

## Customer Success Story

The logo for 'next2' features the word 'next' in a light blue, lowercase sans-serif font, followed by a '2' in a yellow, lowercase sans-serif font. The text is set against a black rectangular background with a red border.A green arrow pointing to the left, containing the text 'Customer-facing' in white.A red arrow pointing to the right, containing the text 'Internal Only' in white.

**Gemeente Rotterdam**

Next2Flex enables better insights in part-time income information of jobseekers through a secure and automated exchange of income information between employers and municipalities. The city of Rotterdam has used Next2Flex in a pilot with two participating employers and 200 part-time workers. The pilot has shown that the concept works. More people find their way out of unemployment. There is more accurate forecasting, which causes less money reclamations. This allows the part-timers to focus on their job without worrying about money. There is positive feedback from part-timers, employers and municipal professionals. Currently Rotterdam is looking with Next2 at ways to scale up the concept so that all part-time workers can profit from the benefits Next2Flex.

## Win Results

>80% reduction of reclamations caused by errors

>40% of the candidates found a full-time job after participating in Next2Flex

>15% fewer signals of potential fraud, and less fraud cases in general