THE MANAGEMENT CENTER

for OFFICE 365

OVERVIEW

License Management

Security & Compliance

Change Management

Administration

CoreView
Formerly 4ward365

The Management Center for Office 365 consists of four integrated modules that provide a unified solution to keep you in complete control over your environment.

The Management Center enables us to create reports on information we were never able to see before. We can now monitor how licenses are distributed among the different business units and easily identify inactive or disabled accounts.

Using The Management Center we were able to partition our tenant into separate segments for each business unit and assign license pools to control who owned which licenses.

Daniel Park, IT Director
The Wonderful Company

Administration

Improve reporting, admin efficiency and task automation.

• Segment Tenant into Multiple Sub-Tenants
• Securely Delegate Admin Rights (RBAC)
• Bulk Actions for Account Updates
• Over 175 Customizable Reports and Dashboards

License Management

Complete control over license management to enable accurate subscription models.

• Delegate License Pools to Departments
• Chargeback Accounting
• Repurpose Inactive and Orphaned Accounts
• Customizable License Cost Modeling

Security & Compliance

Maintain full visibility for security oversight.

• Forensic Analysis and Auditing
• Automated Alert Notifications
• Long-term Storage for Log File History
• Monitor Suspicious Sign-in Activity

Change Management
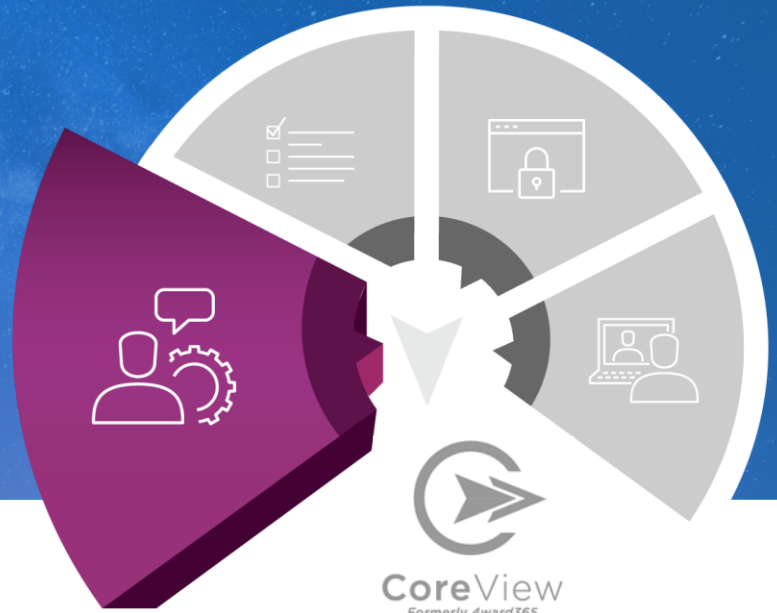
Proactively engage users and drive workload adoption.

• Targeted Marketing Campaigns
• Over 2,700 Integrated Training Videos
• Monitoring and Reporting for Adoption Trends

For more information about the CoreView Management Center solution visit www.CoreView.com/features

Contact Us

E-Mail: sales@CoreView.com
Phone: +1 (908) 309-3997

THE MANAGEMENT CENTER
for OFFICE 365

ADMINISTRATION

CoreView
Formerly 4ward365

Streamlined administration with bulk actions and RBAC delegation. The administration module of the Management Center helps improve admin efficiency and enables full-visibility of all Office 365 activities.

Solution

The administration module is focused on optimizing the day-to-day admin tasks required to manage an enterprise environment.

The solution was built with IT administrators in mind. It provides **over 175 reports and graphic dashboards out of the box**, and helps to securely delegate granular admin rights to remote support groups and helpdesk personnel by using RBAC.

Business Value

- Reduce the number of Global Admin accounts needed for monitoring and management by using RBAC to delegate admin rights.

- Easily segment tenant into multiple sub-tenants and assign remote IT admins to manage their respective business units.

- Common Office 365 admin tasks can be performed on groups of selected users with a single click.

