Dynamics Shipping Connector (DSC)

Shipping Simplified

Developed as an add-on to Dynamics 365 for Finance and Operations, DSC enables users to efficiently manage their end-to-end shipping process. It integrates with the existing order to cash flow to optimize it further and perform order fulfillment seamlessly.

DSC allows users to choose from multiple shipping providers, validate the shipping address implicitly on payment, request the shipment to the provider, and update the order with the shipment tracking details in Dynamics 365.

With DSC, users can manage shipments directly from Dynamics 365 without the need of any third party shipping provider platform effectively, saving both time and cost.
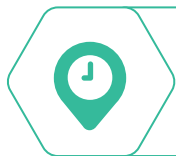
75%*
Return Order Reduction

30%*
Time Savings

20%*
Cost Reduction

High-level Functionalities

ADDRESS VALIDATION
Validate addresses preemptively and prevent potential delivery problems.

REAL-TIME SHIPMENT TRACKING
Communicate the shipment tracking information with the end customer in real-time.

BEST RATE SHIPMENT
Compare shipping rates with other providers immediately. Get best shipment rates on the go.

SHIPPING LABEL GENERATION
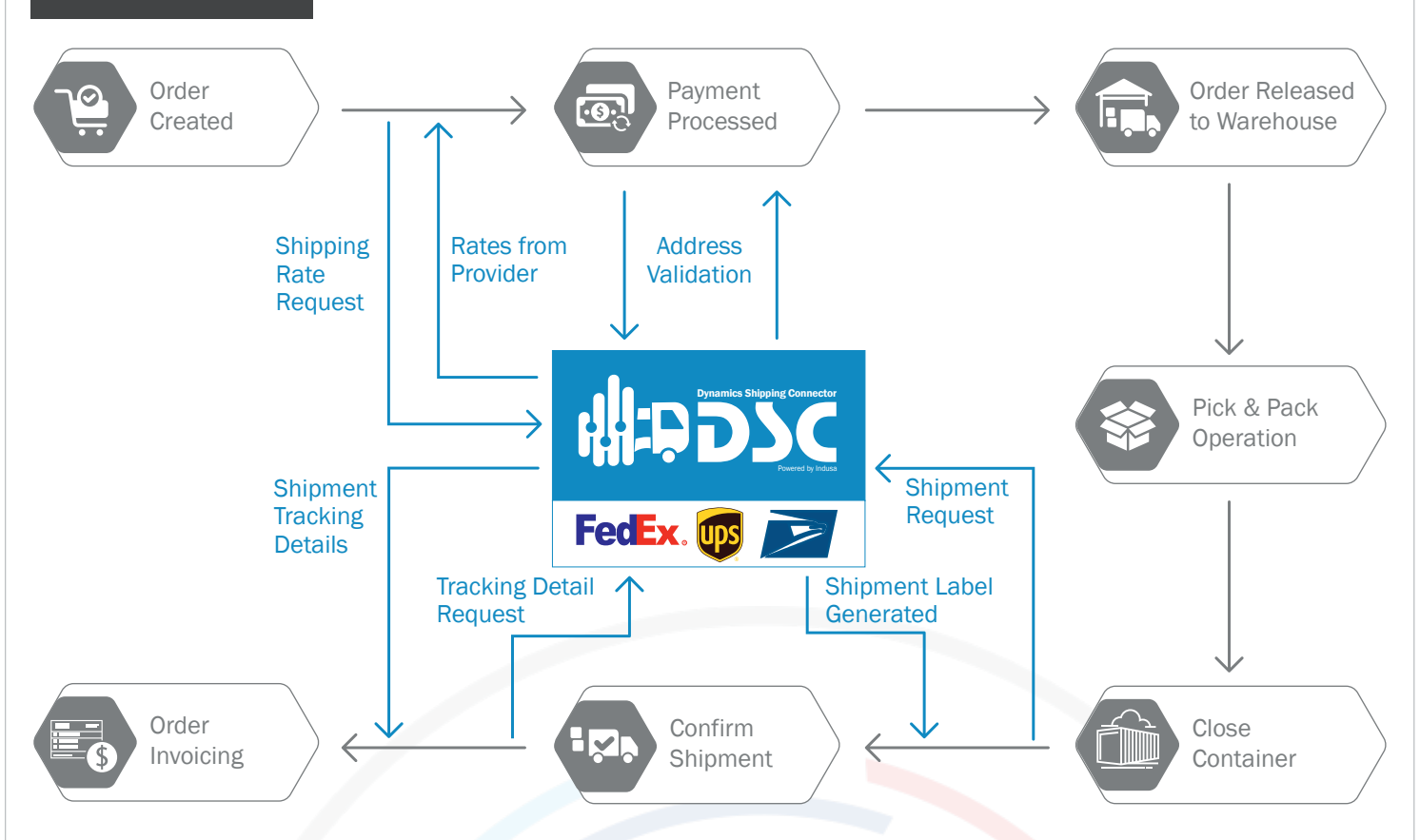Auto-generate carrier-compliant labels and print them instantly.

CONFIGURATION AND SETUP
Configure shipping provider account easily and quickly with DSC.

*The numbers provided are based on our experience while implementing the solution for our clients. They may vary as per the business process.

How does it work?

Order Created → Payment Processed → Order Released to Warehouse

Shipping Rate Request
Rates from Provider
Address Validation
Shipment Tracking Details
Shipment Request
Tracking Detail Request
Shipment Label Generated

Dynamics Shipping Connector — DSC — Powered by Indusa
FedEx · UPS · USPS

Pick & Pack Operation

Order Invoicing ← Confirm Shipment ← Close Container

Key Benefits

- Easy and intuitive interface
- Multi-carrier support
- Automated rate comparison
- Centrally managed
- Improved delivery
- Better customer service

About Indusa

For global midmarket organizations, Indusa is an innovative technology partner that provides end-to-end enterprise software solutions and services to deliver business results: improve productivity, increase efficiency, and reduce costs. With offices in the United States and Asia Pacific, Indusa has a global team of experts to deliver transformative technology solutions to meet all of the needs of our clients from consulting to maintenance, in our core practices – Microsoft Dynamics 365 AX ERP and CRM), Cloud, BI and Predictive Analytics, Office 365 and SharePoint, Magento, Enterprise Mobility, Software Product Development, and Custom Application Management.

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