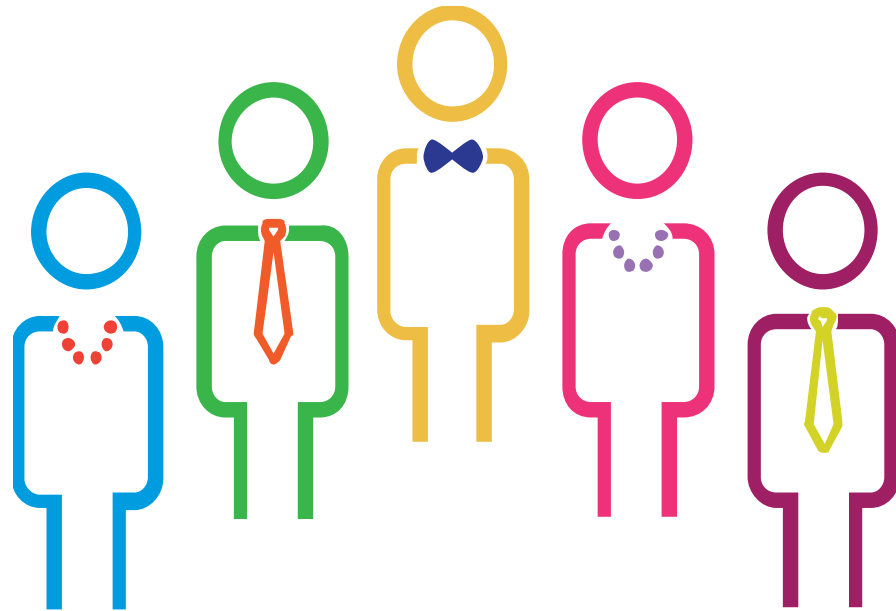


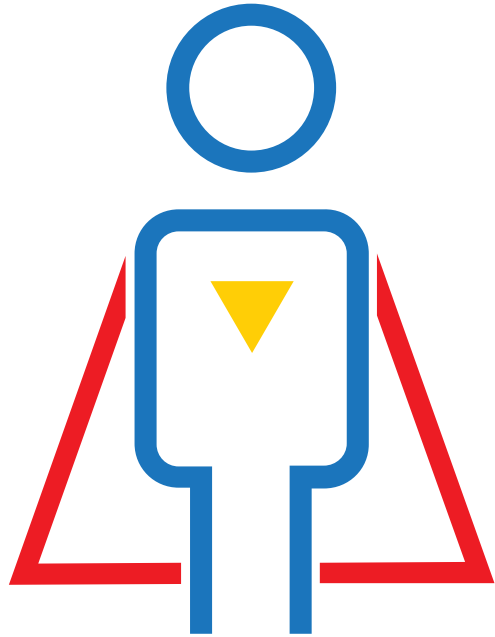
# Corporate Overview

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**RamSoft**  
Innovators in Web Radiology

# Our Commitment



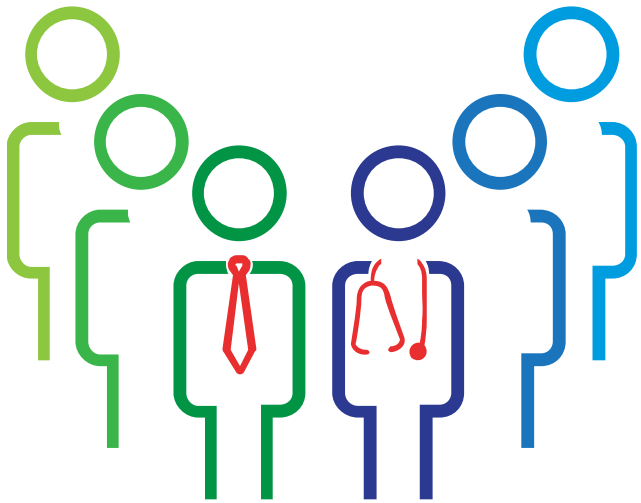
Our commitment is to continue to evolve with the industry demands by constantly improving and automating radiology workflow. We'll save you time and money. There's no such thing as "good enough" at RamSoft. We work smart to leverage our expertise in medical imaging software to deliver great end results to our clients.

