



Software as a service (SaaS) built for hospitals and health systems.

Technology advances have changed how patients seek access to medical services. As more health systems embrace this shift in healthcare delivery, they are turning to telehealth to improve health care access, quality and delivery.

Teladoc Health is the only virtual care provider with a business unit and technology platform dedicated exclusively to supporting hospitals and health systems. Our cloud-based telehealth solution is reliable and configurable and can readily scale to enable connectivity across enterprises offering flexibility in how systems deliver remote care.

A smarter approach to virtual care

As the market leader, Teladoc Health empowers hospitals to grow their business and brand at unmatched quality and scale. Our cloud-architected technology allows health systems to deliver secure, remote, quality care 24/7.

- Reduce ED admissions
- Improve access to primary and specialty care
- Respond to retail competition
- Reduce readmissions and manage chronic conditions
- Improve interoperability between hospital and remote sites



The American Hospital Association has exclusively endorsed the telehealth technology platform and licensable software solution of Teladoc Health.



Virtual care technology designed for clinical and business needs



Secure cloud-based environment

- Private, HIPAA secure platform
- Quick deployment, scalable and redundant
- Dedicated instance / multi-tenant capable
- Load balancing and disaster recovery safety features



Systems integration & configuration

- EHR/EMR integration
- Web APIs and SDK
- SAML 2.0 single sign on (SSO)
- 300+ configurations



Provider network management

- Preferred or private networks
- Rules-based routing
- Augment with Teladoc's 3,100+ providers
- Physician designation by specialty and availability



Consult features

- Full-featured mobile and web applications
- On-demand and scheduled consults
- Physician selection
- Embedded multi-party video
- High definition image uploads



Clinical workflows

- Remote access and queue visibility
- Template-based charting
- Integrated eRX with drug formularies
- Patient medical history / health records exchange



Self-serve administration tools

- Multi-user roles
- Patient and physician scheduling
- Workflows for missed appointments
- Dynamic reporting and analytics



Payment processing

- Claim and payment processing
- Payor EDI
- Real-time eligibility checks
- Consult fee and refund capability



Operational Support

- 24/7 in-house support (400+ CSRs)
- Dedicated 800# / agent
- Multilingual services available
- Professional services available
- Teladoc Behavioral Health available



Marketing support

- Best-in-class engagement model
- White label and co-brand capability
- Targeted waiting room messaging
- Dynamic patient surveys
- Digital marketing communications

FOR MORE INFORMATION VISIT

Teladoc.com/HealthSystems or call 1-844-798-3810

Teladoc[™]
HEALTH

About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.