



# CloudReady® Skype for Business

ALWAYS-ON, PROACTIVE CALL QUALITY MONITORING

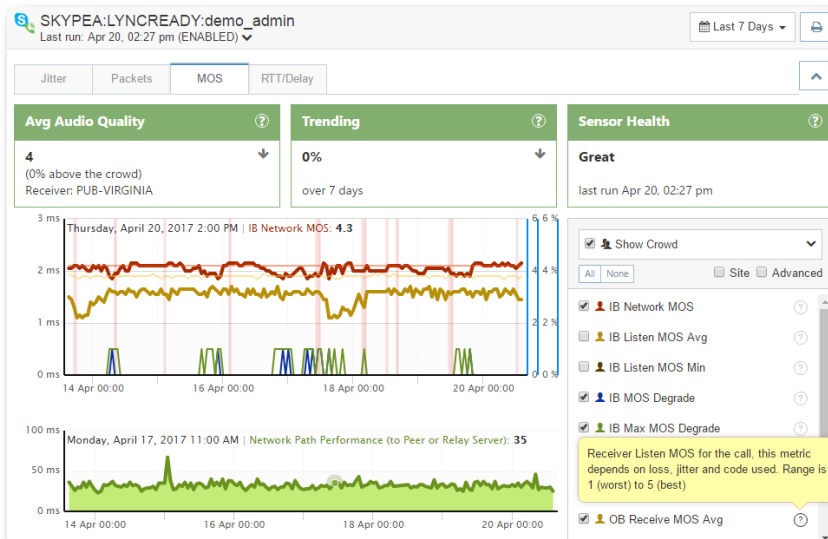


## End-to-End Proactive Visibility Into Skype for Business

CloudReady Skype for Business Sensors continuously **execute real conversations** between Skype endpoints and capture metrics to determine the health of your network, ISPs, WiFi, Edge and Media Servers. Deploy sensors across multiple branch and cloud locations to model your different topologies, network conditions and scenarios for **always-on monitoring and end-to-end tests**.

CloudReady Skype for Business sensors are self-service deployed in minutes to any Windows® box. A minimal Windows VM can support many different CloudReady Sensors for monitoring all of Office 365. Skype monitoring with CloudReady enables you to find and fix problems, fast, **before your end-users are impacted**. With CloudReady you can be proactive and spot long-term trends from the same network intelligence platform.

## Continuous Metrics For Synthetic Skype Conversations — Nobody Else Can



### Find and fix issues before they impact your Skype users

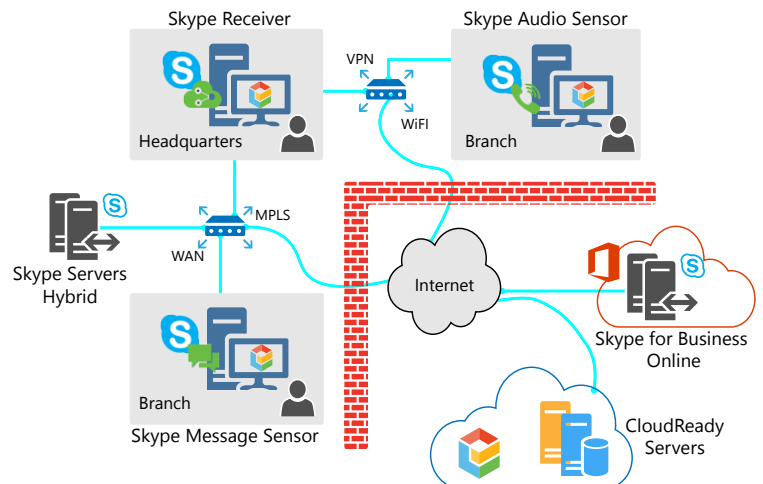
CloudReady Skype Sensors capture the entire experience and metrics from the actual Skype client in real-time. Get proactive notifications when your WAN, LAN, or your ISPs are having problems — **before that big conference call** — not after.

