

FACTSHEET

## DynaRent Service Management

DynaRent Service Management offers future-facing capabilities that optimize time and cost for equipment, resources, transport, and service planning and execution. Graphical service dashboards give planners a complete view of all service needs and resources, with tools for fast, accurate scheduling and execution. Mobile field service eliminates paper trails and errors with real-time workflows and connection to DynaRent. Full integration with MicrosoftDynamics 365 for Finance and Operations (and Dynamics AX) makes DynaRent part of your total ERP system. Designed to meet multi-industry needs and service scenarios, DynaRent is also ready for you to work with emerging innovations, from the Internet of Things to augmented reality.

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Multi-Industry Success	Oil & Gas	Containers	Automotive	Logistic Equipment	Cranes	Consumer Rental	Tower Cranes
	Trailers	Aerial Work Platforms	Machinery & Equipment	Scaffolding	Construction	Audio & Video	

#### **Empowering Innovation**

www.to-increase.com



# Why DynaRent Mobile for equipment rental & services industries

- → Backed by team of industry experts focused on equipment rental & service
- → Flexible modular suite; configurable capabilities for multi-industry needs
- ightarrow Certified for Dynamics with open-platform integration
- → Streamlined implementation with industry configuration templates
- $\rightarrow$  Graphical dashboards for real-time insight and planning
- → Designed to incorporate current & future IT and market trends
- → Ideal for both single and multi-site, international businesses

### **DynaRent Service Management**

### **Features**

Graphical Resource Planning	Manage planning and scheduling tasks using a graphical planning dashboard with drag-and-drop functionality and system-wide updates. Assign optimal resources and materials with instant overviews, drill-back tools, and prompts for availability, skills, inventory, location, and more.
Service Level Agreements	Work with standard agreements or easily tailor details so that you have all information in place for work order completion requirements and time frames.
Third-Party and Vendor Management	Leverage the same service and maintenance processes used for equipment you own to manage third-party/leased or sub-rented equipment. Provide well-documented, efficient services that integrate with DynaRent Equipment Management, ensuring complete coverage across lifecycles.
Preventive Maintenance	Auto-generate work orders triggered by time-based (periodic/forecasted) or consumption-based variables that align with scenario and maintenance plan. variables) Set up batch jobs for time-based maintenance. Enable auto or manual registration of meter values for consumption.
Material Resource Planning	Increase "first-time fix" and reduce storage and replenishment costs. Based on flexible setup per product/product group and transactions such as production, work orders, purchase, and sale, you can efficiently reserve and order materials, including transport across depots.
Spare Parts Management	Master Resource Planning in Microsoft Dynamics 365 automatically creates purchase forecasts, so you can monitor inventory and know what needs to be in stock to complete work orders.
Corrective Maintenance	Using MRP tools, configure preventive or pre-emptive maintenance to minimize unpredictable service requests, and quickly generate ad-hoc work orders with assurance that all information stays within your business system and customer records.
Work Order Management	Quickly generate pre-defined or tailored work orders for routine and value-add service, warranty, repair, and delivery. Eliminate paper trails and errors with auto-triggers, workflows, configurable association of forms with customer records, and centralized data that ensures all variables impacted are reflected across your system.

Warranty Management	For repair or maintenance work order execution that's covered within warranty, you can initiate a separate process for vendor or manufacturer claims.
Delayed Maintenance	Automated, configurable prompts and alerts ensure timely, relevant execution for service and maintenance tasks that are registered to equipment but delayed due to issues such as time constraints, not urgent status, spare parts availability, and others.
Mobile Field Services	Remote field techs use preferred devices for work orders, customer documents, and changes received in real time from DynaRent. Features include configurable workflows and screens, offline/autosync, drag-and-drop across DynaRent and devices, readiness for IoT, M2M, augmented reality—see the DynaRent Mobile fact sheet to learn more.
Pre-emptive Maintenance	Support pre-emptive service and maintenance by incorporating the Internet of Things into DynaRent mobile service capabilities.
Industry Lifecycle Services	Pre-configure up to 70% of specific industry and business needs for DynaRent, using templates and tools that speed implementation and let you modify and upgrade your solution with minimal downtime.

Get a DEMO of DynaRent Service Management for Microsoft Dynamics 365 - Write to us at learnmore@to-increase.com •