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Monitor Service Performance across Hybrid Microsoft Environments

Savision

10+ Years Experience	Global Presence	20 Strategic Tech partners
Market leader in ITOA Dashboards	900+ Customers	Parent Company: Martello

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#1 Trend facing the IT Ops Function

Digitization of products and processes

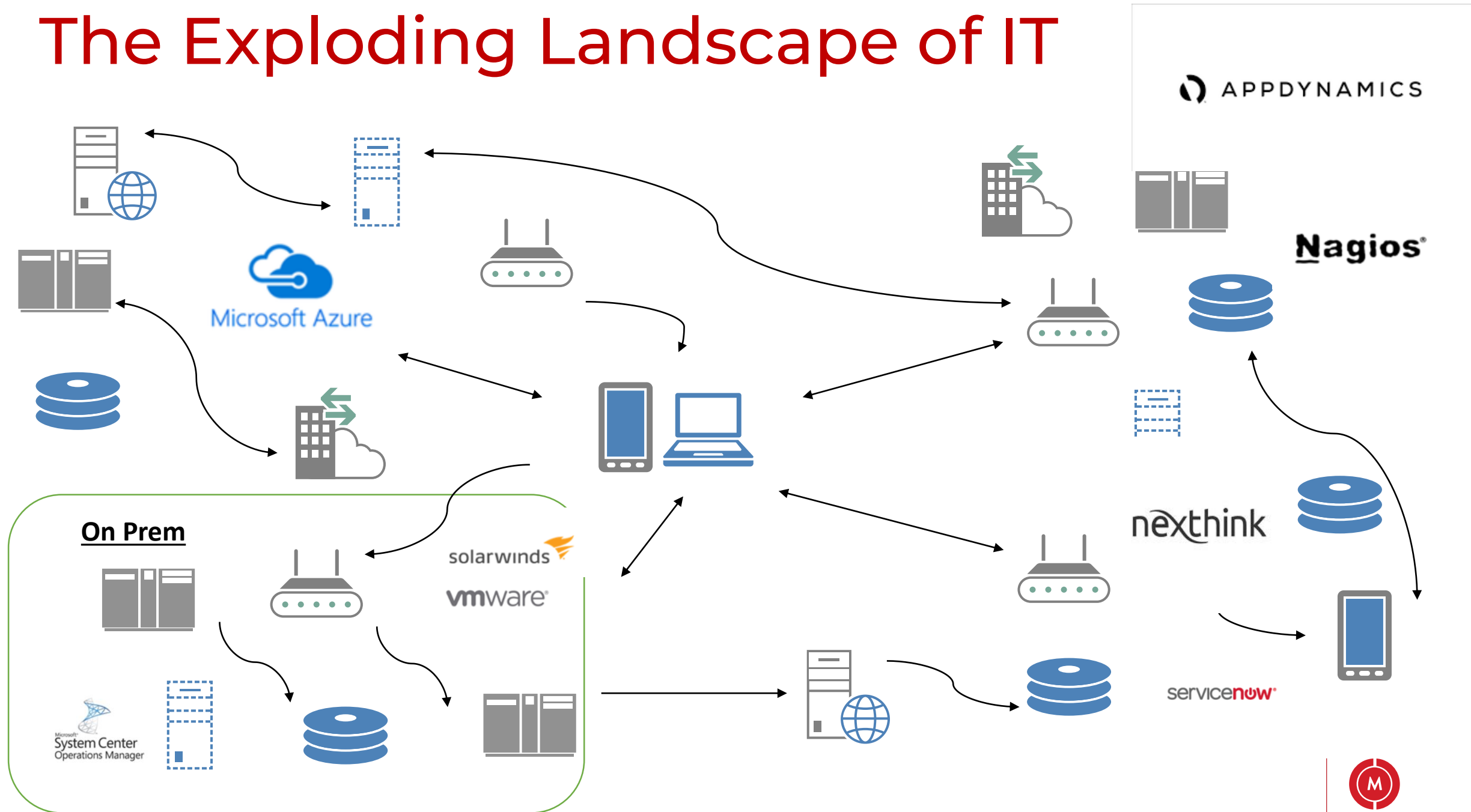IT systems become more crucial
Number of stakeholders increases
Pace of Change in business and technology
Complexity in IT systems

IT = The Business

The Exploding Landscape of IT

APPDYNAMICS

Microsoft Azure

Nagios

nexthink

On Prem

solarwinds

vmware

Microsoft System Center Operations Manager

servicenow

Challenges

IT environments are getting more and more complex, and the majority of companies are moving towards a hybrid environment, where they have a blend of on-premises, private, and sometimes multiple cloud environments.

With devices ranging all the way from IoT, through networking, wireless, servers, storage systems, databases, and more, the diversity is so high that most companies end up using multiple categories of monitoring tools.

What is Savision

"Service Monitoring Platform"

Savision is a service monitoring and analytics platform that brings together metrics and events from multiple tools to present a unified view of the infrastructure that supports critical business services for companies

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Why Savision

Full Visibility

Monitor your customer's cloud, on-prem and hybrid IT landscape in one place. Understand dependencies across (cloud) infrastructure and applications.

Improve Service Quality

Understand issues that affect your service quality and address them before they cause a costly disruption. Demonstrate SLA performance.

Increase Efficiency

Get a real-time understanding of your architecture and reduce mean time to repair.

Microsoft Hybrid-Cloud Environment Example

ON-PREMISE

CLOUD-BASED

- SCOM being the Microsoft monitoring tool of choice, often paired with other specialized monitoring tools (e.g. PRTG)

- Complete in-depth monitoring of the full stack:
  - End user (e.g. Email tests)
  - Application (e.g. Mailboxes, Server roles)
  - Server monitoring (e.g. CPU, Disk space)
  - Network monitoring (e.g. Routers)

- SaaS, IaaS, PaaS

- Monitoring tools is built-in:
  - Azure Insights
  - Log Analytics

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Microsoft Integrations

SCOM

Office 365

Azure
Monitor resource
availability

Azure Insights
Monitor applications
and infrastructure

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How Savision works for you

- Visualize health and performance state of services
- Provide stakeholders with insight
- Give teams actionable dashboards
- Reduce number of tickets to the Helpdesk
- Pro-active - Be ahead of any outage

Consolidate

Centralized Data Layer

Integrate

Portfolio of Integrations