

illico

**Empower cities and
municipalities**



Discover illico, the integrated, multi-channel management software solution for cities

illico is the leading public-sector software solution transforming municipalities of all sizes into smart cities. Built-in workflows, optimized features and multi-channel support empower public sector teams to accelerate processes, simplify content and mail management, and improve community engagement.

A city powered by illico can provide fast, accurate service from any device, which quickly strengthens citizen satisfaction. Additional advantages include the ability to deploy an integrated and turnkey service that's easy to learn and use, with all maintenance and support included. Backed by NeoLedge innovation and expertise, illico enables cities to focus less on technology and more on strategic growth.





BENEFITS FOR **MAYOR**

- > Control your budget
- > Comply with regulations
- > Modernize your city
- > Make the right decision at the right time
- > Keep your city safe

Find out more about illico on: illico.neoedge.com/en

A person's silhouette is shown from the back, sitting at a desk and working on a laptop. The background is a city skyline at dusk or dawn, with several skyscrapers visible. The scene is overlaid with a semi-transparent white box containing text.

BENEFITS FOR IT DIRECTOR

- > Support city employees and citizens
- > Deliver secure, reliable services
- > Optimize costs and resources
- > Integrate with your existing applications
- > Guarantee the success of your IT projects

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An aerial view of a city skyline, likely Kuala Lumpur, with a hand holding a magnifying glass over the city. The image is overlaid with a purple circular graphic on the left and a white rectangular box on the right containing text.

BENEFITS FOR CITY MANAGERS

- > Facilitate and monitor city administration
- > Optimize resource management
- > Collaborate in real time
- > Monitor and measure city progress
- > Engage community businesses and citizens

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Mail Management

Digitize all documents and correspondence across your city with illico! Ensure traceability, automate and monitor processing and accelerate response times.

- > Multichannel mail management
- > Efficient mail circulation
- > Expedited mail processing
- > Simplified communications
- > Integrated contact database
- > Easy search and classification

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Document and Process Management

Integrate your business applications with illico to automate processes, facilitate collaborations, centralize documents and save time.

- > Manage all city documents, processes and governance in one solution
- > Create dynamic links and folders
- > Automate city processes
- > Visually monitor processes and activities
- > Internal application integration

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Citizen Relationship Management

Optimize citizen services and satisfaction by delivering a connected experience across multiple channels, such as mobile applications, web portals and call center support.

- > Citizen mobile application
- > Citizen web portal
- > Efficient phone support
- > Catalog of services
- > Simplified query processing
- > Business intelligence tools

Retrouvez l'ensemble de l'offre : www.illico.neoledge.com



All-inclusive Services

Quickly and easily deploy an all-inclusive city services platform for all citizens, agents and uses—while controlling your budget.

- > A city without limits
- > All-inclusive subscription
- > Personalized, scalable service
- > Expert, efficient support

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Unified Platform

Empower employees with unified services in an intuitive and collaborative platform, conveniently accessible across multiple devices.

- > Intuitive, customizable interface
- > 24/7/365 mobility
- > Electronic signatures

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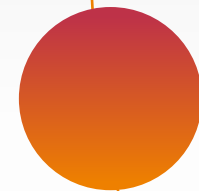


City Collaboration

illico is a shared subscription service for intermunicipal cooperatives making it easy to facilitate collaboration and exchanges while maintaining the autonomy of each city.

- > Share services
- > Retain management autonomy
- > Facilitate communications between cities

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Security, Availability and Compliance

Protect and control access to your data, enjoy uninterrupted service and ensure compliance with regulations.

- > Built-in GDPR compliance and data protection
- > Highly available service
- > Secure data centers
- > Access and Data Security

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Deliver value to cities as an illico certified partner

illico services are provided by our certified partners, uniquely qualified to deliver a personalized implementation including assessments, implementation, training and support.

illico partners can drive the digital transformation of cities and municipalities with the first all-inclusive solution for mail management, citizen relationship management and business process management. Scalable, intuitive and turnkey—illico enables our partners to provide smart cities with powerful services priced according to the number of citizens, with an acquisition channel adapted to the public sector.

Unlike complex and disparate systems that cannot manage the entire process, illico is designed as a unified and connected SaaS service package that is easy to deploy and delivers an immediate ROI. illico partners are able to empower and support decision-makers for cities of all sizes.





illico powered by NeoLedge
www.illico.neoledge.com/en . marketing@neoledge.com



North America - Africa - Europe

