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Microsoft AppSource



**CMMS**  
accelerator

## Boost internal maintenance reporting, resolution and prevention in your Dynamics 365 for Finance & Operations system.



Microsoft | Dynamics 365

If you are responsible for management of the servicing and internal maintenance of your tools, equipment or vehicle fleets and choose not to outsource this maintenance; you will recognise these issues:

"Machinery breakdowns can have major impacts on my production line efficiencies. And we rely on manual repair requests from workers which causes more delay."

"Multiple maintenance operators work across various equipment types, so we risk productivity loss whilst upskilling and finding the right engineer available."

"As a manager, I need to have visibility on machinery which most often breaks down."

### Why choose Prodware to support your equipment maintenance needs in Dynamics 365 for Finance & Operations?

As a Microsoft partner, Prodware has developed and implemented Dynamics 365 and AX projects across Europe.

Our experienced R&D team work closely with our clients to develop additional functionalities that suit their internal maintenance management needs.



### The Computerized Maintenance Management System accelerator extends Dynamics functionality with:

- Equipment identification
- Preventive maintenance plans by equipment
- Interventions management
- Interventions planning
- Breakdown reports for curative maintenance
- Time spent and materials consumed entries
- Mobile application for intervention support by technicians
- Analytics boards to spot trends
- Out of the box for Dynamics 365 for Finance & Operations



#### Boost productivity with mobile app

For production line workers faced with broken machinery and resulting delays, the ability to report the breakdown with supporting images for faster resolution.



#### Speed up remedial tasks

Maintenance managers can plan the intervention, add materials to be consumed, operations to be executed, and assign a suitable technician (matching skills and availability). The technician is alerted via their mobile maintenance app with images and instructions.



#### Flexible resolution reporting

Depending on business productivity rules, the technician can either report the completed maintenance via their mobile app straight into the system on the production floor or they can perform this task on the desktop during admin time in bulk.



#### Preventative maintenance

Maintenance managers can surface situation reports via their dashboard on request from senior management, which shows pre-set KPI performance. Plus with preventative maintenance plans in place, the system can propose interventions to boost productivity further.

The screenshot displays the CMMS mobile app interface across four panels:

- Maintenance:** Features a dashboard with a '1' indicating the number of interventions, buttons for 'Equipment list', 'New intervention request', and 'Counters entry'.
- Equipment:** A list of equipment items with search functionality. Items include CLEDYN (Clé Dynamométrique), DECLAS (Découpe Laser), EPROUVTRA (Eprouvette de traction), MIC001 (Micromètre N° 001), PASTIL (Pastilleuse), and PC001 (Pied à Coulisse N° 001).
- Intervention request:** A form for creating a new request, including fields for 'Equipment code', 'Description', 'Comment', and 'Intervention on component(s)'. It also has a 'Take a picture' button.
- Intervention details:** A view showing details for a specific intervention, including 'Maintenance order number' (OM000002), 'Description', 'Equipment code' (PR250T), 'Order status' (Started), 'Planned date' (1/1/1900 1:00 AM), 'Start date/time' (3/26/2018 2:00 AM), 'End date/time' (1/1/1900 1:00 AM), and a 'Comment' field. It also includes buttons for 'Bill of Materials', 'Route', and 'Start intervention'.



#### Future proof

Certified for Microsoft AppSource, the solution is available for free trial or online purchase



#### Flexible

The CMMS system works with both curative and preventative maintenance needs



#### Secure

Built on a strong and customisable security model that gives your users the guidance they need and your IT team the assurance of compliance

Speak to Prodware about getting your Dynamics system fully aligned with your internal maintenance needs.

Contact [appsource@prodwaregroup.com](mailto:appsource@prodwaregroup.com) to discover more.

