Hi, I am Jenny.
How can I help you?

JENNY

Create Your Own AI

GetJenny has developed a platform to automate conversations and tasks in over 50 languages with chatbots.

GetJenny is the solution for financial, insurance, and healthcare organizations looking to automate communications and free live chat agents' time to serve customers better. With GetJenny, companies can automate up to 80% of live chat conversations plus improve response times and the number of resolved cases. GetJenny enhances customer satisfaction, drives new sales, and reduces customer service overhead.

GetJenny offers a multilingual chatbot platform that support workers can manage using an easy-to-use web interface. Companies can integrate Jenny chatbots into their support software, creating and deploying their own chatbots.

Why GetJenny?

1. GetJenny can automate up to 80% of live chat conversations within few months from the start

2. Support agents manage chatbots and build conversation flows

3. GetJenny integrates directly with your existing backend systems to retrieve dynamic content and automate processes from start to finish

4. Chatbots remember the context of conversations allowing natural interactions that are not possible only by following decision tree structures

5. In addition to chat automation, GetJenny increases the efficiency of live chat teams by providing agents with answer recommendations based on historical chat data and canned answers

Highest ROI

Time to market within 2 months

1 live chat agent can teach GetJenny to do the work of 8 people

Customer service agents learn and start using the system within hours

Proven Results

Our technology is proven to automate up to 80% of our clients' repetitive chat conversations across industries, use cases in financial, insurance and healthcare sectors.

"Using the GetJenny chatbot solution, which we named Emma, we have been able to automate above 60% of repetitive customer service questions. Using the GetJenny Web User Interface our agents are able to easily update and maintain the chatbot as needed."

- Asko Mustonen, Head of AI and Robotics, If Insurance

"With only 6 weeks from kick-off to go-live we were able to automate over 60% of chat conversations in Slush 2017 using the GetJenny technology. Chat conversations handled by our staff reduced by 51% while overall chat volumes increased by 55% compared to previous year thanks to being able to offer a 24/7 service."

- Venla Väkeväinen, Head of Communications, SLUSH

"GetJenny works with Microsoft to develop enterprise level tools for communication. The way GetJenny approaches NLP has been seen as effective way to create automation for communication. GetJenny integrates into Microsoft software, such as Skype for Business."

- Petro Soininen, Principal Software Development Engineer Manager, Microsoft

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