# Company Overview



RamSoft is a privately held company founded in 1994. We develop cost-effective, fully customizable, feature-rich imaging workflow solutions for healthcare providers worldwide. Our healthcare IT and services help healthcare facilities overcome day-to-day challenges by automating their medical image and radiology workflow management. With 70+ employees, a global presence, \$10M+ in annual revenue, and 550+ installations globally, RamSoft is undoubtedly a leader in web radiology.

# 20+ Years of Exceptional Service



RamSoft is dedicated to making your experience with each of our products as positive as possible. By working with the most knowledgeable team in the medical information support industry, you'll experience less downtime, higher profits, and increased end user satisfaction.

# 90% Customer Retention Rate



The feature that has improved the most is the fast response to customer service. The fast solutions to problems in the system.

-Advanced Radiology Medical Group



RamSoft helps us spend less time fumbling with multiple programs for patient images, data, or reports so we can focus on giving patients quick and successful radiological examinations while getting results to physicians in a timely manner.

-Community Radiology NY

# 90% Customer Retention Rate



RamSoft provides PACS support for 100+ digital x-ray locations throughout our various medical centers across the country. By utilizing this technology, it provides us an efficient and effective way to take care of our patients and enhances patient care.

-Concentra

# Empowering our Customers

We believe that your success is our success; that's why we empower customers with RamSoft's Communities Portal.

## RamSoft's Communities Portal includes:

- Managing of support tickets
- Live Chat with Support
- E-Learning University provides 22 e-learning courses and over 100 software procedures
- Knowledge and Articles on RamSoft's applications



# Our Continued Support

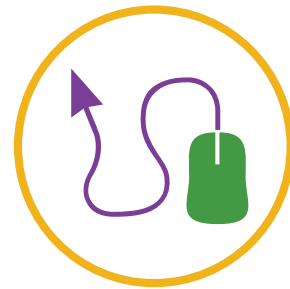
We provide support you can rely on:



Customer Support  
Portal



Customer  
Live Chat



Submit a Problem  
Report



Open a Support  
Case



Call Support

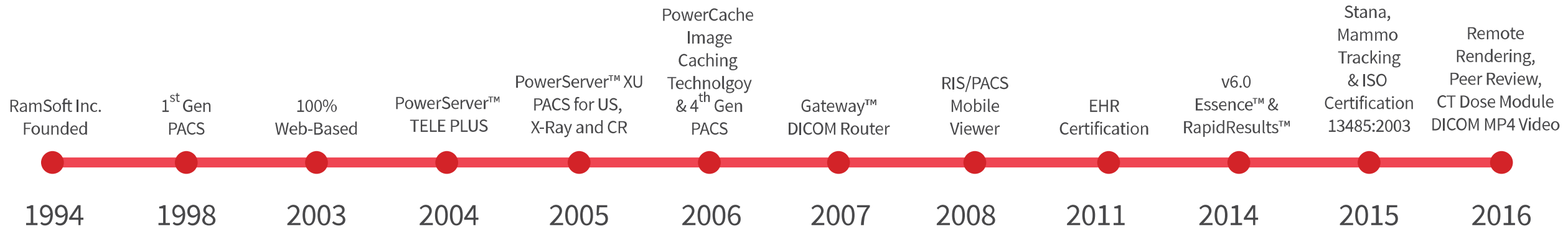
Our Customer Support team is available:

Monday – Friday | 6AM – 10PM EST

We also provide emergency support 24 hours a day, 7 days a week.

