# axesor





### Who we are

Axesor is a leading Spanish company in the management of credit risk with operations in Europe and Latin America.

We are registered as European Credit Rating Agency by the European Securities and Markets Authority (ESMA).

We are strategic partners of Microsoft and members of its Azure High Potential Program.

- + 20 years
  of experience managing credit risks
- + 300
  highly qualified professionals
- + 20 million € invested in innovation within the last 3 years
- + 2000 clients who have placed their trust in us

### Our aim

Optimize the management of credit risks based on innovation.

### **PORTFOLIO MANAGEMENT:**

- Automate admission, monitoring and recovery processes
- Consult unbiased and immediately calculated credit opinions and limits
- Decrease costs of recovery and partial requests of information (business reports)

### **CREDIT RISK:**

- Reduce the loss ratio and DSO of the portfolio
- Proactive control of 100% of the client portfolio
- Efficiently solve the endless dilemma between sales increase and risk control

Axesor360 allows companies in any industry access to a customized solution



### What is Axesor360?

An advanced tailor-made solution for credit risk management, accessible through our cloud platform.

- 1 Control of the entire order to cash process, introducing important efficiencies in management.
- The best Big Data for decision making, combining internal information, payment behaviour of your sector and others, and public sources.
- 3 Customized risk indicators, based on innovative AI techniques.







## Axesor 360 in the order to cash process

1 Sales

Commercial

- Access to risk position and commercial profile
- Fast decision making

Credit analysis

Financial

- Customized and automatic admission
- Rules engine
- Review and approval workflows
- Collection and Expected Loss Forecast

Orders management

Logistical

- Credit risk management from order (amounts not billed)
- Blocking and unblocking orders in storage

Credit monitoring

**Financial** 

- Monitoring groups
- Comprehensive alert system with associated action plans
- ► Early action

5 Collection management

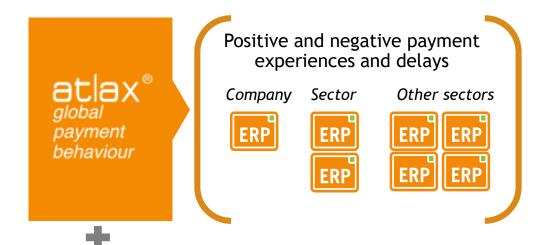
Financial/Legal

- Segmentation and scorecards for differentiated collection management
- Templates and certified communication systems
- Digital file collection actions
- Recovery and collection protocols and workflows
- ► Trade disputes management

Advanced reporting system and scorecard

### Our Big Data: Atlax

- 1 Daily ERP integration: debtors, outstanding amounts and settlements
- Creation of behavioural 3 database of your sector and the rest of the market
- Traditional public information sources



### Operations in last 12 months:

- > 972.069 Unique entities
- **51.716** € Million in commercial operations
- 27,2 Million operations (transactions, collected invoices, pending payments)

Public official gazettesLegal eventsDelinquency bureaus (ASNEF, RAI)

Commercial, financial and



### Customized risk models

Our models are based on *Machine Learning* to predict the behaviour of your client portfolio, considering:

3 years of transactional information allowing for client profiling Your credit policies and processes

As-Is/To-Be analysis for customized calibration







### Personalized credit risk indicators

## icp

### Payment Behavior Index

Measures how and to what extent a debtor is carrying out its payment commitments in a timely manner



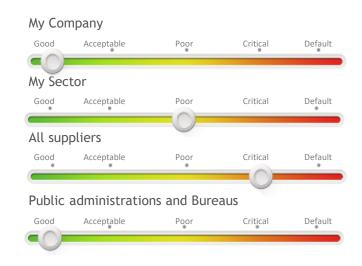
### Immediate Risk of Default

Forecasts the probability of default in the payment of invoices in the very short term (90 days)

### lca

### **Axesor Credit Limit**

Maximum amount to be issued to a debtor at a given time and an associated level of risk







