Neosurance™

sagitec

Comprehensive Unemployment Insurance
Tax and Benefits Functionality, Tailored to
Suit your Distinct Needs and Vision

Neosurance™ UI Tax and Benefits Solution

A Comprehensive Unemployment Insurance Solution Built on an Evolutionary Software Platform

Sagitec presents Neosurance™ – a fully integrated, browser-based solution providing comprehensive functionality for Unemployment Insurance (UI) Tax and Benefits administration. Neosurance™ can be configured to match any particular set of UI benefit programs or business processes and is easily tailored to meet your unique needs without complex software programming. Even better, the Neosurance™ solution is built atop Sagitec's software Framework, meaning it has unprecedented flexibility to evolve along with your organization, incorporating new features and functions as you see fit.

Neosurance™ was designed by industry veterans to dramatically improve every aspect of your UI agency. It helps you consolidate relevant UI information for better decision making. It delivers more accurate and timely data to improve business processes. It enables comprehensive self-service features to reduce paper processing. And it reengineers business processes to reduce cost and improve agency performance.

You'll discover that using Neosurance™ is as straightforward as it gets. Everything from adding new benefit programs, changing business rules, affiliating agents with employers, registering employers and agents, submitting wages, making payments, submitting claims, and managing workloads can be done by business staff and administrators.

Access Via

DESKTOP

MOBILE

EMAIL

PHONE

LETTERS

MEETING

Wheel diagram outer segments: Benefits, Tax, Appeals, Program Integrity, Overpayments, Transaction Management, Audit, Workload Management, Payments, Correspondences, Federal Reporting, Economic Research

Wheel diagram inner blocks:
Reports/analytics, SharePoint, Audit
Security, Testing, Batch Services
Content/MS Office, Imaging, Directory Services
Admin Services, Workflow, File Processing

Integrates With

LEGACY SYSTEMS

GENERAL LEDGER

IMAGING

ICON & SAVE

FINANCIAL INSTITUTIONS

BENEFITS PROVIDERS

EXTERNAL AGENCIES

CRM

OTHERS

The Sagitec Development Suite: Putting More Power Into Your Hands

Sagitec extended Visual Studio.NET by creating powerful but simple development accelerators that unify Framework engines with XML metadata and other services. When taken together, these tools form a Development Suite that helps business analysts, software developers, and technical architects design, build, extend, deploy, and maintain their Neosurance™ solution.