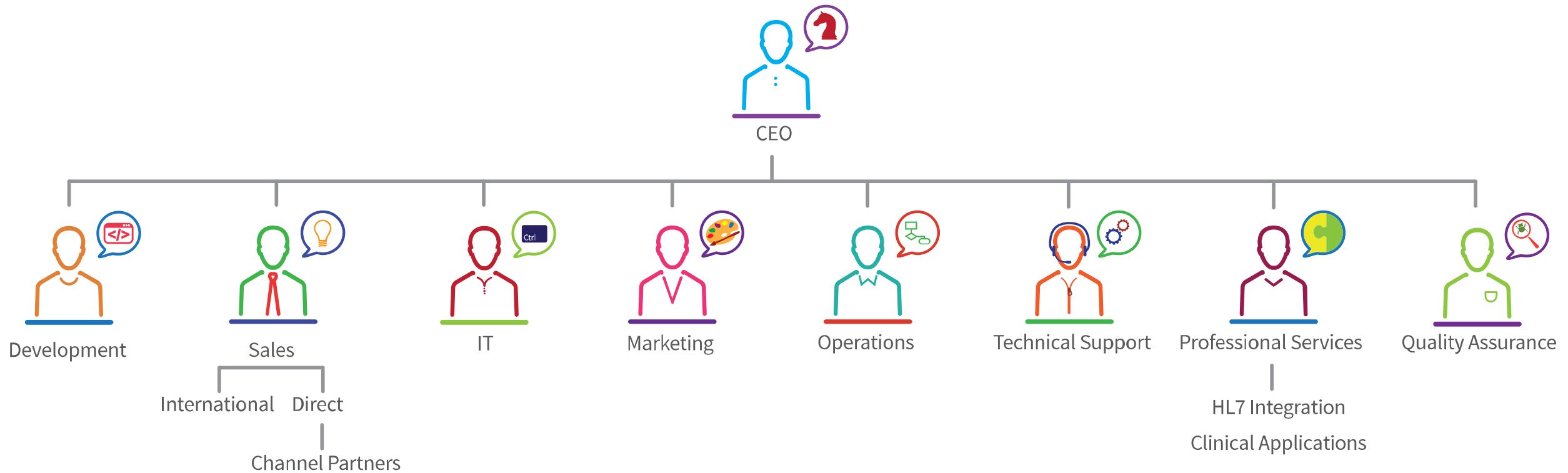


# Company Milestones



# Global Presence





# Our Products Include

## A Seamless Set of Building Blocks



**PowerServer™ RIS/PACS**  
A Radiology System  
That Does It All



**PowerServer™ PACS**  
Perfect Your Image  
Management Workflow



**PowerServer™ LITE PACS**  
A Powerful and  
Economical Solution



**PowerServer™ TELE PLUS**  
Teleradiology At  
Its Finest

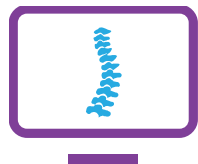


**RapidResults™**  
For When You're  
On-the-go



**Essence™**  
Because Business  
Intelligence Is a Must

## Standalone Solutions



**Gateway™ Viewer Mini PACS**  
Reliability and  
Flexibility



**Gateway™ Mammo Viewer Mini PACS**  
Unmatched Functionality  
with Superior Data Management



**Gateway™ DICOM® Router**  
Power and Flexibility  
You Can Trust

# Our Applications

ONE SYSTEM, ONE APPLICATION



INTUITIVE

RIS

RAPID ROUTING

DICOM

PROFIT

PM

SIMPLE

TELE

POWERFUL

PACS

ELEGANT

VIEWER

FDA Cleared Applications Include:

