customer service, technology capabilities, and deep industry knowledge. With profound expertise in the healthcare industry, Mazik has experience successfully implementing MazikCare, our innovative healthcare solution, to multiple large and multifaceted healthcare organizations around the globe.

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