**MultiSelect Option Set**

**Current limitation for MultiSelect Option Set:**

* For all versions of Microsoft Dynamics CRM, the option-set field doesn’t allow users to select multiple values. At present selecting multiple values isn’t supported.
* Dynamics 365 does provide multi-select option-set but any existing or earlier dynamics CRM solution even if upgraded, the field would not support multi-select option set and would still require creating a new field.

**MCT IT Solution helps:**

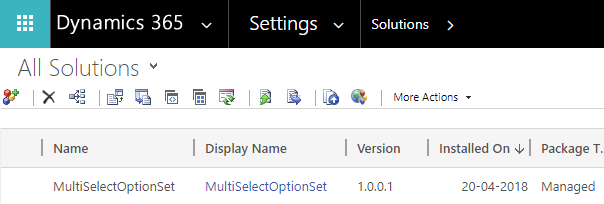
* The solution is built in a way that Dynamics CRM 2016 system or upgraded 365 system is compatible to use this multi-select option-set feature easily, by just importing this solution in the CRM system.

**Importing Dynamics CRM Solution**

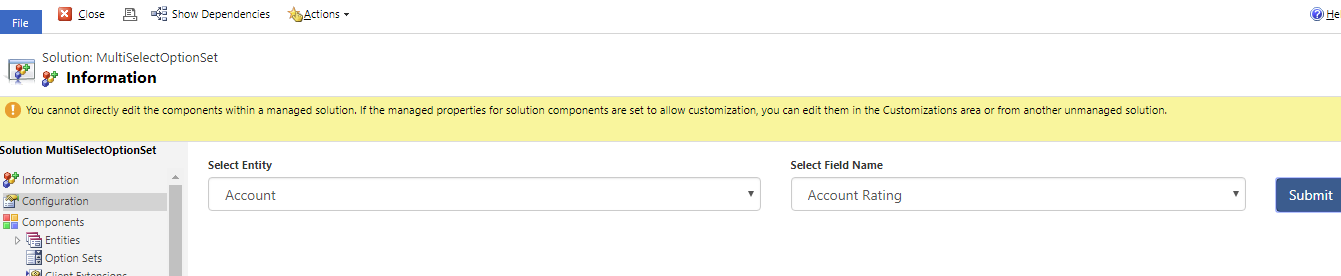
* Log on to the Microsoft Dynamics CRM server website as an administrator.
* From the menu, click **SETTINGS > Solutions.**
* On the All Solutions page, click **Import**.
* On the Select Solution Package page, click **Browse** to locate the Dynamics CRM **MultiSelectOptionset** solution.
* Click **Next** on the Select Solution Package and Solution Information page, and then click **Import** on the Import Options page.
* By default, the **Enable any SDK message processing steps included in the solution** check box is selected.
* In the Importing Solution dialog, click **Close**.
* And click **publish all customizations**.

**Configure the MultiSelect Option set setting:**

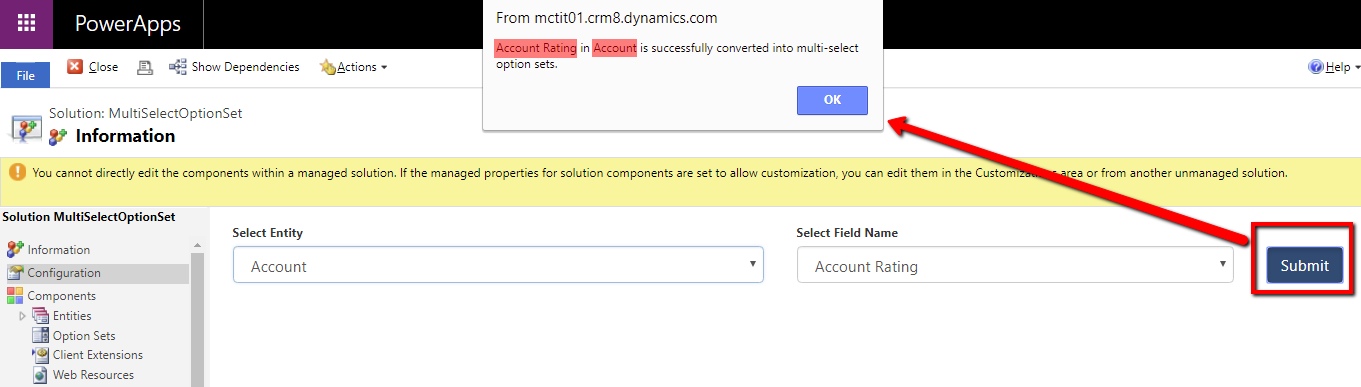
* On the All Solutions page, double-click **MultiSelectOptionSet** to open the Configuration page.



