



SOON

A better way to schedule

ORIGINS

Making things better

Soon is founded on the notion that everything can always be better.

By combining your business needs and your employees' preferences, **Soon** offers efficient modern scheduling. We strive to make the lives of planners easier, business results stronger, and your employees happier.

Let's make Workforce Management better.



THE PROBLEM

Top 3 most common issues when scheduling employees

1 COMBINING REGULATIONS, EMPLOYEE PREFERENCES AND BUSINESS DEMANDS

2 KEEPING TRACK OF CHANGES

3 INPUT FROM MULTIPLE CHANNELS & SOURCES



WHY SOON?



SOON IS FAST

Create your schedule in minutes, not days



SOON IS FLEXIBLE

74% less time spent on keeping track of changes



SOON ENHANCES TEAMS

Bring the best of your people by building on their strengths



SOON PROVIDES INSIGHT

Data and statistics on your team providing new insights



SOON IS EASY

Everybody can use Soon right away, there is no training required



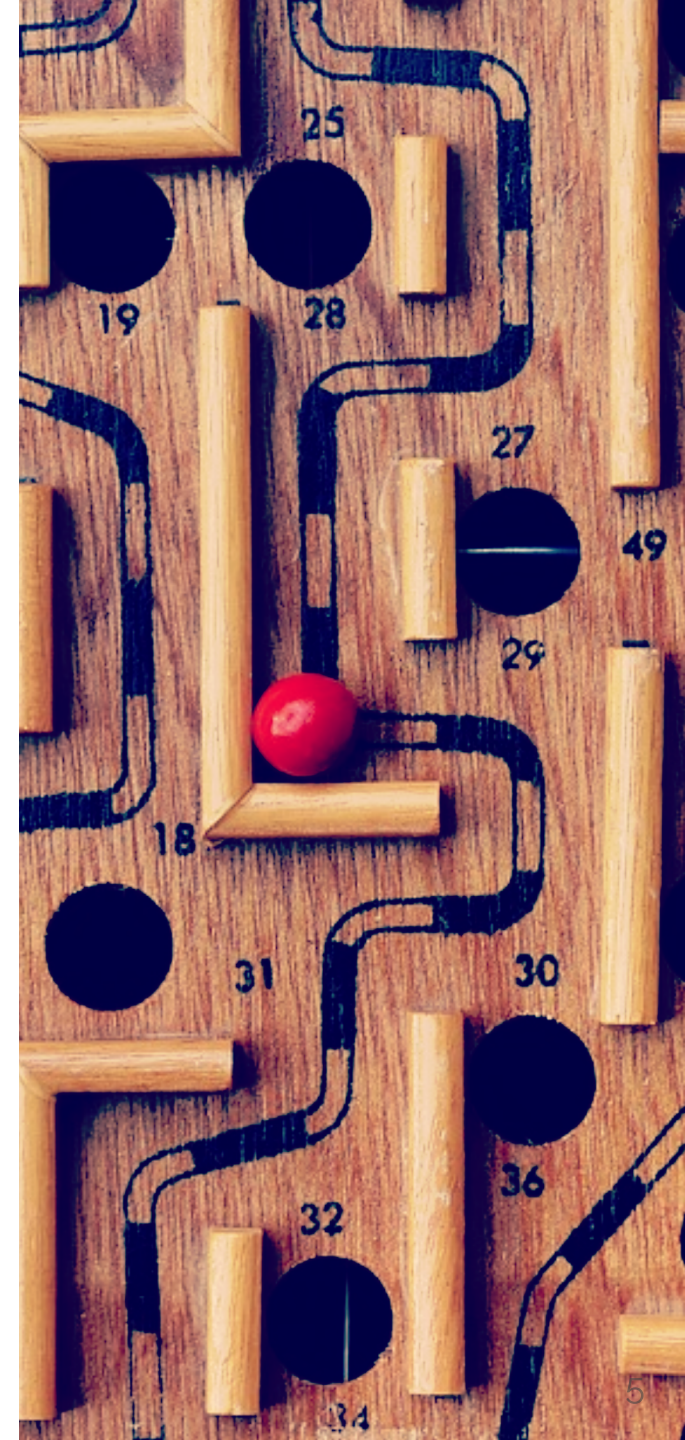
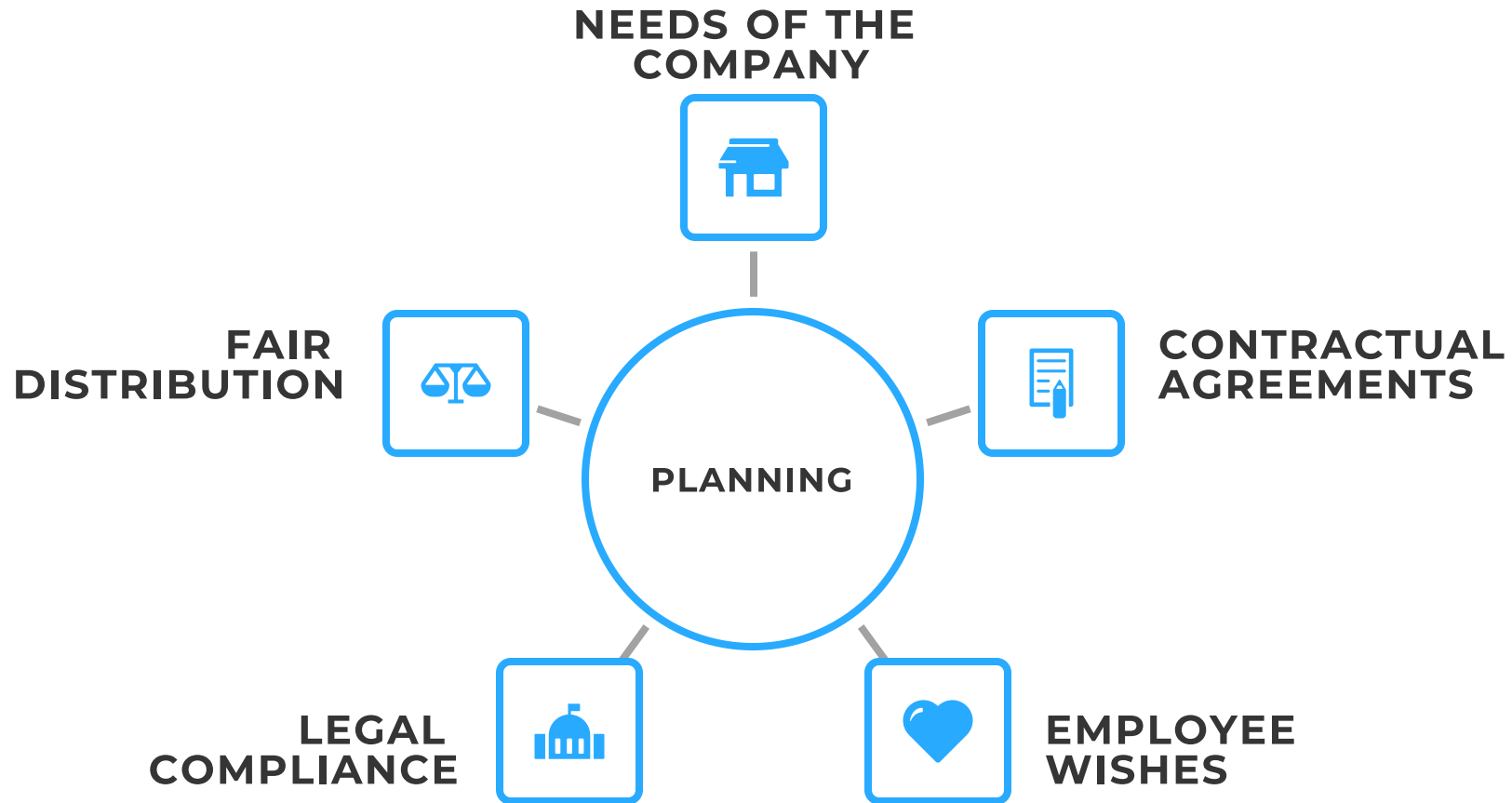
SOON IS CLEVER