- ➔ Jitter
- ➔ Packet Loss
- ➔ Packet Delay
- ➔ Network Congestion
- ➔ Mean-Opinion-Scores (MOS)
- ➔ Hop-by-Hop Network Path Performance

### Deploys in minutes, model your network

Whether Skype for Business Online, On-Premise, or Hybrid you can easily model your complex network and branch office scenarios:

1. Deploy CloudReady Sites (no servers!)
2. Setup Skype Receivers, Audio and Message Sensors
3. Immediately collect Skype and network telemetry
4. **Be notified of issues with pre-configured alarms**
5. Integrate with existing management systems
6. Find and fix issues fast: Have 😊 Skype Users
7. Kick back, rest easy





## Enterprise Use Cases

### Proactively Monitor Skype Reliability and Performance

What good is a call quality report from last week when your users need quality NOW. **Know before a problem not after a team is impacted.**

### Optimize Network QoS Changes

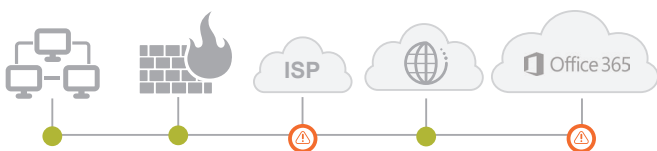
See before and after network changes to determine improvements. Synthetics mean not waiting or affecting your production users.

### Master the Skype Operations Framework

SOF recommends **planning and network readiness** before deployment and operation. Only CloudReady can model actual Skype clients.

### Pre-production Skype Assessment

Deploy CloudReady synthetics before your migration to test for network capacity and suitability.



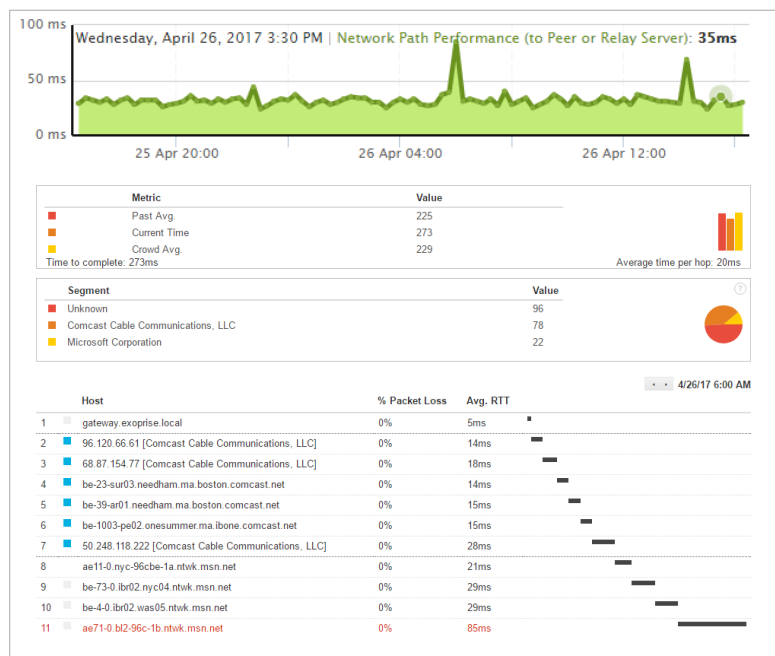
### Network Intelligence Using Real Skype for Business Clients, not fake packets

User service levels depend on the performance and availability of the network between you, the peers, Skype for Business media, relay and edge servers. Whether in the cloud or on-premises, CloudReady for Skype gives you detailed node-by-node performance data for your LAN/WAN, MPLS, SD-WAN and more. Measure QoS, ExpressRoute and other changes before and after.

- Identify problems anywhere along the service delivery chain.
- Detect and see impacts of ISP route and network changes.
- Measure relative performance of each network hop.
- Capture long term trends

### Network Path Performance

From peers to peers or to the Skype Edge and Media servers you get crowd-sourced traces for troubleshooting and detection.



Deploys in minutes, its free to try. Visit: [www.exoprise.com/freetrial](http://www.exoprise.com/freetrial)



260 Bear Hill Road  
Suite 207  
Waltham, MA 02451  
1-855-EXO-PRISE  
1-855-396-7747

[www.exoprise.com](http://www.exoprise.com)  
[sales@exoprise.com](mailto:sales@exoprise.com)

### About Exoprise

Exoprise CloudReady is a platform for end-to-end visibility into the networks and applications your organization relies on. Find and fix problems fast, manage change, observe trends and improve operations for your entire business.