

## What do you get?

Equip provides an online booking portal enabling 24x7 self-service for your customers which eliminates double bookings and admin overheads. The automated reminders to customers reduces property inaccessibility, while timely reminders to your team improves efficiency and 'no shows'. The offline capable mobile app provides your field-force with a powerful tool to capture information (notes, pictures and videos) on the job without the need to recapture the information later. The report creation and emailing can be automated, heavily reducing admin costs. Since this is a Microsoft product, it naturally works with Outlook, Excel, SharePoint, OneDrive and many other Microsoft products. This system allows innovation promoting a competitive advantage



## Why?

- reduce no-shows
- eliminate double-bookings
- capture job info at the source
- track job info
- · keep customers informed
- improve collaboration
- protect your info
- improve staff utilisation
- reduce staff frustrations

#### increased efficiencies

- easier data capture
- · automated report generation

#### reduced costs

- less data recapturing
- less manual administration

# improved customer experience

- 24/7 self service scheduling
- automated reminders

Works well with other Microsoft applications

Uses best business practice

**Ability to innovate** 



## Equip, providing automation to your mobile workforce



#### 24/7 Self Service

- Provide customers 24/7 access to your workforce
- · Reduce bad debt through online payments



#### Mobile workforce

- Reduce double capture of information
- Provide access to information even when connectivity is limited
- Simple and intuitive navigation



#### Connected Platform

- Leverage the power of your existing Microsoft investment
- Access your systems in one place
- · Rapid deployment through online services

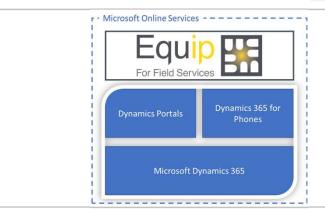
## **Equip for Field Service**

#### Our promise to you

Connecting your workforce and customers to drive a truly pleasant experience to all

#### An offer to get you started

- \$0 Implementation
- Subscription \$59/user per month



### The benefit to you

- increased efficiencies easier data capture, automated report generation
- reduced costs less recapturing, less admin, less waiting on property access
- improved customer experience on demand 24/7 self service scheduling, automated reminders, ability to innovate

#### Why Bluleader?

Since 2007, Bluleader has been dedicated to creating a truly excellent Customer Experiences across a digital landscape by using the latest in world-class, cutting edge technologies