- View all user information from a single screen including activities for every workload.

- Flexible architecture enables the integration of custom PowerShell scripts through the admin drop-down menus.

Core Features

Activity Monitoring	→	Track all user activity and events along with service availability by workload.
Analytics and Reporting	→	175+ customizable reports to cover all aspects of Office 365 usage and activities.
Virtual Tenant Segmentation	→	Enables partitioning of your tenant into smaller, more manageable subtenants (or V-Tenants).
Admin Rights Delegation	→	RBAC assignments to delegate what actions a regional admin can perform and what data they can access.

THE MANAGEMENT CENTER

for OFFICE 365

LICENSE MANAGEMENT

CoreView
Formerly 4ward365

Optimized license management with chargeback accounting. The license management module enables organizations to maintain accurate subscription accounting by driving accountability to each Business Unit for license ownership.

Solution

The license management module is focused on proactive monitoring and control over license distribution and ownership to guard against oversubscriptions.

The solution is designed to simplify licensing assignments by using strict License Pools that can be delegated to specific departments.

Business Value

- Identify and re-purpose inactive or orphaned licenses.

- Simplify license management by assigning license pools to each business unit for them to control.

- Proactively manage licenses to maintain accurate subscription reports and forecasts.

- Setup chargeback billing reports and customizable accounting models.

- Specific licensing cost reporting dashboards available to track current investment.

Core Features

| Feature		Description
Full License Management	→	Advanced capability to assign licensing allotments to business units with hard limits to control what licenses they can distribute.
Activity Monitoring	→	Track all user activity and events along with service availability by workload.
Analytics and Reporting	→	175+ customizable reports to cover all aspects of Office 365 usage and activities.
Virtual Tenant Segmentation	→	Enables partitioning of your tenant into smaller, more manageable subtenants (or V-Tenants).
Admin Rights Delegation	→	RBAC assignments to delegate what actions a regional admin can perform and what data they can access.

CoreView
Formerly 4ward365
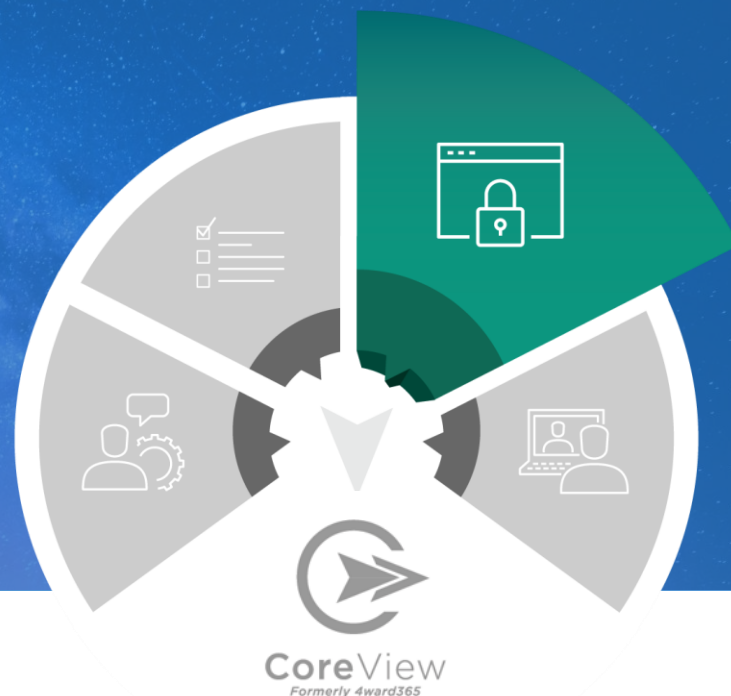
Perform forensic analysis and security auditing. The security and compliance module provides in-depth auditing and research on user activity and data access from Exchange, OneDrive, SharePoint and Azure AD. Log files are stored for 1-Year.

Solution

The security and compliance module is focused on Investigate potential threats quickly, and prevent security issues before they occur.

Monitor security policies and create *automated alerts to notify administrators when issues arise in Real-Time*.