PowerServer™

Gateway™ Viewers

RapidResults™



RamSoft's ISO  
Certification:  
13485:2003



ICSA Labs Certified -

Complete EHR, Ambulatory

Phase I and II \* ONC Health IT Certification Program



Health Canada Medical

Medical Device Class II - licence number 97571



# Standards We Comply With

**IHE** (Integrating the Healthcare Enterprise)

**DICOM** (Digital Imaging and Communications in Medicine)

**SSL Encryption** (Secure Sockets Layer)

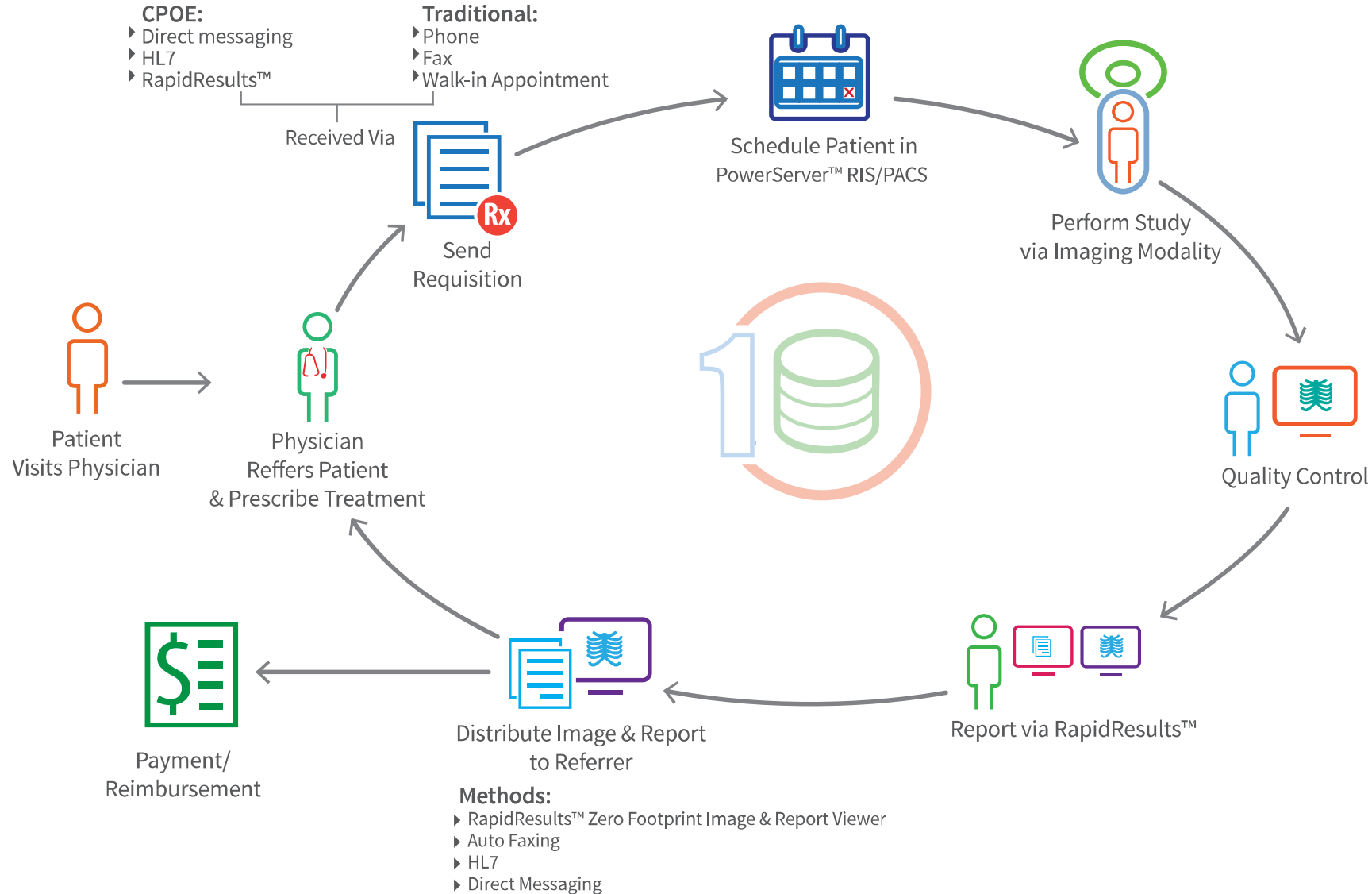
**HIPAA** (Health Insurance Portability and Accountability Act)