Conflict indication prevents them before they happen



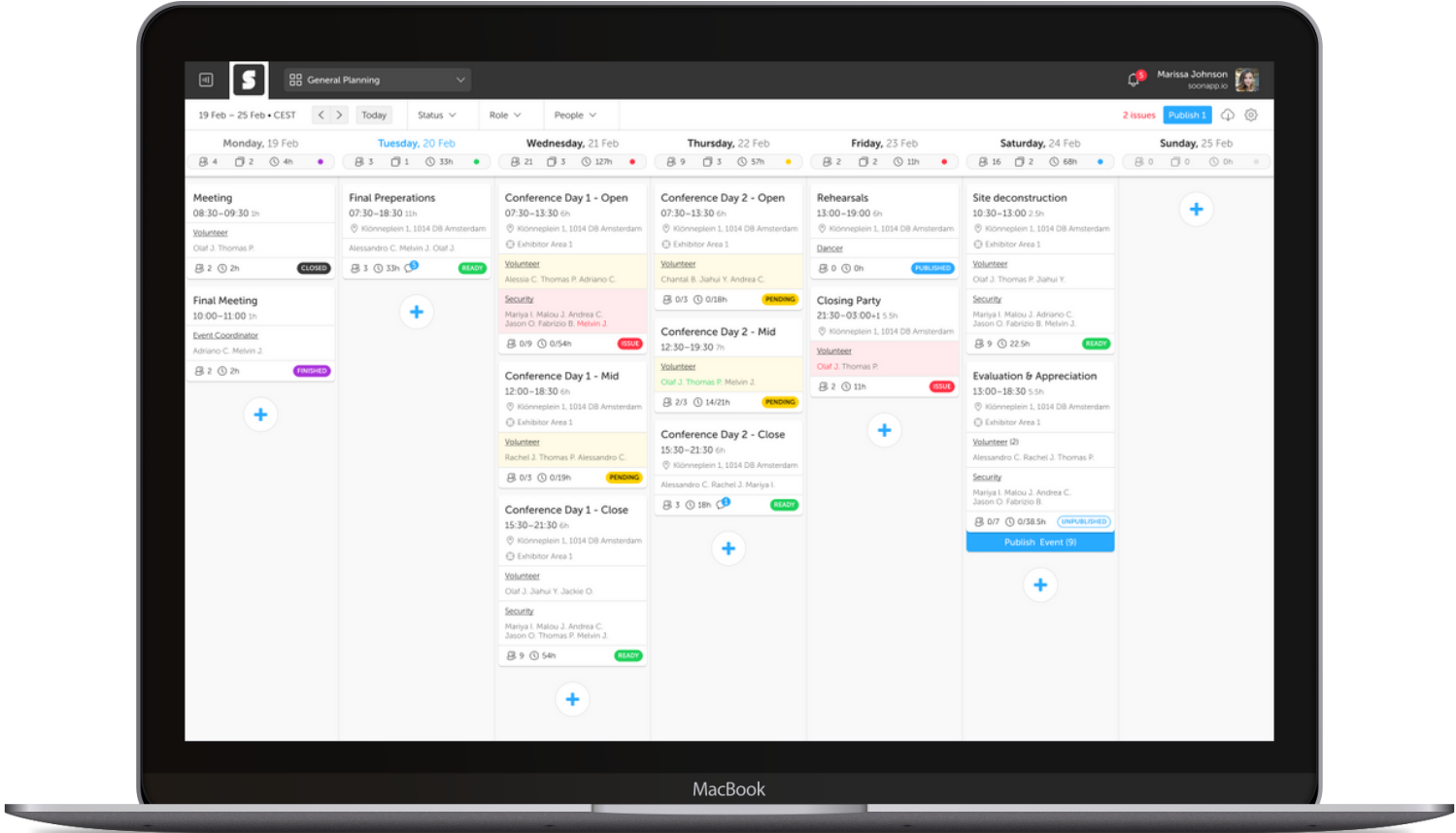
SMART SCHEDULING

Scheduling with Soon



SOON FOR PLANNERS

Laptop, desktop and tablet



ALL WEB BROWSERS
Chrome, Safari, Edge, FireFox



END-TO-END ENCRYPTION
From browser to database



TEAM COLLABORATION
Everyone always synchronized



Friday

2 November 2018



11

people

13

requests

99.50

hours



Search...

