WYSDOM: ONE PLACE TO TRAIN FOR ALL CHANNELS

PRODUCT OVERVIEW

**WYSDOM ANSWERS** powers Wysdom’s cognitive search products on web, app, and internal CRM. A customer can ask questions using natural language and Wysdom returns answers that are fully personalized to that customer and the context on-hand.

**WYSDOM CONVERSATIONS** powers Wysdom’s chat, delivered through Facebook Messenger, Twitter, web chat, Google Assistant, Alexa, and other channels. This includes small talk and complex multi-step workflows, and provides seamless escalation to live agents when necessary.

**WYSDOM NAVIGATOR** revolutionizes human-machine interaction by combining interactive conversations with rich content. Wysdom Navigator allows customers to receive answers to questions and transact more visually, using content to explain concepts and complete customer journeys through a website or app.

With **4 YEARS OF OPERATIONAL EXPERIENCE**, Wysdom provides the framework, the tools, and a massive AI training data corpus to get you started immediately. An experienced team of AI experts is available to continuously train the system, ensuring you provide the best customer experience in whatever channel your customers choose.

Our unique **COGNITIVE DATA EXCHANGE** is updated every day with activity from millions of end-users and boasts hundreds of thousands of top questions, thousands of intents, and is growing every day.