

**ELCA CRM NETWORKVIEWER** – shows all connections of a record of any connection-enabled entity in Dynamics CRM in a graphical representation.

---

**WHAT IS THE ELCA NETWORK VIEWER?** The ELCA CRM NetworkViewer shows all connections of a record of any connection-enabled entity in Dynamics CRM in a graphical representation. Information about the connection is shown directly in the graph. For example, it's very easy to get an overview of the network of a contact to discover new opportunities and load additional connections to expand the graph by clicking on a node.

---

**WHAT ARE THE KEY FEATURES?** The ELCA CRM NetworkViewer provides you with many features, such as:

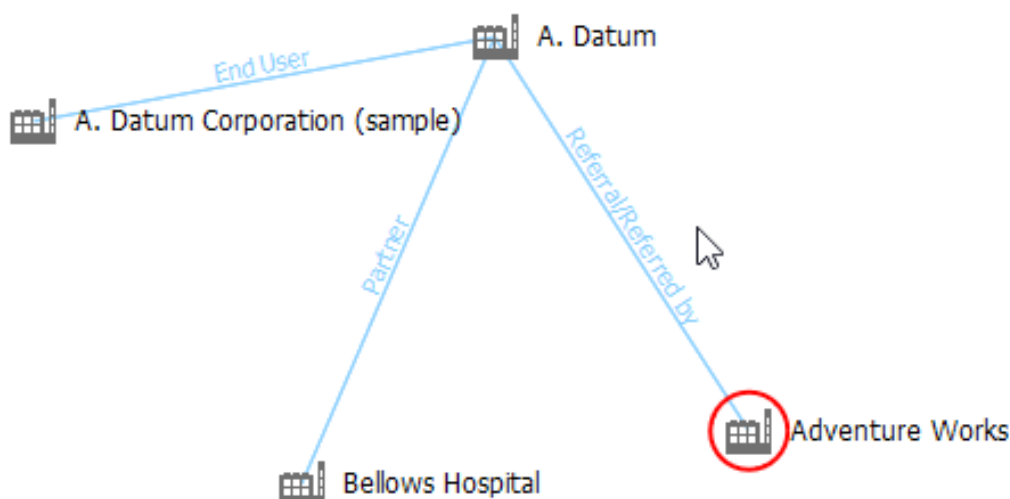
- › Filtering: only show the connections you want to see.
- › Automatic organization of the nodes. The nodes of the graph (i.e. the records) are organized and placed automatically in an optimal way. If you prefer, you can turn this off, thus freeze the graph and manually place the nodes.
- › Expand the network just by clicking on a node. If you want to remove a node, just right-click it.
- › Display detailed information on the right side, but also hide the sidebar to get more space for the graph.
- › Directly open a record in CRM.

---

## NETWORKVIEWER

The NetworkViewer can be started from any form of any connection-enabled entity using the NetworkViewer button. The different nodes are organized automatically in the graph.

See our demo video on Youtube:  
[bit.ly/2rxKAGp](https://bit.ly/2rxKAGp)



---

**CAN I CUSTOMIZE THE NETWORKVIEWER?** Yes, as an administrator you can customize the NetworkViewer in the configuration record. You can customize many behaviours, such as the color of the different connections or the information shown in the graph.

---

**WHAT LICENSES ARE AVAILABLE?** Try out the ELCA CRM NetworkViewer for free with the trial license valid for 10 days. The trial gives you all features of the NetworkViewer.  
The full license is sold for CHF 4'900.- (+ VAT). The license is valid as long as the software assurance contract lasts, which also ensures you get all updates for only CHF 980.- (+ VAT) per year.

Contact us at [crmsolutions@elca.ch](mailto:crmsolutions@elca.ch) to get a license key.

---

**WHICH VERSIONS OF DYNAMICS CRM ARE SUPPORTED?** With the current version of the ELCA CRM NetworkViewer, Dynamics CRM 2015, 2016 as well as Dynamics 365 are supported.

---

**HOW DO I INSTALL THE ELCA CRM NETWORKVIEWER?** Just download our solution and deploy the solution to the CRM. When you open the viewer the first time, you'll be asked to enter a license key (trial or full).

---

**ELCA Informatique SA**  
Lausanne 021 613 21 11  
Genève 022 307 15 11

**ELCA Informatik AG**  
Zürich 044 456 32 11  
Bern 031 556 63 11

[www.elca.ch](http://www.elca.ch)

---

**ABOUT ELCA** ELCA is one of the biggest independent Swiss full-service providers for business and technology solutions, and a leader in the fields of IT business consulting, software development and maintenance, and IT systems integration. The privately owned company, with more than 800 experts, has branches in Lausanne, Geneva, Berne, Zurich, Paris, Madrid and Ho Chi Minh City (offshore development), all operating according to a common process framework.