Manifest Quick Start

Version 1.0

Introduction

The Manifest Quick Start is a comprehensive package that enables companies to quickly deploy and effectively evaluate the solution and organize an eventual plan for broader adoption of the Manifest product throughout their organization.

Product Licenses Offered

With the Manifest Quick Start, customers receive a focused pilot engagement with Taqtile for a period of up to eight (8) weeks of associated services and a use license of the solution for a period of four (4) months. This provides focused, yet ample time to evaluate and test the technology within a customer's work environment.

Services Offered

With the Starter Bundle, you will receive the following services:

1. Provisioned server area to keep your own content.
   a. A specific tenant of Manifest will be provisioned to the Taqtile multi-tenant instance on Microsoft Azure.
2. Manifest training and user materials will be provided to get up and running quickly.
3. Assigned PM to support the administration, process, and project.
4. Project kick-off session to agree to milestones, timing, and joint success criteria.
5. Tailored "train-the-trainer" training workshop to answer questions and help in your evaluation.
   a. This is best scheduled after the lead user(s) have reviewed the provided training materials and have had time to familiarize themselves with Manifest.
   b. Manifest system administration (user management, locations, assets, VuMarks/QR codes).
   c. Job authoring (on device and within the web console).
   d. Job execution (operator/trainee/inspector/manager).
6. Taqtile will assist in including up to 2 assets (3D model import/enhancement/optimization varies based on size and complexity)
7. Taqtile will assist on first 4-8 templates for operating/inspection procedures (varies based on complexity)
   a. These templates may include incorporation of existing 3D model files, PDFs, vids/pics, etc.
8. Weekly one-on-one teleconference meetings with the Manifest Product Management team during the initial engagement period.
   a. Possible inclusion into the Product Council which provides greater influence into the future direction of the product.
9. 24 hours of support.
10. Planning workshop for data transfer and solution roll-out & deployment.

Provisioning

Each customer will have a unique tenant of Manifest provisioned with a set domain name. Please advise if the customer desires a specific domain name. We will by default always deploy a domain with pre-populated data that corresponds with our training and demo script material. This is the best way to allow a customer to get up and running immediately with content to work and train with.

Each customer will be provided admin access to a web portal to view, access, and manage their own data (some only available via the portal). Training material / guides and support will be provided. Please allow 3 business days from signing for a new domain to be provisioned. If the customer would like the Product Team to pre-load any client-specific data location or asset data for them to start, we are happy to do so.

Below outlines what info we would need (anything denoted with an asterisk is required):

Location

- *Location Name
- *Address
- *Lat/Long
- *Description
- 3D file if available (obj file format)

Asset Class (e.g. Manufacturers Make/Model)

- *Asset Class Name
- *Description
- *Make
- *Model
- Website
- Thumbnail Image (.png or .jpg)
- Documents such as manuals and spec sheets (PDF)
- 3D Model (obj file format)

Asset (specific asset w/serial # that would belong to asset class)

- *Serial Number
- *Asset Class

Once a domain is provisioned, the Product Team will reach out to the customer with the following:

- Current Build for sideloading
- User Credentials for Application Login
- Admin Portal Credentials for backend management
- Manifest User Guide (a lite overview of the tool)
- Manifest Portal Guide (a lite overview of how to use this tool)
- Manifest Demo Guide (a lite script for a demo using the pre-populated data)
- Basecamp Project where updated builds and materials will be posted periodically and where customers can post any general questions.
- Product Team contact info for any 1:1 support needs