NEUDESIC

Neudesic Healthcare Solutions

Intelligent systems to guide employees in accessing and utilizing enterprise knowledge, EHR data and compliance standards, while protecting member, provider and patient rights.

Member/Patient Information and Preferences

Case Management Tracking and Reporting
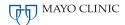
Customer Service Interaction System

Medicare, Medicaid and other Compliance Reporting

Neudesic Healthcare Clients:

PROVIDENCE Health & Services

stryker®

American Cancer Society®

MAYO CLINIC

Texas Children's Hospital®

scan HEALTH PLAN.

aetna®

Cancer Treatment Centers of America®

hoag

PeaceHealth Medical Group

DePuy Synthes

FRESENIUS MEDICAL CARE

Renown HEALTH

St. Jude Children's Research Hospital

Transparent, repeatable processes that are outcome-driven while delivering consistency and collaboration.

Member/Patient Information and Preferences

Member/Patient Control
Empower your teams to communicate more effectively with members and patients, in the ways they select, including self-service profile management, to deliver positive experiences that boost loyalty and member retention.

Single Source Data Hub
This Neudesic solution creates a single authoritative source of member information, combining data from disparate systems, including EHRs. New entries, into any system, are immediately available to authorized staff.

Case Management Tracking and Reporting

Meet Reporting Requirements
Neudesic helps healthcare organizations meet service level agreements and reporting requirements by providing quick and easy access to member data.

Multi-Source Case Data
Comprehensive case life cycle management allows outreach to multiple resources, such as EHRs, to resolve issues and provides robust tracking and reporting of case activity.

Customer Service Interaction System (Regulatory and Non-Regulatory)

Control the Care Continuum
Reduce complaints, grievances and appeals, while increasing productivity and quality of service with this Neudesic case management system that tracks and manages member issues from a wide variety of channels.

Ensure Compliance
This solution embeds routing of specific regulatory components, to the correct groups and teams, adding the ability to measure each process.

Medicare, Medicaid and other Compliance Reporting

Optimize Processes
Streamline time-consuming reporting processes specific to Medicare and Medicaid and compliance programs.

Measurable Results
Neudesic has created tools to provide controlled automation and easy access to the information required to confirm cases are handled properly and efficiently.

Neudesic can enable your organization to...

Utilize repeatable, consistent communications over multiple channels

Automate workflows to increase productivity

Optimize processes for predictable workload management

For more information contact: Tim Corken: (303) 248-8321 • Tim.Corken@Neudesic.com