**HL7** (Health Level 7)

**PIPEDA** (Personal Information Protection and Electronic Documents Act – Canadian Federal Privacy Law)

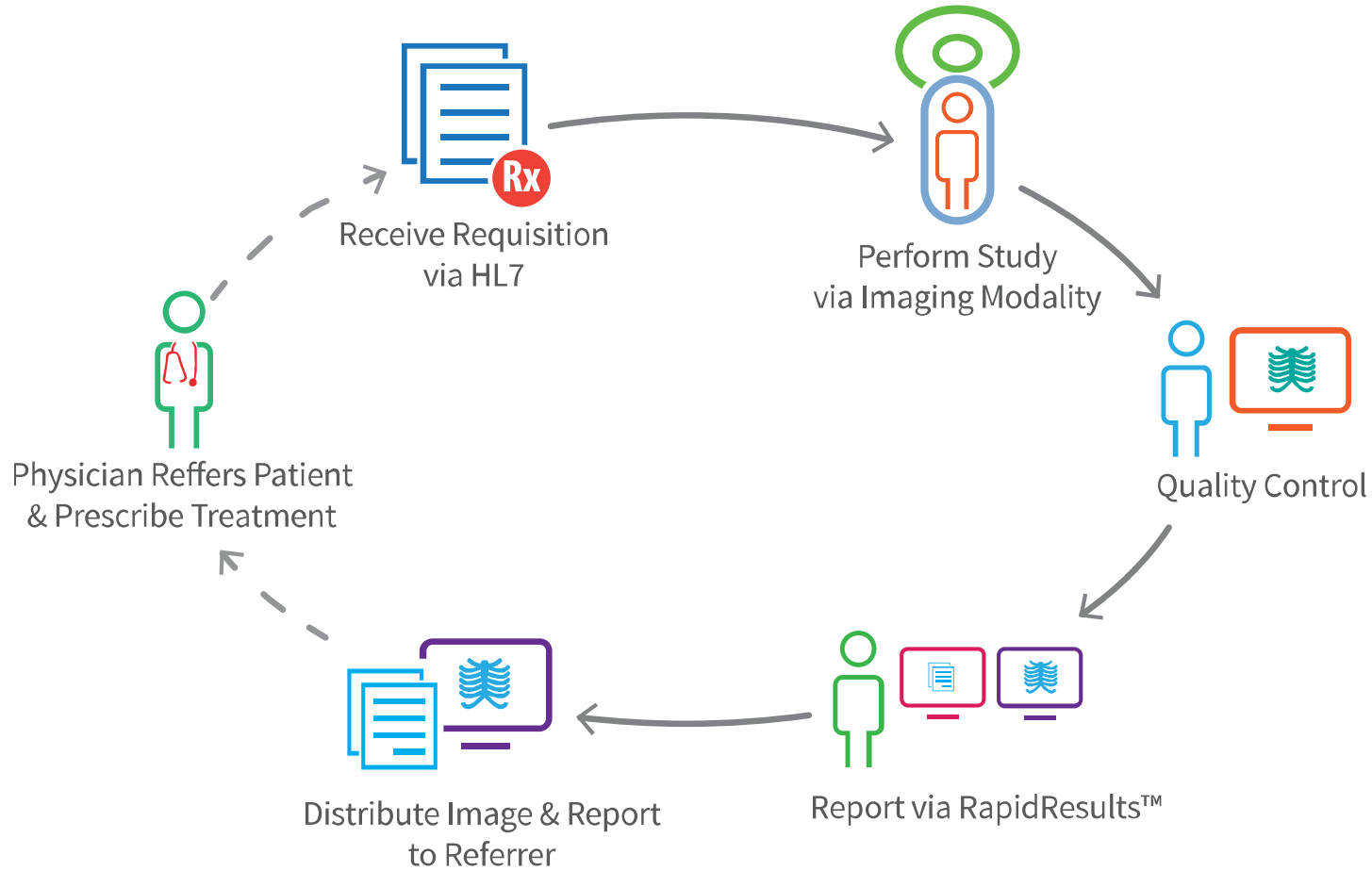


# PowerServer™ RIS/PACS





# PowerServer™ PACS



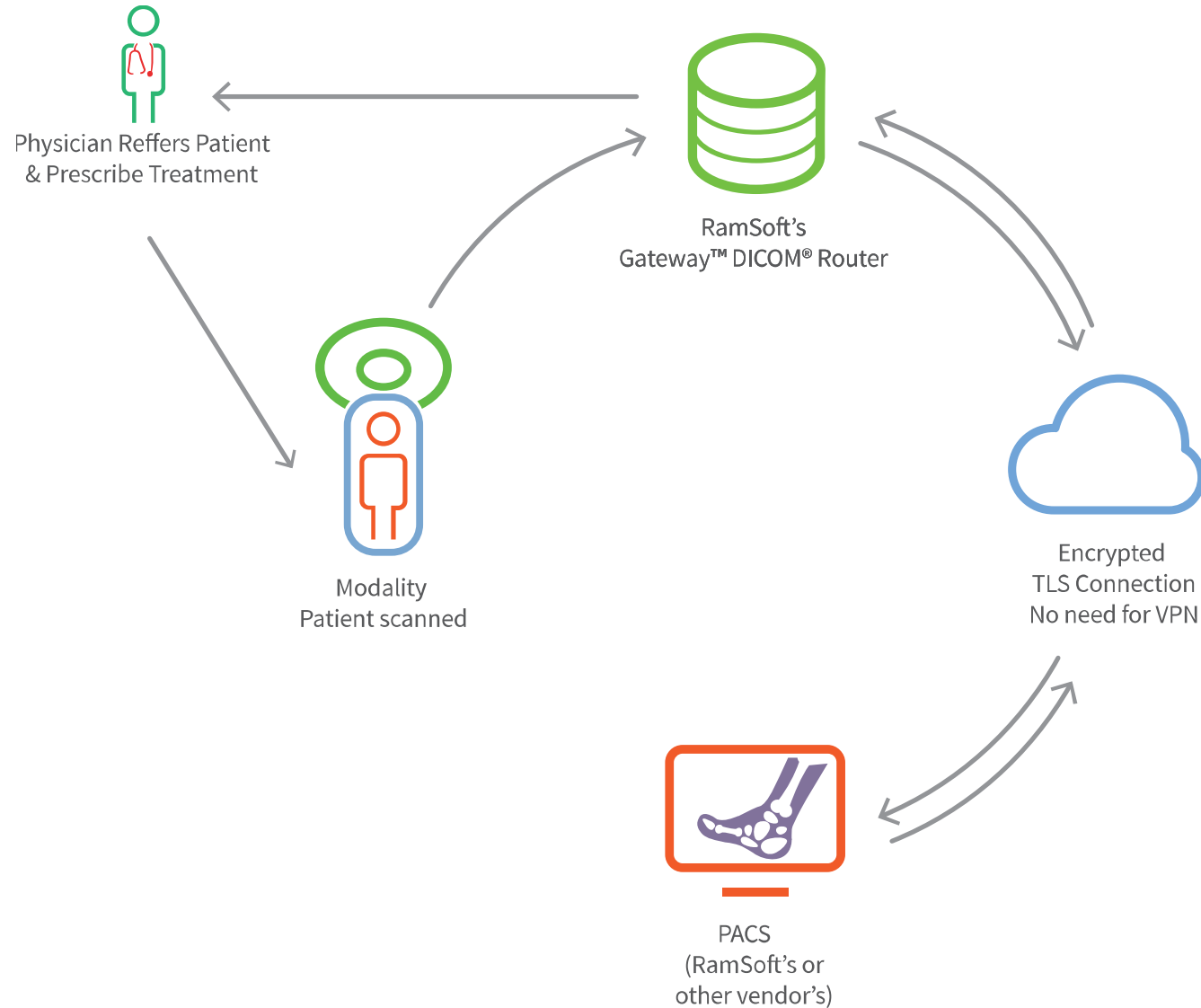
**Methods:**

- ▶ RapidResults™ Zero Footprint Image & Report Viewer
- ▶ Auto Faxing
- ▶ HL7
- ▶ Direct Messaging

Flexible Purchase Options

- Cloud (Rent or Purchase)
- Software and Hardware
- Software Only (Purchase)

# Gateway™ DICOM® Router



Learn more at RamSoft.com

