

Provider Forward™ CRM App



Manage: Provider data entry & updates in an automated workflow environment – quickly identify records with missing or outdated data & manage the update process inside the CRM



Track: Communications, quality/training, certification, multiple locations, practice structures, specialties, metrics & benchmarks



Act: Make analytics actionable! Build outreach lists for automated communication, **put a complete view of the provider at the fingertips of your service team**, easily report on & analyze provider data



Integrate: with your core network management tools to extend capabilities for tracking & managing communications & critical interactions (uses standard CRM integration web services)



Customize: Easily customize & extend to meet unique needs of your organization – use our dashboards & forms or design your own, drag & drop modification

