



Customer Success Story

"raffle.ai uses the latest algorithms, technology and knowledge on AI and Machine Learning. From the outset, they have been willing to enter into a partnership that suits our wishes and organization. Their expertise and cooperative approach is the reason why HK Lab chose raffle.ai to solve this complex task."

- Mathias Askholm Program Leader, HK


HK is the second largest union in Denmark. To service their members, HK has a team of experts answering inquiries about union rights. As jobs and legislation diversify and change, so does the volume and complexity of inquiries made to HK. Responding to the requests have proven to be a timely, inefficient, and incomplete process, as union experts need to search through various legislations and union agreements to provide their members correct answers.

96%

**Accuracy on
top 3 answers**

8 min

**Saved in average
per search**

Can I go to the doctor?	
Medical and dental visits must take place in your spare time. If not possible..	Medical and dental visits must take place in your spare time. If that is not possible, ask your immediate superior if you can get time off. Acute need for medical and dental visits can be equated with illness and will be treated as such.
If, due to illness, you are unable to carry out your work...	
If you have a disease that requires treatment or examination, get treatment...	