Studio tools dramatically improve your ability to respond to change. They implement complex functions in easy-to-use, graphical processes – without requiring expert-level technical skills. Business users can actively participate in the software development process and increase your overall capacity to respond to social, political, economic, and technical change. Currently, we have three Studio tools that stand alone but work together in an integrated fashion.
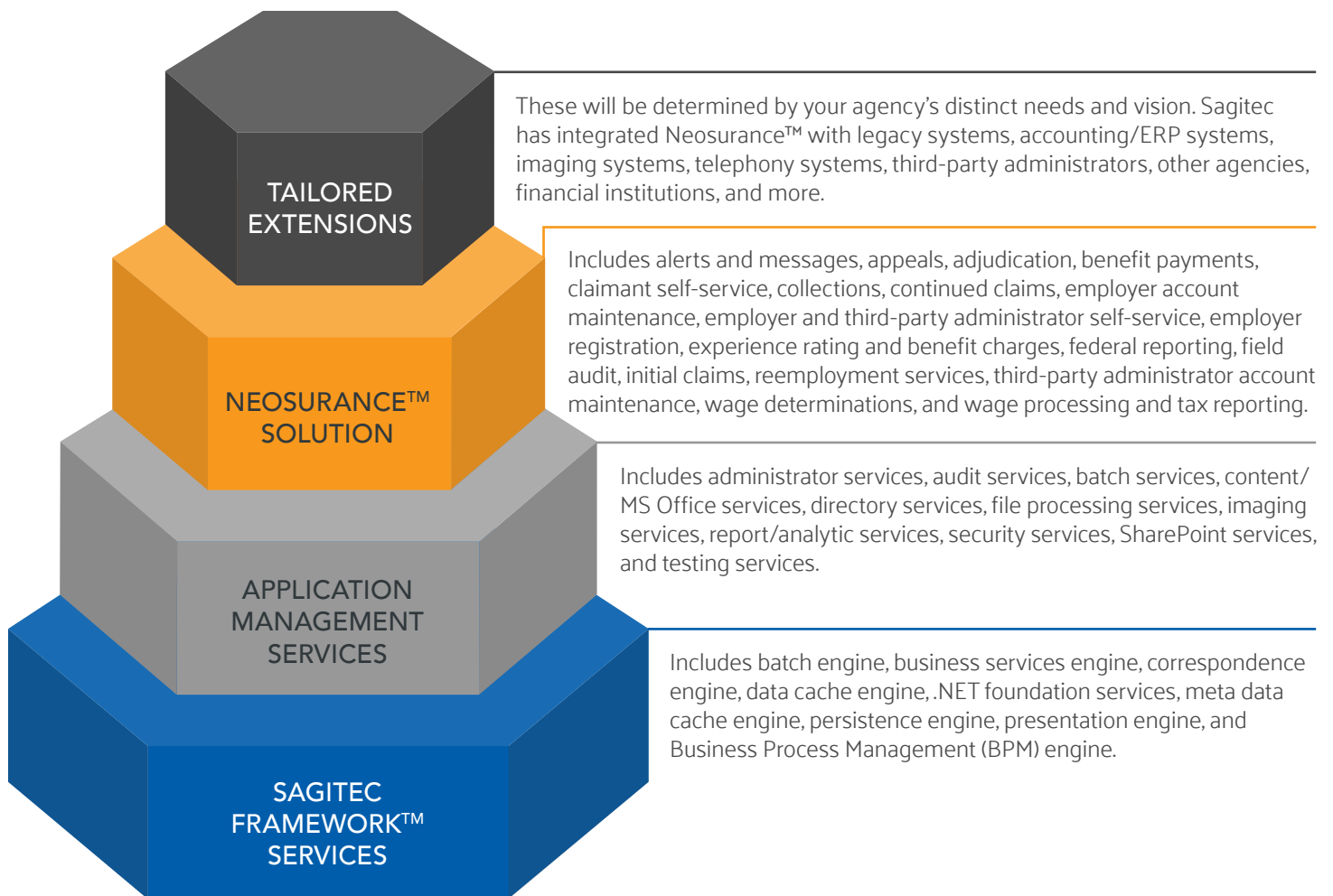
Neosurance™ UI Tax and Benefits Solution

The Sagitec Framework™: Continuous Evolution for Long-Term Viability

Sagitec builds and supports our tailored business solutions upon a continuously evolving software platform called the Sagitec Framework™. As our Framework evolves, so can individual client systems – regardless of when they were implemented.

The Sagitec Framework™ mitigates the risks associated with technical obsolescence and rapid business change. The Framework underlies every solution Sagitec builds – but is separate from each. This separation allows both to evolve independently, providing you with unprecedented flexibility for adding new features and functions when you need them.

The Sagitec Framework™ Layers Allow for Maximum Flexibility in Meeting Your Needs

TAILORED EXTENSIONS

These will be determined by your agency's distinct needs and vision. Sagitec has integrated Neosurance™ with legacy systems, accounting/ERP systems, imaging systems, telephony systems, third-party administrators, other agencies, financial institutions, and more.

NEOSURANCE™ SOLUTION

Includes alerts and messages, appeals, adjudication, benefit payments, claimant self-service, collections, continued claims, employer account maintenance, employer and third-party administrator self-service, employer registration, experience rating and benefit charges, federal reporting, field audit, initial claims, reemployment services, third-party administrator account maintenance, wage determinations, and wage processing and tax reporting.

APPLICATION MANAGEMENT SERVICES

Includes administrator services, audit services, batch services, content/ MS Office services, directory services, file processing services, imaging services, report/analytic services, security services, SharePoint services, and testing services.