### High predictive capacity

### Own information

Key element for credit analysis

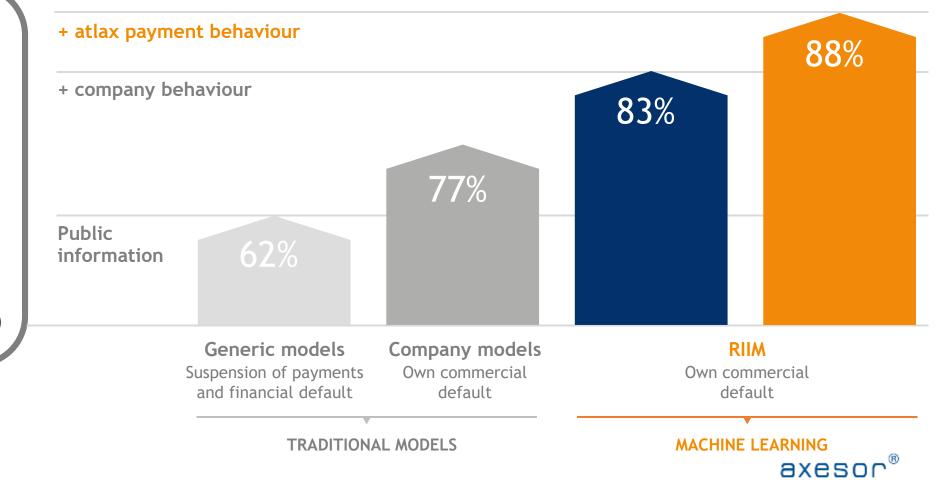
#### Atlax

Identifies patterns of payment behaviour

### **Machine Learning**

High prediction in unstructured samples (mercantile or newly incorporated companies, self-employers and leads)

### Predictive ability





## In the end, what is the result of Axesor360?

### + EFFICIENCY

automation of your admission, monitoring and recovery processes

1

### + LIQUIDITY

decrease in delays in collection and uncollectible sales

4

### + AGILIY

integration in a single place all that is needed for your credit risk management

2

### + SECURITY

100% portfolio coverage

5

### + CONTROL

global view or by organizational unit/company

3

### + GROWTH

identification of potential customers with lower risk, allowing profitable growth

6

# Cross-cutting contribution to your organisation

### **CFO**

Global and updated overview of the credit risk KPIs of the entire group



### **Customer Service**

Customer management, orders, interdepartmental coordination



### **Credit & Collection**

Monitoring of the entire portfolio and collection management. Automatic and unbiased credit assessments

### Cash management

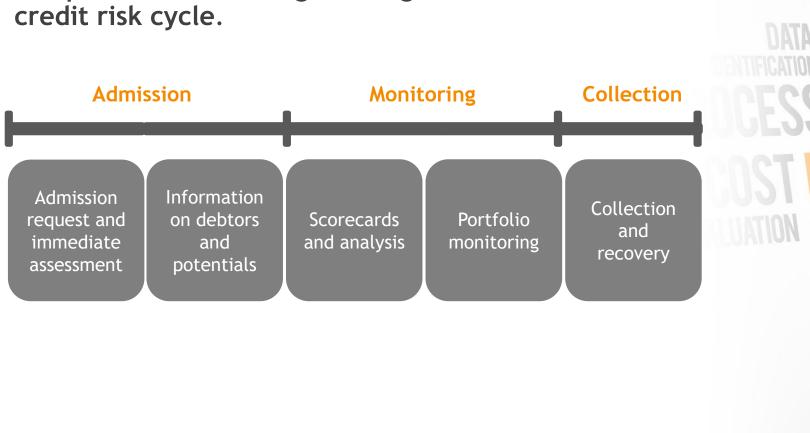
Forecasting of the expected payments per month on a daily basis

