

DYNAMIC WORKFLOW THAT TRANSFORMS CUSTOMER EXPERIENCES

Run agile, digitally-enabled business processes with Genpact Cora SeSequence.

Use Cora SeSequence App Studio to drag and drop shapes to visually define your process model. The Dual View feature enables different parties to work on the same process. Once up and running, the app extends across devices

WHAT IS GENPACT CORA SESEQUENCE?

Genpact Cora SeSequence is an Azure cloud-based intelligent BPM software enabling your organization to design automated, human and system-centric workflows to replace manual procedures – with complete data visibility, management control and process optimization. Cora SeSequence can be accessed via PC and all mobile devices, and integrated rapidly in workflows with Microsoft products such as Dynamics and SharePoint.



WHY COSTUMERS USE GENPACT CORA SEQUENCE?

- Enables ongoing adaptation
- Faster time-to-market
- Helps innovate and differentiate
- Improves productivity
- Lowers technology's total cost of ownership
- Decreases transaction costs

VERTICAL USE CASES

- Orchestrate end to end processes and visualize vendors in manufacturing
- Transform processing of data to drive greater agility in insurance
- Improve customer experience across industries

ACHIEVE DIGITAL
TRANSFORMATION

TRANSFORM CUSTOMER EXPERIENCE

- Improve the end-to-end customer journey
- React fast to changes and gain competitive advantage
- Enhance efficiency by defining, monitoring, and optimizing processes for productivity.

IMPROVE CUSTOMER
EXPERIENCE

REDUCE TRANSACTION COSTS

- Reduce labor costs
- Centralized information access reduces process time, and costs
- Optimize cost of transactions with intelligent work allocation and predictive analytics

ACHIEVE REAL ROI FOR YOUR
BUSINESS

"Sequence is user-friendly, flexible, and easy to configure. It provides visibility to our clients to view their case status online. It ensures we give a better service to our clients."

– Stuart Toll, Chief Architect, AON Hewitt