

WITIVIO

Chatbots for the Digital Workplace

WITIVIO



ENTERPRISE CHATBOTS PLATFORM

Create your own enterprise chatbot without code



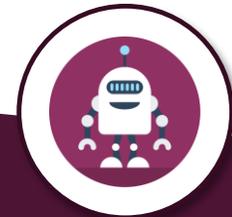
IT CONNECTIVITY

Create interactions with enterprise applications



CHANGY OFFICE 365 training

Videos, deployment training, usages improvements of Office 365



DYNAMeET Meeting organization

Meeting organization and meeting room reservation



2017
Birth of Witivio

+ **20** Corporate clients with
6 Bots each



Average age
27

Member of  Microsoft For Startups

Microsoft IP Co-sell

OUR CLIENTS



DSI Group



Travels bot



Group strategy



Customer service

...

+20 chatbots activated through our **Chatbot Factory**



Identity and Access Management Team

Frequently asked questions



Access procedures



English speaking chatbot



Communication



Relocation of the headquarters

- Questions **before** relocation
- Practical information **during**
- **Onboarding**



Pierre Fabre

Human Resources



Onboarding of the new commers

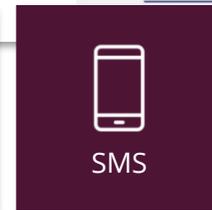
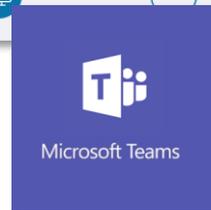
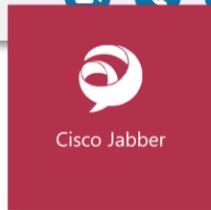
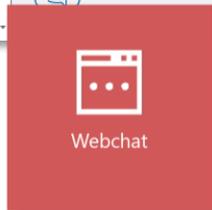
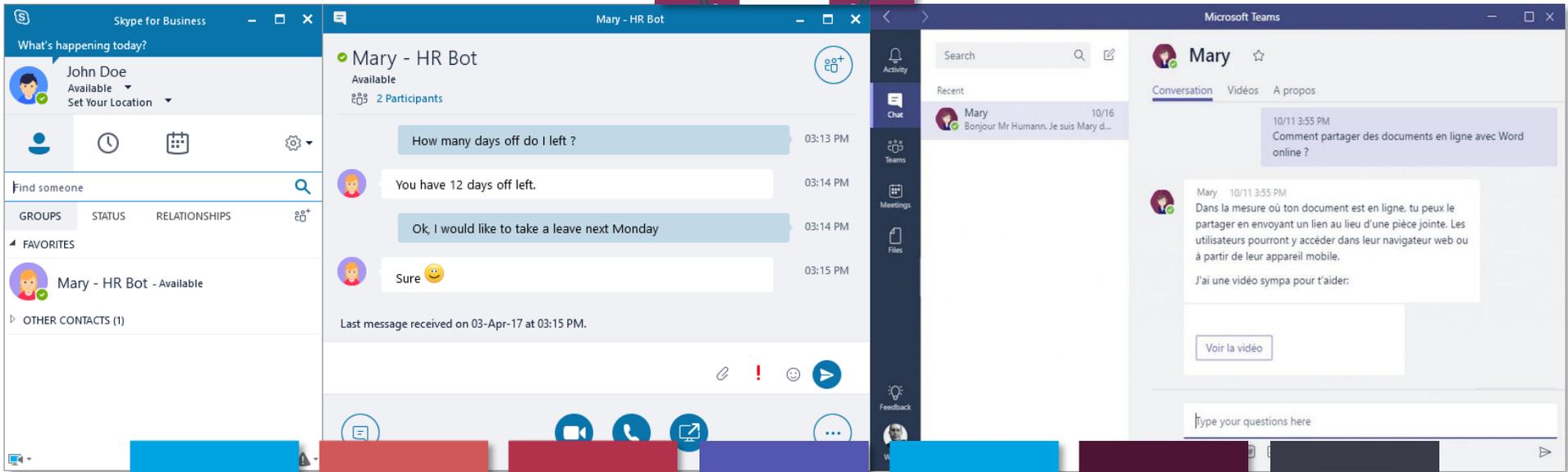


