

# Microsoft Dynamics 365 Business Central

## GAC Support Guide

GAC supports its customers with the use of **Microsoft Dynamics 365 Business Central** directly by:

1. telephone
2. via the GAC Service Portal. 24/7 reports can be entered on this service portal and statuses of reports checked.



## GAC Service Portal

### Answer your questions and remote assistance

Ask your questions about our software via the GAC Service Portal. Here you will find answers to the most frequently asked questions and the status of your open notifications. The Service Portal contains information about your license data and product updates. Remote assistance is required for some service calls. We use the Teamviewer to provide support directly on your work screen.

Our service desk employees can be reached by telephone on the following numbers:



- Production & Wholesale 0499 58 28 21
- GAC Global Solutions 0499 58 28 25
- Business Services 0499 58 28 26
- KidsVision 0499 58 28 24

[Download Team Viewer](#) [To the Service Portal](#)

## Watch the video about the new Portal



<https://youtu.be/lf9pVRbiAUk>



## Contact

Do you have questions? Please contact us. Our employees are happy to tell you more about the benefits of our business software. [Do you want to know how our software works in practice?](#) We put you in touch with one of our customers.

[Make an appointment](#) [Ask a question](#) **Call directly: 0499 58 28 28**