### Sales

Real-time customer assessment and analysis of underused limits

### To sum up:

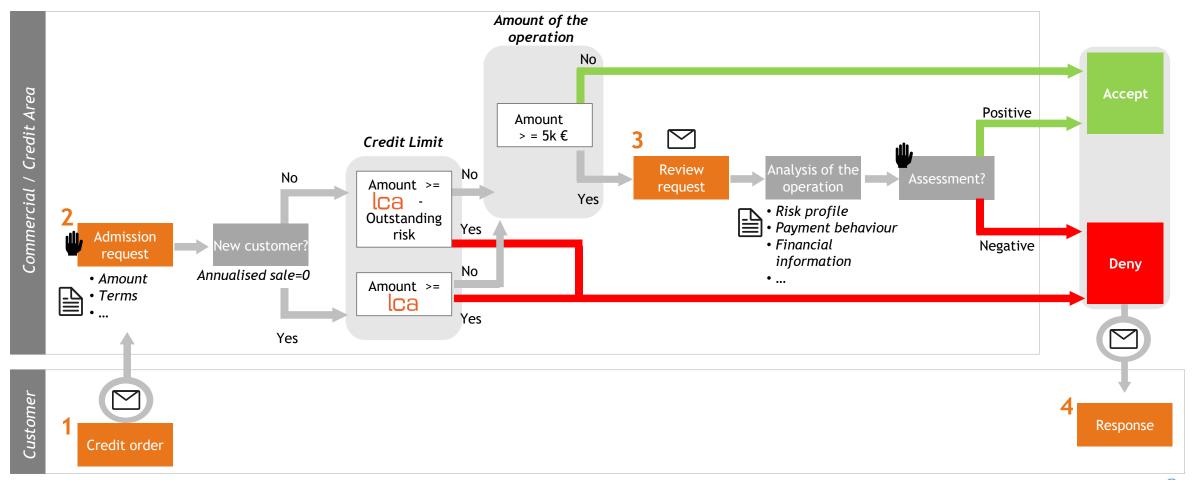
Axesor360 is the solution that allows for a comprehensive coverage throughout the credit risk cycle.







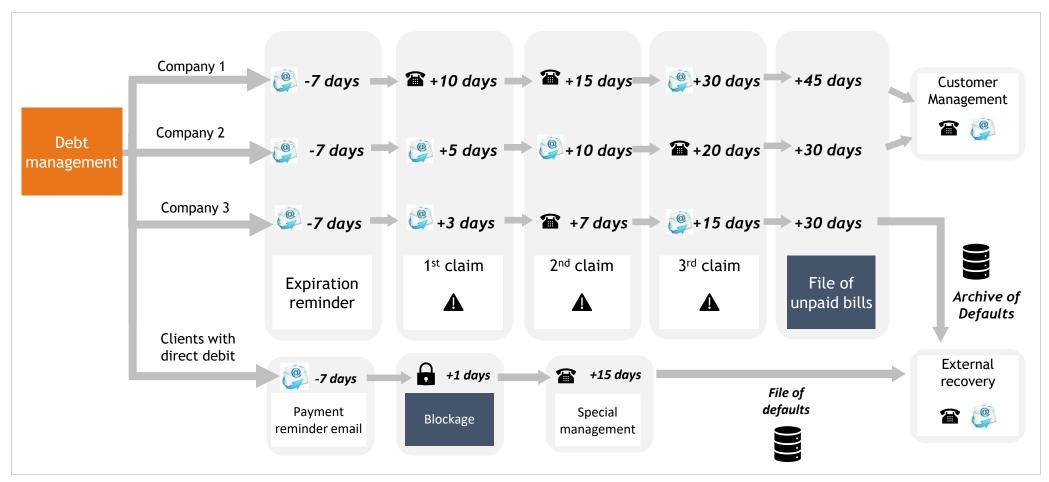
## Admission request for potential customer