Connection with HR IS



Profiles

ACTIVATE A CHATBOT FOR YOUR EMPLOYEES



MAIN USE CASES

CHANGE MANAGEMENT

Assist any kind of transformation in your company

- Launch of new IT tools
- Other projects

Spread good practices



FACILITY MANAGEMENT

Make your headquarters more dynamic

Give information about every available activity

Improve the user experience of your workplace



HUMAN RESSOURCES

Answer collaborator's recurrent questions

Facilitate integration and onboarding

Evaluate your HR policy with surveys

Complete your enterprise directory

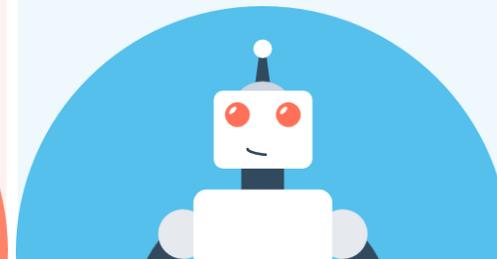


HELPDESK SUPPORT

Provide assistance in case of problems

Reduce incoming calls for your helpdesk support

Automatize ticket creation in your ITSM



RPA CHATOPS

Conversational form and workflows

Know in real time the stocks and ask for advice

Office 365 Managed Services and Self Service Governance



WITIVIO 365 THE CHATBOT PLATFORM



Create your own enterprise chatbot in a few clics without code



Natively available in English, French, German and Italian



Easy management of **business knowledge**



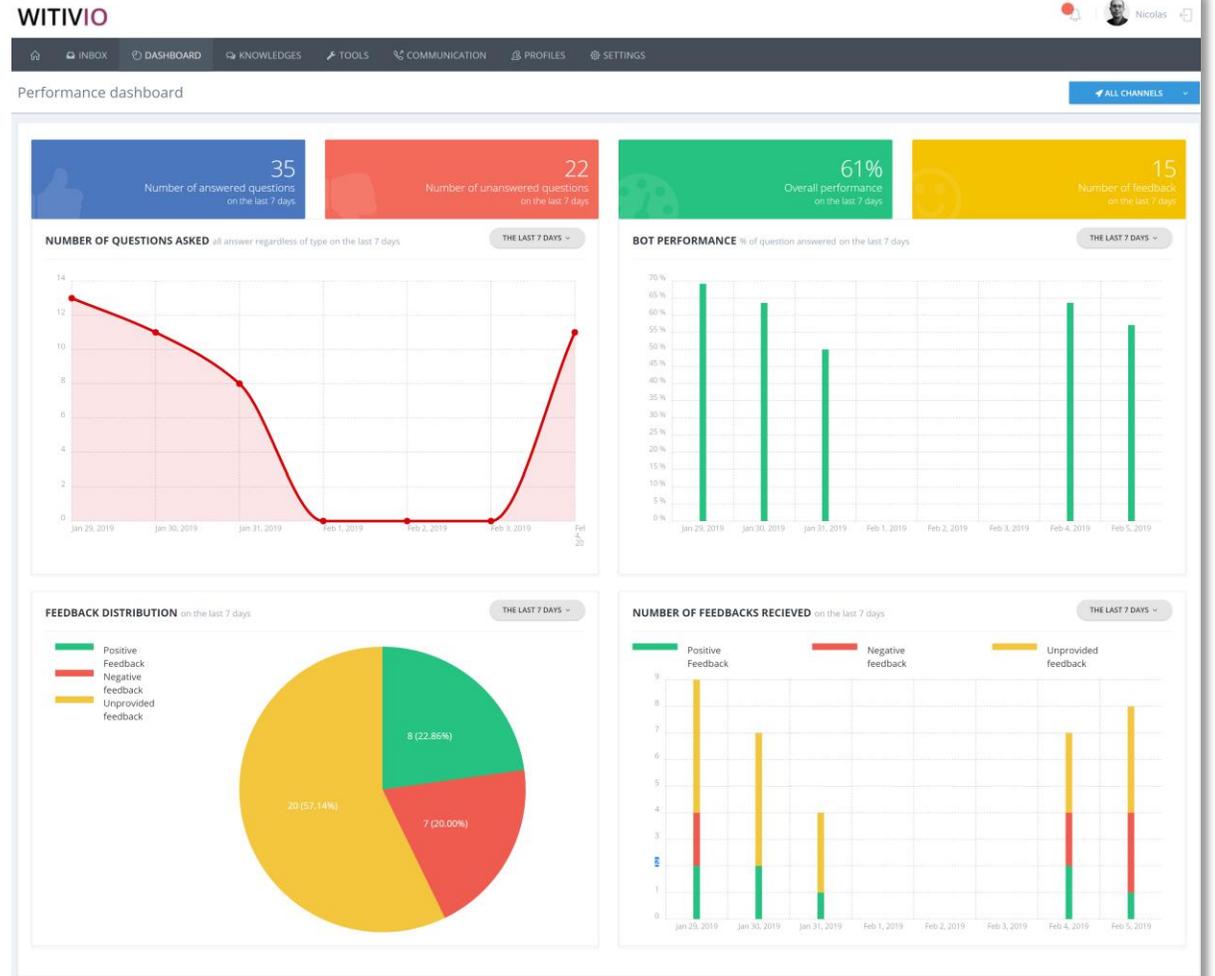
Monitoring and performance



Pro activity and push campaign



Feedback, Active learning : many tools to enable continus improvement



MANY OPTIONS

Monitoring

Measure the performance of the chatbot



Active learning

Continuous improvement



Inbox

Continuous improvement



Feedback

Get the feedback from the users



Base messages

Crete your own chatbot



Synonyms

Teach your business acronyms



Escalation

Never leave a question unanswered



GDPR

Everithing is included

Spell check

The spell mistakes are not a problem



Profils

Différents answers for a same question



Jokes and Small Talk

It's included, just focus on your business knowledge



Personnalisation

Content recommandation

THANK YOU

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