01:00 02:00 03:00 04:00 05:00 06:00 07:00 08:00 09:00 10:00 11:00 12:00 13:00 14:00 15:00 16:00 17:00 18:00 19:00 20:00 21:00 22:00 23:00



Melvin Json

8.50h

Conference Day 1 - Open
07:00-15:30



Thomas Picauly

8.50h

Conference Day 1 - Open | Volunteer
07:00-15:30, Klönneplein 1, 1014 DB Amsterdam



Olaf Jacobson

9.00h

Cor
03:00

Conference Day 1 - Open | Security
07:00-15:30, Klönneplein 1, 1014 DB Amsterdam | Exhibitor Area 1



Alisha Mayer

8.50h

Conference Day 1 - Open
07:00-15:30, Klönneplein 1, 1014 DB Amsterdam



Mariya Ivanova

8.50h

Conference Day 1 - Mid
10:00-18:30



Zoey Adams

8.50h

Conference Day 1 - Mid | Volunteer
10:00-18:30, Klönneplein 1, 1014 DB Amsterdam



Fabrizio Bellicano

8.50h

Conference Day 1 - Mid | Security
10:00-18:30, Klönneplein 1, 1014 DB Amsterdam | Exhibitor Area 1



Maggie Taylor

8.50h

Conference Day 1 - Close
13:30-22:00



Jiahui Yeo

8.50h

Conference Day 1 - Close | Volunteer
13:30-22:00, Klönneplein 1, 1014 DB Amsterdam



Alessandro Cardinali

8.50h

Conference Day 1 - Close | Security
13:30-22:00, Klönneplein 1, 1014 DB Amsterdam | Exhibitor Area 1



Jacob Oyebarji

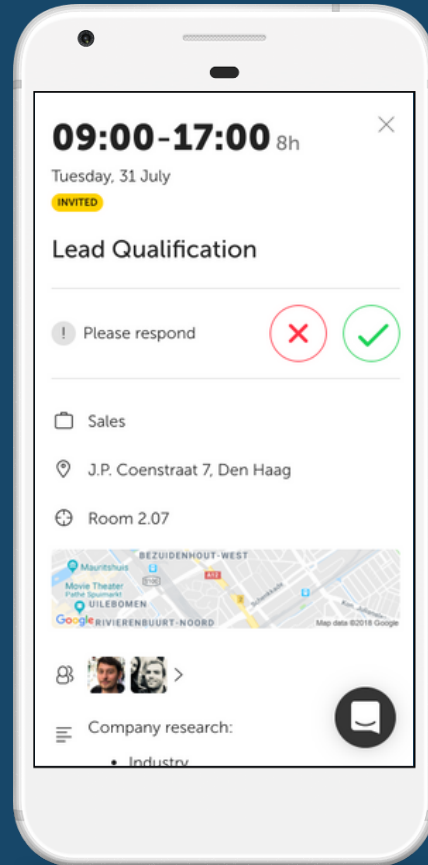
10.50h

Conference Day 1 - Close | Security
13:30-22:00, Klönneplein 1, 1014 DB Amsterdam | Exhibitor Area 1

Conference Day 1 - Night
18:30-01:30+1, Klönneplein 1, 1014 DB Amsterdam | Exhibitor Area 1

SOON ON MOBILE

Works on all smartphones



ALWAYS ACCESSIBLE

Optimized for mobile



SHIFT TRADING

More autonomy for employees



IN-APP SUPPORT

We're right there to help



← Assessment ×

Aantal klantcontacten
Hoeveel klanten heb je geholpen?