# Recovery management process



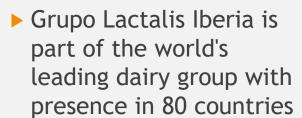


# Reduction of the time spent managing their portfolio



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## The Company



5 companies managing+5,000 customers with€1,200 million turnover



### Challenges

- Portfolio monitoring for their 5 companies
- Customized reporting
- Communication with their credit insurer



### **Benefits**

- Comprehensive and effective portfolio overview, preventive alerts and global reports
- ▶ Improved DSO by 6 days
- Reduction of the time spent managing their credit insurance policy

#### Odete Ribeiro

**CFO Lactalis** 

"With Axesor 360 we have managed to anticipate risks, reducing our DSO and selling in an unbiased manner to new clients. In short, we have reduced costs in our P&L"





## Better control of franchisees and selfemployed people at an international level



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### The Company

- Largest network of tyre services and fast mechanics in Europe
- ► +400 workshops in Spain and +2,000 in Europe



### Challenges

- ► Portfolio monitoring of +17,000 clients
- Improvement in the management of selfemployed clients
- Used in conjunction with credit insurance to improve preventive management



### **Benefits**

- International management and controlled increase in sales
- ► +30% reduction in defaults (50% self-employers) and 34% DSO
- Savings on insurance premiums and financial costs

#### **Mauro Setti**

Head of Collection and Billing Department

"The knowledge of the payment behaviour of our clients in the individualized credit opinion was a qualitative leap, providing more updated and dynamic information adapted to our needs"





## Automation, reduction of default and increase in sales



## **NNNN**

### The Company

- One of the 10 leading certifiers in the world
- ▶ Presence in 90 countries



### **Challenges**

- Development of an advanced operations admission policy
- ► Effective monitoring of a portfolio with +60,000 clients



### **Benefits**

- Reduction in delinquency of 50% in a context of sales expansion
- ▶ Improved DSO by 8 days
- Increase in the n° of clients on credit by 11% (+7,000 clients)

#### Alberto Latorre Palazón

Corporate Director of Administration and Finance

"Axesor 360 has allowed us to have a series of personalized risk indicators that have made it easier for us to **automate** and provide a layer of objectivity to all the company's credit decisions"





# Portfolio restructuring and information integration



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## The Company

- No 1 company in Spain dedicated to the management of benefits for employees
- Operations in 17 countries through 68 companies



### Challenges

- Indicators for a diverse portfolio of +5,000 clients
- Integration of all information in a single platform



### **Benefits**

- Reduction of defaulting debtors of 47%
- Increase in the n° of new clients to 48%
- Preventive control of portfolio and action plans

#### Sebastián Vene

Financial Director

"Thanks to Axesor 360 we have managed to achieve a transparent view of our debtors' portfolio and we have real information on the payment behaviour of our clients instantly"





## Development of indicators to maximize sales



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## The Company



### Challenges



### **Benefits**

- Leading company in the transformation and distribution of steel products
- More than 1,500 clients in Spain, France and Portugal
- Development of indicators focused on increasing sales to existing and potential clients
- Standardized alert system for all their customers
- Availability of a customized
   Credit Limit including early
   behavioural information
- Centralizing the monitoring of an international portfolio reducing management times

#### Iván Ramos

Credit Manager

"Axesor 360 has helped us to optimize our credit risk policy in line with the current economic outlook, providing us with a real-time overview of our client portfolio. This knowledge allows us to make better decisions in a more agile way"





## +600 companies have placed their trust in Axesor360

Food and beverages

















Logistics and automotive



























Industry and energy



































Other sectors



































- Work session to understand your credit risk management and identify areas susceptible to optimization.
  - Characteristics of your company and composition of your client portfolio

PEOPLE

RESOUR

TEAM

- Understand your credit risk management objectives and policies
- C Understand how your admission, monitoring, collection and recovery processes are brought together
- Customized proposal, meeting to present proposals for improvement with the Axesor360 solution.



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Thank you.





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