

FREEDOM!

THE ANSWER TO EFFICIENT FREEDOM OF INFORMATION REQUEST MANAGEMENT



Freedom!

Working extensively in the public sector, our customers have shared with us that they have spent either a lot of time and money (or none) developing specific solutions to manage Freedom of Information (FOI) enquiries with varying levels of success.

At Tisski we are determined to come up with innovative solutions to common problems and make a real difference on the day to day lives of civil servants. Our FOI offering is a vertical solution with in built learning paths and everything necessary to log, monitor, respond to and report on FOI enquiries.

Using Dynamics workflow capabilities users are walked through every step of a FOI request and alerted to any potential breaches of legislative responsibilities. With full management reporting, this is designed to be a great value solution that is instantly accessible to anyone with Dynamics licences.

Freedom! - The Answer to Freedom of Information Efficiency

For **£49k** (exc. VAT) + license cost over a 2 week build, you will get:

- A solution adapted specifically for FOI enquiries
- Guided learning
- Service Alerts
- Management Dashboards
- Escalation paths
- An exemplary customer experience

To find out more visit www.tisski.com or

call us on 0247 7712050

About Tisski

The Tisski team are passionate about helping the public sector to become more efficient and improve services by benefiting from the market leading technologies and platforms that Microsoft provides. Focused mainly around Dynamics 365, Tisski's experts specialise in Microsoft cloud technology for case management and its application within a Public Sector context.

Tisski care about delivery and customer service. We never compromise our integrity, never oversell and never make promises we can't keep.

Our customers describe us as "likable, friendly and real" and they love working with us. At Tisski going the extra mile and exceeding your expectations is a given.

We understand 'the enterprise approach' which is often required in large implementations within the public sector, and are extensively referenceable but also the necessity to be able to have a solution up and running quickly with a minimum viable product to ensure the solution will work for your organisation.

For many suppliers the Dynamics product range is just a part of a wider portfolio, but for Tisski it is the focus. We recognise that the outstanding technology provided by Microsoft empowers our customers with the flexibility, user engagement and integration they require without an excessive service overhead.

Tisski in the Public Sector

Tisski aim to revolutionise systems within the public sector through user-centric solutions which are quickly deployed using innovative technology. We have experience with rolling out Dynamics into government departments large and small.



HM Government
G-Cloud
Supplier



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Additional Services from Tiski:

Tiski believe that by creating vertical solutions for the public sector we can unlock some of the barriers to entry for government to really benefit from the power of Dynamics 365 so we have created the following solutions to allow departments to deliver and trial quickly and easily keeping implementation times to between 4-12 weeks.

Our solutions include:

Resolve - get up and running instantly with our case management package.

Health Forward - Project and Resource management for health providers

Compliance - Manage GDPR enquiries quickly easily and efficiently (include public facing portal)

Licence Watch - Licence your customers without a massive administrative overhead. By using our self-service portal, take payments, authorisation organisations and revolutionise your ability to monetise your services.

Virtual Technical Architect:

Access to a highly skilled and experienced Dynamics consultant to lead through the process of working with Dynamics, Troubleshoot your approach, QA design decisions and provide Guidance and leadership.

Who could this benefit?

Organisations moving to the second phase of a project require the security of a relationship with a partner and guidance on an 'as and when' basis.

Virtual Organisation Administrator:

A 'support contract plus'. Tiski assistant to work as part of your team fulfilling day to day duties, such as dashboard setup, email marketing or user engagement follow-up.

Who could this benefit?

Organisations who have a short-term need for administration but who wish to keep their project rollout moving forward.

Some of the customers that Tiski works with:

Our growing portfolio of Government clients includes:

Health and Safety Executive, HS2, British Business Bank, Greater London Authority, Scottish Enterprise, Department for Education, Education Funding Agency, The Scottish Parliament, NHS, The UK Parliament and many of The Growth Hubs championed by the Departments for Communities & Local Government (DCLG) and Business, Energy and Industrial Strategy (BIS).

Additional Training Courses:

- Building for Success
- Will Agile work for you
- Are you ready?
- Efficiency Review
- Security Maximisation
- Power BI 'OOTB' and how to maximise it
- Is PAAS right for you?
- Maximising Gamification for user engagement

Procuring Services from Tiski

We are experienced in responding to RFI & OJEU notices. We are registered on G-Cloud and the DoS (Digital Services Framework). Just search for "Freedom" or "Dynamics365"

Real value is often driven through an early engagement that helps set the agenda and the procurement process.

We welcome enquiries at planning stage—involve us early and let us help shape your project.

To find out more visit www.tiski.com or call us on 0247 7712050

Gold
Microsoft
Partner

