



TELERAD > Implementation Steps



Telerad: Implementation Steps



1 GETTING STARTED

- a. Client completes new client contact form provided by sales.
- ▲ b. Sales schedules Kick-off meeting with client and implementation team to confirm contacts, expectations, volumes, coverage hours, and other details.
- c. StatRad supplies IT configuration questionnaire to hospital IT team to complete.
- d. StatRad supplies Client radiology group questionnaire to complete.
- e. StatRad supplies Radiology Department with radiology questionnaire and stroke/trauma questionnaire to complete.

2 CONTINUING THE PROCESS

- a. StatRad provides weekly progress e-mails to client during the implementation process.
- b. Medical Staff provides signed Agreement and requests any follow-up information needed, or provides the application to start full credentialing.
- c. Client IT returns completed questionnaire.
- d. Client Radiology returns radiology and stroke/trauma questionnaires.
- e. Medical Staff works to get radiologists applications ready for approval at hospital Board Meeting.

3 TESTING

- a. IT tests image transmission, Push-to-PACS, Query Retrieve and HL7, depending on requested features.

4 TRAINING

- ▲ a. StatRad provides client training to the Radiology Department.

5 PRE-GO-LIVE CHECK OFF

- a. Credentialing confirms radiologists are approved by the Medical Staff to begin reading.
- b. Phone and fax numbers are tested.
- c. StatRad team finalizes testing for go-live.

6 GO-LIVE

- a. StatRad begins receiving and interpreting exams.
- b. StatRad follows up with client and hospital to confirm service is being provided as expected.

TEXT COLOR KEY FOR TASK RESPONSIBILITY: ● StatRad Responsibility ■ Client Responsibility ▲ Dual Responsibility