

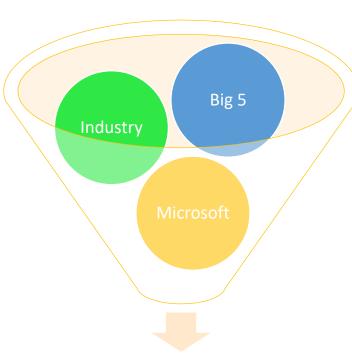
# Unify Overview & Loyalty Offering

June 2019



### **Organization Overview**

- Based in Australia and New Zealand.
- Singapore and Philippines operations opening in January 2019
- Over 500 person years of Business Application implementation experience
- Team size of 36
- Focus on Business Analytics, ERP, Chatbots, CRM
- Global Scale with a local touch
- Background of Team
  - Big 5 Consulting
  - Software Vendor
  - Industry



Best Practice Consulting with Deep Application Knowledge



## **Unify Offering**

**ERP** 

CRM

Business Analytics

ChatBots

Data Warehouse



### **Industry Focus**

- Retail: Apparel, Electronics, Online Retailers
- Restaurants: Quick Service Restaurant, Pizza Delivery, Cafes
- Insurance: General Insurers/ Property and Casualty, Life.
- Agriculture: Growers, Food Supply
- Airlines: Full Service, Discount
- Banks: Online Only, Traditional
- Hospitality: Hotels, Resorts



### **Business Analytics**

#### **Services Offering**

- Data Mapping
- Data Harmonization
- Data Warehouse
- Reporting
- Analytics

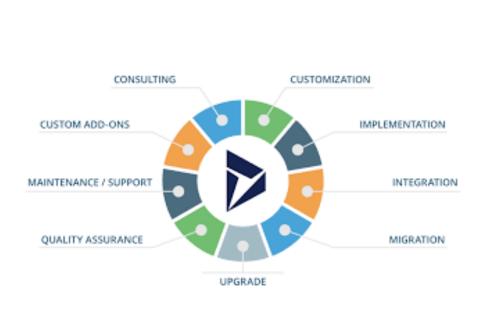


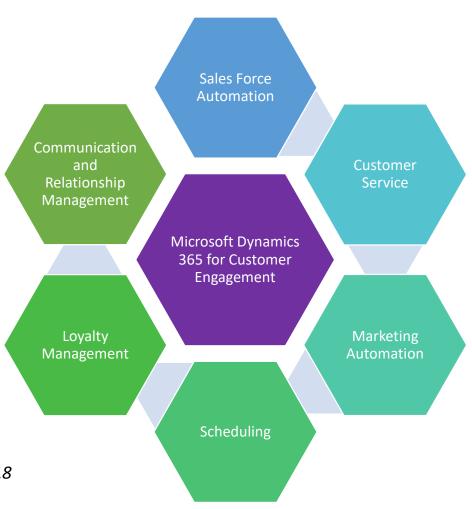
#### **CRM**



#### **Services Offering**

- Business Analysis
- Design
- Configuration
- Integration
- Data Migration
- Reporting and Business Intelligence
- Training
- Support
- Upgrades







### Loyalty Management Solution Overview

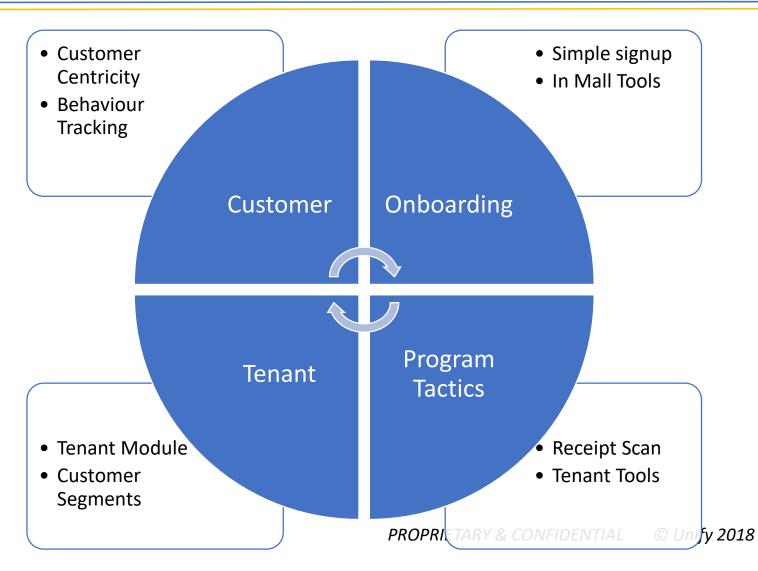
#### **Solution Features**

- Customer Segmentation
- Membership Management
- Loyalty Point Matrix
- Campaigns
- Card / ID Management
- Promotions & Coupons
- Customer Service
- Portal with Sign Ups
- Business Intelligence





### Loyalty Management for Malls



- Increase customer spend and visits
- Build stronger relationship with tenants
- Track customer behavior and gather real-time data
- Push location-based messages targeted to customer profiles
- Boost brand image and reputation
- Improve overall customer experience.
- Integrated solution for Customers & Tenants





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# Questions?

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