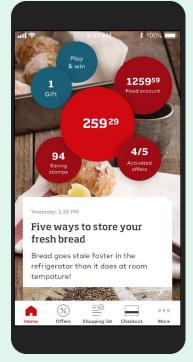
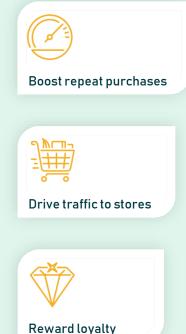
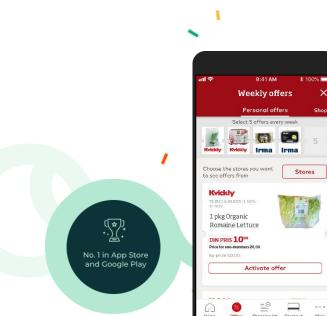


Engage customers and build store traffic

Effective execution platform as a service







Microsoft Azure

Helping 1.7 million members shop smarter

The Danish retailer Coop started their transformation from an analog member organization to a digital frontrunner 2 years ago. Loop is the backbone of Coops digital ecosystem and enables the retailer to boost customer loyalty. Further, Loop not only uses gamification as a driver to increase customer penetration, it also includes the ability to create a frictionless shopping experience. The Coop App now covers more than 1/5 of all Danish households, with over 1 million downloads.



50% increased traffic



10% cut in media spend



29 points higher NPS



30% daily active users

App key features

















Games

Real time bonus

Digital ouchers

Digital stamps

Personalized

Mobile payment

Shopping lists

Scan and go