Resco Mobile CRM

Mobile client for Microsoft Dynamics CRM
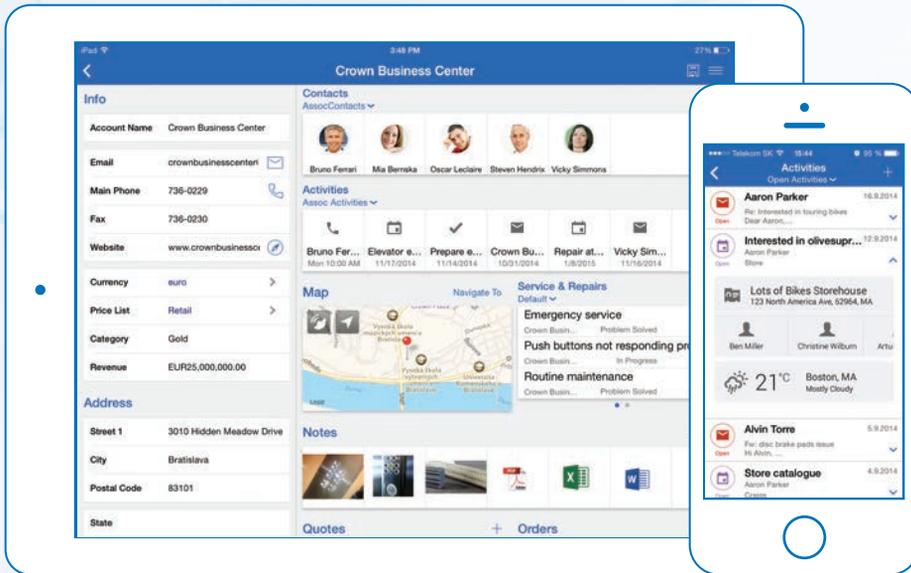
Offline functionality

No internet? No problem! In offline mode the CRM data is stored directly on your device, accessible anywhere, anytime. You don't have to stop working whether you happen to be on a plane with no wi-fi, have a meeting in an area with weak signal coverage or in any other situation with limited internet connectivity. And when you're back online, simply synchronize the app so all the changes you've made are saved on your CRM server.

Connects even beyond Dynamics CRM

Every Mobile CRM license now includes access to Resco's own CRM server, offering rich CRM functionality, data storage, and a web browser client, which complements the mobile app. You can use it as your standalone CRM solution, delivering mobility without the need for a third-party software. Or to connect the app with other back-end systems, such as Oracle CX, SAP, and Salesforce.

Dead-simple to use

Every new feature of Resco Mobile CRM, is built to expand its capabilities, yet keep the user experience streamlined. Creating and rescheduling appointments with a single tap, selecting and modifying multiple records at once, in-line action buttons enabling quick access to key functionality – those are just a couple of the handy features which make the app a true joy to use.

Support for custom entities and fields

Have you customized your Dynamics CRM server, so it incorporates your own customized entities and fields? Great, you can have those in Resco Mobile CRM as well. With the Woodford configuration tool you can add them to the app quickly and easily.

Airtight security

We go above and beyond to ensure your information is safe & secure. From protecting the database with the highest encryption standard to giving you the option to remotely lock the application or wipe out data from it (should anything unexpected happen).

Dedicated customer support

Get in touch with Resco's support team whenever needed and get your issue resolved in no time. Whether an e-mail comes from the US or Australia, our support guys work around-the-clock, responding to inquiries quickly and accurately.

Popular features include (but are not limited to):

Signatures
Get an order or inspection form signed right on the spot

Barcode scanning
Scan the code to easily add it to an order

Attachments
Access documents, photos or HTML files via the app

SharePoint integration
Open, delete, upload, and replace documents on the go

Photo capturing
Take a picture of a repair, product display or anything else, really

Route planning
Plan your trip visually on a map to create an optimal route for you and others

Phone call & e-mail tracking
Save calls as CRM activities & track your e-mails instantly

Exchange & Gmail integration
Send & receive e-mails from your mailbox of choice

Dropbox integration
View, update, and share files within the app

Advanced security
Set access rights, remotely lock, and wipe the app if necessary

Iframes
Create stunning product presentations and link to websites

Favorites
Pin those frequently used records to a favorites section for faster access

vCard, meCard support
Populate contact's or lead's fields based on a QR code

Interactive map
View your records (accounts, appointments, or other) on a map

Reports
Run reports via the app

Color themes
Change the graphical appearance of the app to suit your company brand

Automatic synchronization
Have your work saved even if you forget to sync the app manually

Reminders
Get a notification of an upcoming appointment

Language support
Choose from 16 default languages or easily add a new one

Advanced find
Create your custom views
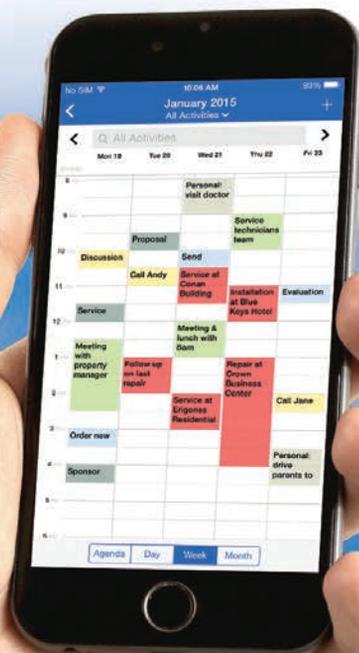
**THERE YOU HAVE IT.
IF YOU WANT GREAT RESULTS, RESCO MOBILE CRM IS THE WAY TO GO.**

Join the club

Trusted by over 1,500+ corporate customers including:

HEINEKEN	BRIDGESTONE Your Journey, Our Passion	MERIAL	Catalana Occidente Grupo asegurador
ROYAL CANIN	DANONE	AutoZone	TRIBANCO Uma Empresa do Grupo Martins
AdvanDx	Arthrex	Benco Dental We deliver success smile after smile.	newad
BRIGGS & STRATTON	insights	IT-SYSTEMHAUS TRADING POINT	MARSTON'S
Bayer CropScience	KPMG	Heinz	ENTERPRISE

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