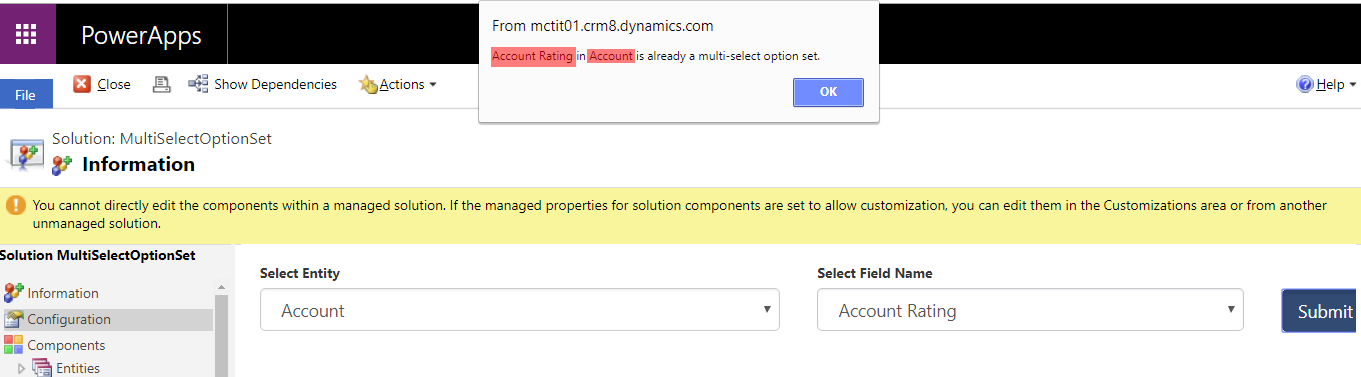
* On this page, **select entity** dropdown to select the entity and also select option set field from **select field name** for which you need to use **multi-select** control.



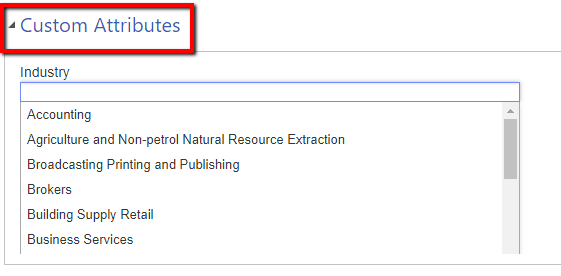
* After selecting an entity and selecting field name, click the **submit** button.

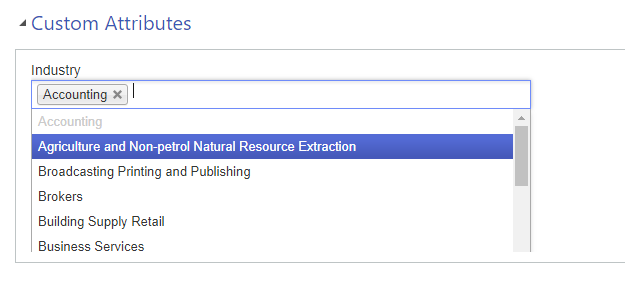


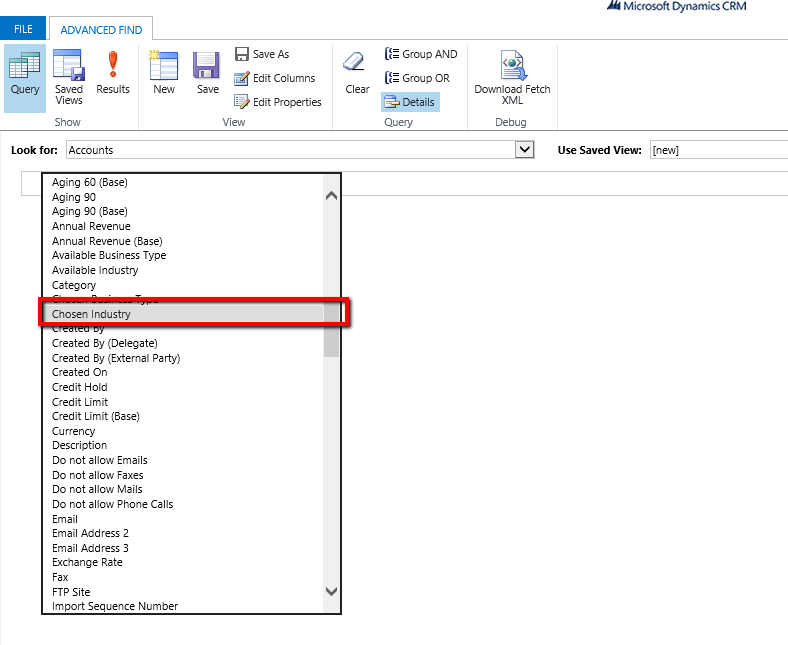
* In this page, it will not allow selection of the field for the second time.

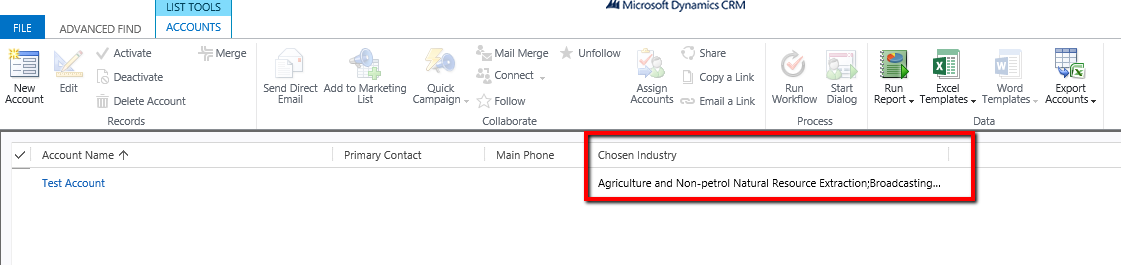


* After the success message, close the solution and check the selected entity to find custom multi-select control in **Custom Attribute Tab.**



* Now you can freely use this control. 
* After submitting, this feature will create two new fields in the selected entity in CRM like Available (your options set field name) and chosen (your option set field name). E.g. **Available Industry** and **Chosen Industry**.
* It is also possible to query data using **Advanced find**, by selecting those values that are selected in the control and query these values in the Chosen (your options set field name).





For any query write to us: [mct@miraclecloud-technology.com](mailto:mct@miraclecloud-technology.com)