

Advanced Support

By RyanTech Cloud Services



Support Includes

- **Access to our Office365 Help Desk**
- **Office365 Product adoption**
- **Office365 Training**
- **Office365 and Azure license consultation**
- **Access to our cloud portfolio of solutions**

Our support team are experts on helping your users adopt and use Office365. From start to finish we are an extension of your team.

Our Support With Security

- **Proactive email phishing and spam monitoring**
- **Office365 Security Score assessment**
- **Increased toolbox of reporting and security resources**
- **Setup fail-safes to prevent unwanted access when a password is compromised**
- **Modify security configuration of Office365 environment**
- **Advanced training for admins on improved login configuration, with documentation and tools for training others**

RyanTech Support

Why RyanTech Advanced Support?

Our support maximizes your organizations efficiency with the best email platform and a support team available to solve problems.

With Cloud expertise and real world experience, we are able to confidently support the solutions we develop. We utilize a ticketing system which customers can email or sign into to submit and review tickets, phone support, and live chat.



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Why RyanTech Advanced Support Cont'd

Our Advanced Support offering was developed to combat the many attacks happening to businesses. With hackers becoming more intelligent we have to become more proactive. Our goal is to implement the tools and train your leadership to make your team more successful.

Our Advanced Support expands on basic support by stopping threats at the source. If a user makes a mistake and compromises their account, the threat cannot spread. We put tools, automation, and hands on monitoring in place to head off a threat and fail safes to avert a companywide disaster.