Business Value

- Monitoring and reporting for suspicious Azure AD sign-in activity.

- Easily identify compliance issues for e-mail auto forwards and data shared with external addresses.

- Identify external attacks on your environment.

- Create real-time alerts for events you need to see (such as Mailbox permission changes for executives).

Core Features

|		
Advanced Auditing	→	Advanced auditing for Azure AD and message tracing. Auditing includes all Office 365 workloads, plus the Security & Compliance Center, Threat Intelligence and Power BI usage monitoring.
Activity Monitoring	→	Track all user activity and events along with service availability by workload.
Analytics and Reporting	→	175+ customizable reports to cover all aspects of Office 365 usage and activities.
Virtual Tenant Segmentation	→	Enables partitioning of your tenant into smaller, more manageable subtenants (or V-Tenants).
Admin Rights Delegation	→	RBAC assignments to delegate what actions a regional admin can perform and what data they can access.

THE MANAGEMENT CENTER

for OFFICE 365

CHANGE MANAGEMENT

CoreView
Formerly 4ward365
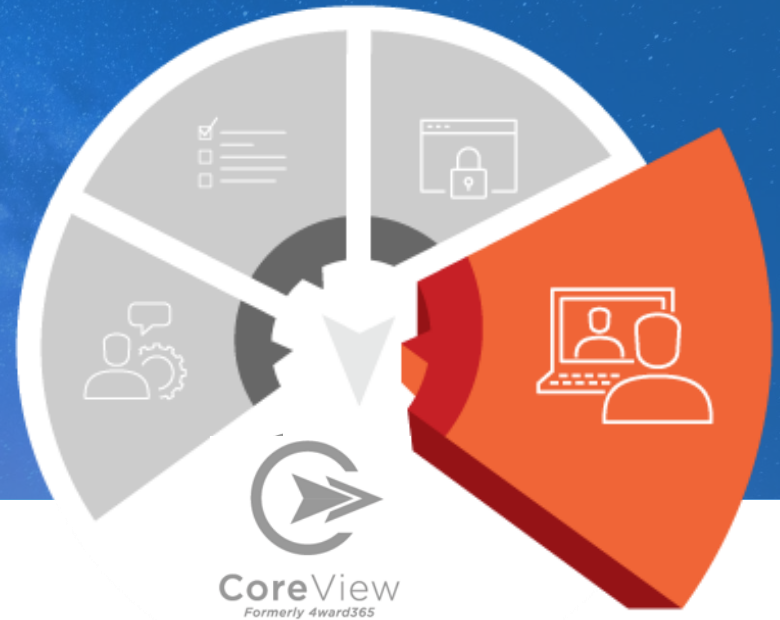
Provides targeted adoption campaigns and on-line training. Drive adoption through targeted marketing campaigns and integrated training videos. The module also tracks adoption trends to validate the effectiveness of internal marketing campaigns.

Solution

The change management module is focused on the creation and facilitation of targeted adoption campaigns..

The module helps IT administrators drive the adoption of advanced features to increase user productivity. Quickly *create and manage targeted adoption campaigns with links to on-line training videos*.

Business Value

- Perform activity monitoring to identify users who need additional training or assistance to adopt different Office 365 workloads.

- Create customized adoption campaigns with integrated training videos and "gamification" incentives.

- Track user activities on all workloads to monitor usage trends.

- On-line training library contains over 2,700 videos covering all aspects of Office 365 and ProPlus capabilities.

Core Features

Targeted Adoption Campaigns	→	Enables administrators to track user activity for specific workloads and create targeted adoption campaigns with links to training.
Activity Monitoring	→	Track all user activity and events along with service availability by workload.
Analytics and Reporting	→	175+ customizable reports to cover all aspects of Office 365 usage and activities.
Virtual Tenant Segmentation	→	Enables partitioning of your tenant into smaller, more manageable subtenants (or V-Tenants).
Admin Rights Delegation	→	RBAC assignments to delegate what actions a regional admin can perform and what data they can access.