

# Allscripts® Community Care

## /Core Solutions

*Allscripts Community Care is a fully integrated EHR as a service that enables community hospitals to have an integrated solution to fit their needs. This Microsoft Azure-hosted, single-platform solution is an end-to-end offering with clinical, financial and ambulatory content to help organizations run smoothly and achieve operational and financial success.*

## How Allscripts Community Care can help

### Limited IT resources to support the EHR

Offers a complete, managed and cloud-deployed EHR with a pre-built, turnkey-supported solution. Allscripts Community Care provides ongoing system configuration and maintenance, the designing and building of interfaces, and testing and training to ensure that organizations are always current.

### Clinician burden from health IT solutions

Reduces clinician burnout with intuitive workflows and robust content, as well as a single patient record across acute and ambulatory settings.

### Low patient satisfaction

Empowers patients with the industry's only vendor-agnostic patient engagement platform, including with Allscripts Community Care.

### Limited content and disparate workflows

Provides streamlined workflows and robust content into a single solution while providing access to all necessary health data, enabling providers to complete tasks more efficiently.

### Long implementations and downtime

Delivers a consistent, non-complex enterprise solution with a reduced implementation process timeline, decreasing downtime. Plus, our solution doesn't require providers to learn multiple systems.

### Expensive health IT solutions

Provides an affordable comprehensive solution for the healthcare enterprise that meets regulatory compliance.

## Key Features

- **Easy to maintain, full-service offering**—Allscripts Community Care is an EHR as a service that includes managed Azure deployment, education, implementation, upgrades, licensing, maintenance and support.
- **Full application suite to meet team needs**—This service helps organizations meet their clinical and financial requirements with a single patient record across the enterprise that enables teams to provide safer, more informed patient care.
- **Disaster recovery, no disruption**—Allscripts Community Care is Azure hosted with disaster recovery and high availability for planned and predictable maintenance during non-peak times. Annual upgrades help enhance user utilization and satisfaction.

## Challenges we address

- **Increasing complexity and limited resources**—It's important for IT teams to eliminate the need to support multiple platforms, multiple interfaces and work with multiple vendors, which can increase complexity and cost due to having limited resources.
- **Increased operating costs**—With transparent pricing and few upfront costs, we can help better manage organizational costs and put more focus on providing quality care to patients.
- **Finding the right solution for smaller hospitals**—It's critical for community hospitals to have a fully-supported solution that can work with a single platform across clinical, financial and ambulatory care settings.

- **Put IT teams to more strategic use**—Allscripts Community Care includes application management services and a help desk, which means no required application staffing so clients can focus on super-users and adoption.
- **Built on industry best practices**—This solution includes implementation of industry best practices, proven workflows and standardized content for reduced variation in clinical practices, supporting improved outcomes, higher patient satisfaction and decreased clinician burnout.

## Outcomes we deliver

- **Safer care with a single record**—Allscripts Community Care provides a single clinical and financial patient record to simplify complex processes and keep records streamlined across acute and ambulatory settings.
- **Improved total cost of ownership**—The Allscripts model provides options for community hospitals, enabling these healthcare organizations to leverage a robust solution that is used by industry-leading organizations worldwide, all at an affordable cost.
- **Quick time to value**—The Allscripts Community Care implementation timeline is typically less than six months, enabling organizations to get up and running quickly and realize value faster.