

IT Service Management Tools

„We help customers to
manage IT and we like it!“

ALVAO



ALVAO Company

Optimizing
processes



Development
of tools

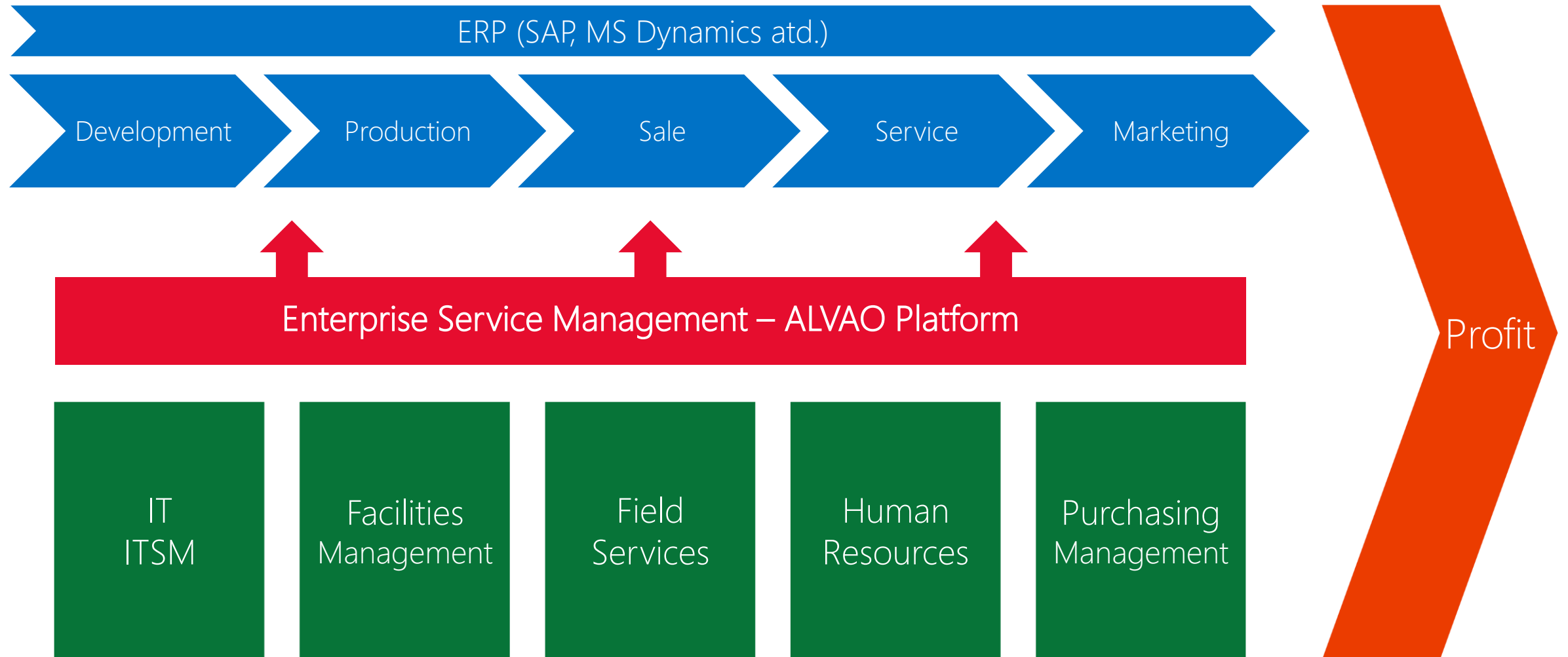


IT Service
Management



Founded
1999

ALVAO in Organization





Our vision

Providing our clients with the best possible Windows-based IT Service Management Out-of-the-Box solutions

1.

Focus on Microsoft platform

2.

Meet Global Standards (ITIL, Cobit etc.)

3.

Great User Experience (UX)

ALVAO Service Desk is connected directly to calendars on Exchange Server

ALVAO imports users, groups and computers from Active Directory

Web Apps of ALVAO runs on IIS and are integrated with Sharepoint

ALVAO runs on MS SQL Server

SharePoint

Windows Server

Exchange

Microsoft SQL Server 2008

ALVAO

Office 365

ALVAO can import data from Microsoft Dynamics or other ERP systems

Microsoft Dynamics

Microsoft Azure

ALVAO Service Desk is integrated to Outlook for work with emails and meetings planning

ALVAO can run on MS Azure