

# Enable truly personal care experiences

## DXC Health360™ Engagement Center

Leverage a cloud-based, CRM-powered, population health management solution.

#### **Benefits**

- · Personalize interactions
- View electronic medical record (EMR) clinical summary information
- Improve productivity and patient satisfaction
- Capture transportation issues, stressors and motivators, linking them to visual indicators, personalized care plans and assessments
- Connect with the care team for each patient
- Highlight relevant issues, risks and changes with colorcoded triggers



The transformation to value-based care and population health is driving significant change across the healthcare ecosystem. Healthcare leaders now recognize a fundamental need for customer-intimate, patient-centered solutions that make effective use of data from patients and caregivers both inside and outside of healthcare facilities. That's where DXC Health360 Engagement Center comes in.

Health360 Engagement Center is based on a foundational, person-centered data model, focused on helping patients be well and stay well. Built on Microsoft Dynamics 365 and Microsoft Azure™, it is pre-configured to meet healthcare requirements. This cloud-based solution helps you better understand the behaviors, preferences and needs of your patients and their challenges so you can create stronger relationships and deliver more personalized care.

Unlike an electronic medical record (EMR) that is intended to document care, Health360 Engagement Center has been designed from the ground up as a customer relationship management (CRM) tool and is focused on engaging patients in their own healthcare outcomes. It leverages data from EMRs and other health information systems to present a consumer-first, 360-degree view of your patients. Complementing your EMR system, Health360 Engagement Center provides the foundation to allow you to personalize interactions and create better overall care experiences.



#### **About DXC Health360**

DXC Health360 is a cloud-based, CRM-powered, population health management solution and enables providers and payers to personalize care experiences, ensure quality, lower costs and increase satisfaction and customer loyalty. Health360 is built on Microsoft Dynamics 365 and integrates machine learning, wearable technology, telehealth, Microsoft Azure and Cortana Analytics to provide a complete technology solution. Health360 is a new way to tackle population health – one person at a time.

In addition to Health360 Engagement Center, Health360 includes the following modules:

DXC Health360 Care Coordination:
 Helps you to proactively plan and
 coordinate care, leveraging embedded
 clinical protocols and best practices
 from Dartmouth-Hitchcock.

- DXC Health360 Consumer
   Engagement: Attracts and engages consumers and patients in their own, personalized care experience.
- DXC Health360 Consumer
   Experience: Personalizes every
   interaction with your health system,
   based on clinical, behavioral,
   situational and preferential data.
   With direct integration to the contact
   center, leverage embedded Telehealth
   Guidelines from Schmitt-Thompson
   Clinical Content.
- DXC Health360 Care Network:
   Optimize your provider network with
   Physician Relationship Management,
   M&A pipeline management, onboarding,
   training and referral management.

### **About DXC Technology**

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit **www.dxc.technology**.