Number
Enter a number

1 of 8 Back Next

← Assessment ×

Medewerkerstevredenheid
Hoe was jouw dag?

1 2 3 4 5 6 7 8 9 10

2 of 8 Back Next

← Assessment ×

Werkdruk
Hoe was de werkdruk?

☐ Te rustig
☐ Rustig
☒ Perfect
☐ Lekker druk
☐ Helemaal druk

3 of 8 Back Next

← Assessment ×

Doelstellingen
Heb je je doelen weten te behalen?

☐ Ja
☐ Nee

4 of 8 Back Next

← Assessment ×

Klantinteractie per kanaal
Aantallen per kanaal

Whatsapp
Enter a number

Telefoon
Enter a number

Email
Enter a number

Chat
Enter a number

Facebook
Enter a number

5 of 8 Back Next

← Assessment ×

Gemiddelde wachttijd
Wat was de gemiddelde wachttijd?

Duration
HH : MM : SS

6 of 8 Back Next

← Assessment ×

Behandelde onderwerpen
Welke onderwerpen kwamen vandaag aan bod?

☒ Pensioenzaken
☐ Overleidenzaken
☒ Beleggen in vastgoed
☒ Indexbeleggen
☐ Nieuwe klanten
☐ Administratieve vragen
☐ Ethische kwesties

7 of 8 Back Next

← Assessment ×

Algemene mededelingen
Zijn er opvallendheden of opmerkingen?

Add a message (optional)...

8 of 8 Back Send

Monitor and
IMPROVE
with micro-assessments

Daily Report

Monday, 8 October < > Today

3 Assessments 54 Responses 90% Completion rate 1:15 Average completion time

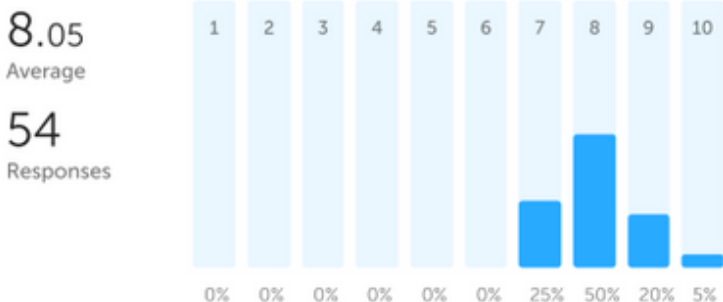
Aantal klantcontacten

Hoeveel klanten heb je geholpen?

354	11	35	58
Total	Minimum	Average	Maximum
48	15.8	32.5	
Responses	Std. Dev.	Median	

Medewerkerstevredenheid

Hoe was jouw dag?





Werkdruk


Algemene mededelingen


Zijn er opvallendheden of opmerkingen?


- Thomas 15:45

 Er kwamen lastige vragen binnen, was hier niet goed op voorbereid. Het duurde lang om antwoord te geven.
- Olaf 16:11

 Iedereen belde tegelijkertijd!
- Alessandro 16:32

 NOS raportage van 10:00 omtrent de miljoenenr
- Dean 18:53

 Door de hittegolf veel overlijdenszaken. Waren onderbemand m.
- Monica 12:45

 Marketing had een foutje in een post op Facebook, maar gelukkig snel gecorrigeerd. Kreeg wel direct wat vragen binnen.
- Rosali 19:52

 Nieuwe espressomachine is super !! Maakt de avonddienst een s
- Francis 15:16

 Complimenten van een klant vandaag over onze nieuwe onboar
- Dione 18:43

 Papier in de printer liep weer vast. Dit gemeld bij facilities.

Klantinteractie per kanaal

Gemiddelde wachttijd

Wat was de gemiddelde wachttijd?

54	0:11	0:47	3:11
Responses	Minimum	Average	Maximum
	0:58	0:22	
	Std. Dev.	Median	

Doelstellingen

Heb je je doelen weten te behalen?



