

New approaches to manage airline manuals and compliance drive end-to-end performance

As organizations streamline processes and further focus on results, data availability, relevance, and personalization should come to the forefront. They are advantages that absolutely apply to document and compliance management including the users of the content such as pilots, flight attendants, and maintenance technicians.

But current approaches delivering PDF content cannot meet key industry trends and challenges:

- Increasing user expectations for technology that meets their needs based on context and situation-specific details
- Growing demands from regulators and company policies
- Cumbersome authoring and revision processes involving multiple departments and roles
- Separate systems for handling different fleets and manuals

The ensuing difficulty end users have finding content in the many operational and company manuals makes it clear that PDF is not enough. However, airlines can drive both organization and individual success with an end-to-end view of the document management lifecycle that connects content authoring with the actual effectiveness of those who use the content to perform their jobs.

Drivers of this approach include:

- An end user experience designed to deliver targeted content that's easy to find and use
- A single system that manages both content and regulatory compliance
- Automated workflows that increase efficiency and accuracy for cross-functional teams of Technical Publications, subject matter experts, and content users
- Universal management of OEM and company manuals for multiple fleets and airlines

Each of these capabilities offers its own individual benefits. But when they work together seamlessly, airlines can expect improved efficiency and effectiveness that maximizes business results spanning data sources, departments, and fleets.

Comply365 integrates execution and delivery to drive value throughout the document lifecycle

The Comply365 content management and distribution platform

improves operational efficiency, compliance, and end user effectiveness through:

An integrated solution



AUTHOR

Unified Document Management

A single solution to author and revise multiple OEM and company manuals, governed by XML schemas for data integrity and delivering personalized and targeted content to users.



MANAGE

Collaboration & Compliance Tracking

Automated workflow management throughout the entire document lifecycle including notifications and line of sight, based on pre-defined roles. Integrated standards tracing to prove regulatory compliance.



DELIVER

Personalized & Targeted Distribution

End users of the content see more of what they need – and less of what they don't – through effectivity and content tagging. Forms and logbook management enable two-way communication between users and operations.

Key Capabilities

Authoring & Revision Management

- Streamlines document revision and enables cross-linking of content
- Enables efficient updates without replacing entire manual(s) while retaining personal bookmarks and highlights
- Intuitive yet robust editor empowers
 Technical Publications authors
 as well as non-technical content
 contributors
- Enables situation-specific content with content tagging

Workflow Management • Standards & Compliance Tracking

- Drives collaboration between authors, subject matter experts, end users, and other stakeholders
- Role management and added visibility minimize effort to execute revisions
- Systematically drives efficiency of the revision, review, and approval process across departments and organizations
- Automatically tracks changes to demonstrate compliance

Document Distribution • Ops Management • Forms & Logbook Management

- Delivers personalized and relevant content to end users to increase focus on the situation at hand - and not finding information
- Reduces training for end users to navigate manuals and operational data
- Supports operational performance with real-time, standardized data collection
- Delivers mobile data efficiently to the world's most mobile workforce



35 M compliance SIGN-OFFS

100 TB mo data
DELIVERED

Take your manuals and end user experience in a new direction.

Contact us to learn more at www.comply365.com, marketing@comply365.com or 877-366-2365.