SAGITEC FRAMEWORK™ SERVICES

Includes batch engine, business services engine, correspondence engine, data cache engine, .NET foundation services, meta data cache engine, persistence engine, presentation engine, and Business Process Management (BPM) engine.

SAGITEC DESIGN STUDIO™	SAGITEC ANALYST STUDIO™	SAGITEC TEST STUDIO™
Implement BPM, design and deploy web forms, customer communications, interface files, and reports.	Design, test, and execute complex business rules without programming.	Create and execute regression test scripts without programming.

Key Neosurance™ Features and Benefits

Integrates Enterprise Content Management (ECM) Systems for Managing Varied Forms of Content
Reduces manual paper handling (inbound and outbound) and improves the efficiency of your UI tax and benefits business processes.

Automated Workflow Processes
Removes unwanted manual processes, improves operational efficiency, and improves ability to track and monitor key performance indicators (KPIs) and critical success factors (CSFs).

Exploits Interface Independent Development
Reduces development and maintenance costs by exploiting the features of all preeminent web browsers, mobile platforms or web services using MVVM without having to rewrite business logic.

Adaptable Application Architecture
Separates the underlying technical architecture from the business architecture, allowing you to change layers independently from each other and allowing you to minimize downtime when state and federal policies change, or when your environment demands growth.

Single Code Base for Long-Term Maintenance
Simplifies development and maintenance and reduces total cost of ownership by using a single, common code base and business rules engine for online forms, batch processes, web services, and self-service portals.

Core UI Tax and Benefits Functionality
Maps to your UI Tax and Benefits requirements out-of-the-box, reducing configurations and customizations.

Scalable, Open Architecture Standards
Employs leading standards and techniques to promote interoperability and maintainability of your system.

Comprehensive Self-Service Portals
Enables secure easy-to-use, online self-service access to claimant, employer, and third-party administrators; provides a common look and feel to each stakeholder through any preeminent web browser.

Robust .NET Development Framework Incorporating Leading Vendor Tools
Reduces development, maintenance, and training costs and improves your total cost of ownership by simplifying development and maintenance. The Sagitec Development Suite includes tools for designing, developing and testing Sagitec software solutions.

Business Intelligence (BI) Reporting Features
Supports standard off-peak queries, report customization, and ad hoc reporting – allowing your management team to monitor workloads and key process metrics while complying with federal and state reporting requirements.

Microsoft .NET Technology
Reduces total cost of ownership by applying common skills across a variety of devices, application types, and programming tasks; integrates with other tools and technologies to build tailor-made solutions faster using a more cost effective approach.

Robust Approach to Business Rule Management
Separates business rules from application code; allows Business Analysts to model, design, test, and deploy new business rules without programming to quickly accommodate changes in federal and state policies and laws.

Support for Advanced and Automated System Access... Anytime, Anywhere
Provides seamless application integration with nearly any commercial or legacy software or software components via web services; leverage existing investments in software packages such as accounting, customer relationship management (CRM), ECM, telephony, mobile, business intelligence, legacy systems, and other vendor solutions.

Integrated Database and Data Structure
Removes redundant and out-of-sync data across your organization, without locking you into a specific database product. Change underlying database products as often as necessary to lower your cost of ownership or exploit new advances in products.

N-tier, Component-based Architecture
Streamlines integration of off-the-shelf components and services with existing and custom code to speed initial development and ease long-term maintenance.

About Sagitec

Sagitec Solutions is a growing global software and IT company that designs and delivers tailor-made unemployment insurance, pension, provident fund, and health and life sciences software solutions to clients of all sizes. Understanding that a dynamic world requires dynamic technology, Sagitec offers solutions that are highly configurable and extensible by nature. With deep industry experience in software implementation and systems integration, project management, consulting, hosting and software support, Sagitec is a partner clients can trust to deliver mission-critical IT projects. Sagitec has multiple office locations and is headquartered in Saint Paul, Minnesota. Learn more at **www.sagitec.com**.

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