ODT Service 365

Service and planned maintenance for Microsoft Dynamics 365 Business Central

ODT Service 365 leverages Microsoft Dynamics 365 Business Central to bring advanced service and planned maintenance (available in third quarter 2019) to Business Central customers. Built on top of the Business Central Jobs module, the ODT Service 365 app allows customers to utilize the more cost-effective Essentials user license while adding capability for work orders, field service, and oilfield service tickets. Customers may optionally integrate ODT Service 365 to ODT Rentals 365 for a combined rental/service scenario.

The service app provides real-time service capability with integrations to inventory, time sheets, jobs, and purchasing. Service requirements and service history can be tracked for both internal and external equipment. Detailed service templates with user-defined checklists can be created for any equipment category. Templates can be combined into maintenance groups to provide planned maintenance capability (available in third quarter 2019).

The ODT Service 365 app is built in the Visual Studio AL development language used in Business Central, which means it will be automatically upgraded in SaaS (Software as a Service) deployments in the Microsoft Azure cloud. The app can also be utilized for in-house deployments and is upgraded in conjunction with updates to the system.

The Service app can be utilized in the field on smartphones and tablets through use of the Business Central app available in Microsoft's AppSource. An additional mobile option is scheduled to be available in the fourth quarter of 2019 utilizing Microsoft's PowerApps development tool. This latter option will add the ability to optimize the user interface for service users, capture signatures, take pictures, and scan barcodes.

Key Features:

- Business Central App
- Available in AppSource
- Automatically upgraded
- Requires Essentials user
- Built using Jobs
- Linked to Inventory
- Integrated to Purchasing
- Services quotes
- Service tickets

- Field tickets
- Option to integrate to rental app
- Predefined service templates
- Maintenance group plans
- Tracks complete service history
- Internal or external equipment
- User-defined checklists
- Service budgets
- Integrated to time sheets

Pick an implementation plan that fits your needs and budget.

Ask us about our scalable implementation plans.

Install the software out of the box or configure it to set yourself apart.

Protect your investment with automatic Microsoft updates.

Integrate service with your financial systems and optionally link to our rental app.

Contact us for a no-obligation trial of Microsoft Dynamics 365, an entry level, cloud-based, fully integrated rental and financial system with the power of Microsoft Dynamics NAV, but at a 30-60% lower cost. Implement in days and enjoy pain-free upgrades. Our trial includes a walkthrough to get you ready to go.

Open Door Rental Software from Open Door Technology Inc.
opendoorrentalsoftware.com | opendoorerp.com

Contact Sales
877.777.7764 TOLL FREE

The functionality you need at a price you can afford

A major challenge for small to mid-sized service organizations is the need for advanced functionality but at an affordable price. Microsoft Dynamics 365 Business Central offers powerful service solutions to small and mid-sized companies with a price point that works for almost anyone.

The release of Microsoft Dynamics 365 Business Central offers a much improved user interface when compared to its predecessor, Microsoft Dynamics NAV. It has been simplified by Microsoft and offers deployment options for SaaS (Software as a Service), in-house, and hybrid installations while being quicker to learn, easier to use, and less expensive to implement. Business Central offers an outstanding value proposition, especially for SaaS implementations where the system is automatically upgraded by Microsoft on a semi-annual basis.

Our Microsoft Dynamics 365 Business Central service app offers the key functionality found in our enterprise Dynamics NAV service solution but at a much lower user price and with flexible implementation plans based on your unique requirements.

Choose Microsoft Dynamics 365 Business Central and our ODT Service 365 app for a cost-effective yet powerful option with express upgrade options offering nearly pain-free and inexpensive upgrades. As an option you will be able to integrate the app to our ODT Rentals 365 app or add on our new mobile client using Microsoft Power Apps.

Featured Functionality	Available
ODT Service 365 app	Now
ODT Service 365 app with Planned Maintenance	3rd Quarter 2019
Integration to ODT Rentals 365	3rd Quarter 2019
Business Central mobile app for IOS, Android, & Windows	Now
Power Apps mobile client with signatures and pictures	4th Quarter 2019
Business Central SaaS deployment	Now
Free upgrades of App with Microsoft updates	Now