Net promoter score

[Klantdata] Zou u ons aanbevelen aan een collega of vriend?

187	1	6.3	10
Responses	Minimum	Average	Maximum

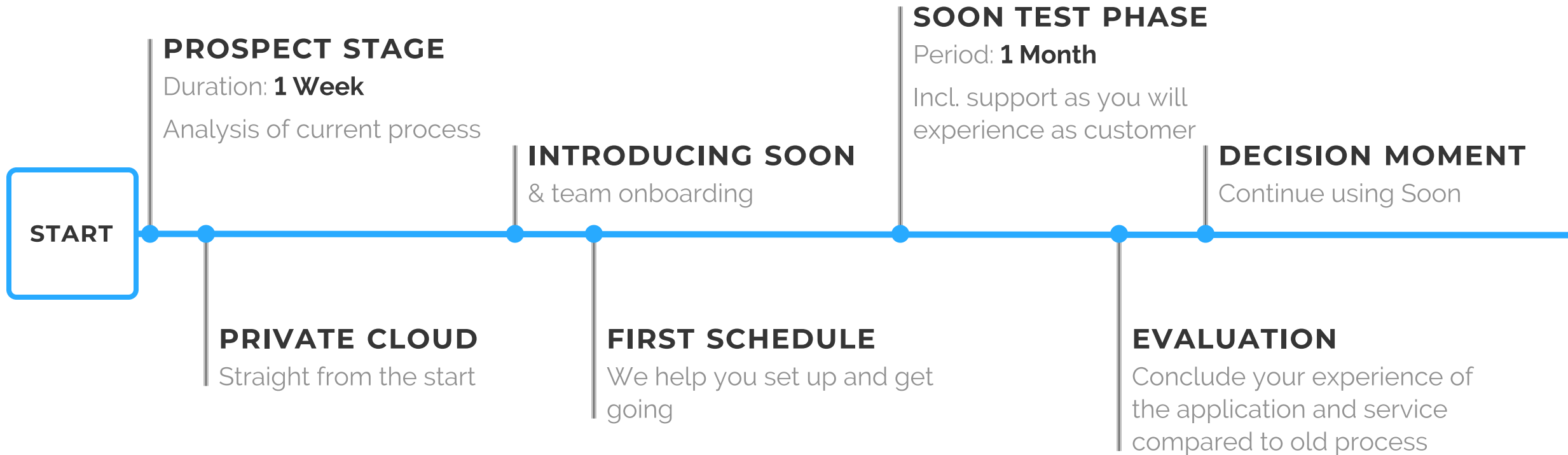
PILOT

For larger organizations we first do a 1-month pilot. So that we can come to a conclusion with the speed of a startup, and still meet the requirements of an enterprise through the private cloud.

ADVANTAGES

- **QUICKLY TEST THE SYSTEM AND OUR COLLABORATION**
- **NO NEED FOR I.T . AND LEGAL DEPARTMENTS**
- **EVALUATE AFTER 1 MONTH**

PILOT ROADMAP



HOSTING PROVIDERS

We only work with state-of-the-art data centers by industry leaders



AMAZON



MICROSOFT



GOOGLE

SECURITY AND DATA



HOSTING

Exclusively at industry leaders



STORAGE

All data is stored within the EU, unless preferred otherwise



LEGAL

100% compliant with the General Data Protection Regulation (GDPR)



PRIVATE CLOUD

Separated from all other customer and online traffic



CUSTOM SUBDOMAIN

Personal branding and IP whitelisting options



CONFIGURATION

Adjustable to your companies requirements

Succes at

THE ONLINE BANK

Ask Floris:
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knab®

"THEY THINK WITH
YOU AND
TRANSLATE YOUR
WISHES DIRECTLY
INTO CONCRETE
IMPROVEMENTS."

- Floris Wakka



MORE HAPPY
CUSTOMERS

TNW

ROBECO

LYNX

Kes

KVK

CUSTOMER SATISFACTION

Based on NPS score measurements on: <https://app.soonapp.io/>

92%

online customers



CONTACT

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soon.works

