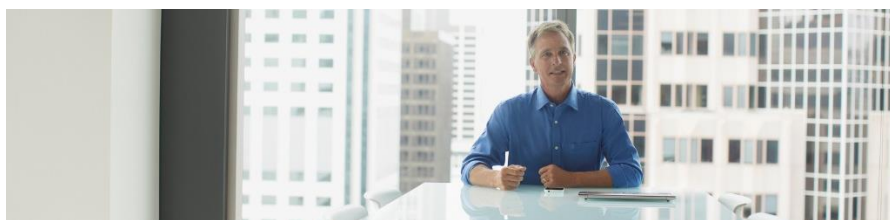![Avocette — TECHNOLOGY TOGETHER]

SOHEMA

Purpose-built
Health and Human Services
Case Management Software

- Secure, affordable and user-friendly case management
- Easily implemented across multiple programs and locations
- Improved program and agency outcome evaluation
- Standardized reporting of service delivery
- Value for Money - Cost-effective to implement and maintain

- **SOHEMA** is a purpose-built case management solution for health and human services agencies. It collects information involved at each stage of the case lifecycle. It provides the tools that workers need to perform their daily tasks and planning, as well as the performance measurements every organization is challenged to deliver.

Why Customers use SOHEMA:

- Secure & accurate personal information management
- Consistent automated process flows for streamlined service delivery
- Improved employee and agency accountability
- Minimizes duplication of data entry
- Reduced paperwork & cost – minimizes reliance on paper files
- Readily-available performance statistics to secure and protect accreditation and funding

Secure Digital Information

- Secure personal data
- Role-based data access
- Powerful data auditing
- Client-centric data model

Safe, Accurate and Reliable

Streamlined Service Delivery

- Automates the entire life cycle of a client from referral, through screening, risk/needs assessment, service delivery, discharge, re-entry, and aftercare
- Fits with how case workers need to interact with a system to track their activities.

Efficient, Effective, Automated

Measurable Performance

- Powerful out-of-the-box and configurable reporting
- Increased accuracy of client information records
- Enhanced staff productivity and accountability
- Auditable results and reportable outcomes

Powerful, Configurable Reporting

"We are very pleased with the support provided by Avocette staff through training and working with us to provide an effective software system that allows our front line workers the ability to manage their cases more effectively."

- **Ann Kutcher, Executive Director, West Coast Family Centres**

![Avocette — TECHNOLOGY TOGETHER]

How SOHEMA works, to achieve business benefits

Proof & Statistics

- Reduced Paperwork

- Electronic files – Instant access to information for all workers

- Enhanced Client Data Privacy and Security

- Timeliness – Reduced the overall time to process from 10-12 days to a 36-hour turnaround

- Overhead Costs – An estimated 40% reduction in non-system overhead costs

- Sundry costs and going paperless – $15,000 savings per year for one client - Eliminated file storage and archiving costs

- Reduced information systems variable costs – $225,000 savings per year for one client

Proof & Statistics of Joint Solution

- The SOHEMA solution deployed on Microsoft Azure allows customers to take advantage of the cloud, whether hybrid, private or public infrastructure

- The move to Azure allowed Avocette to provide better performance and security while moving to modern infrastructure technologies, ensuring ongoing vendor support and the best possible redundancy and privacy options.

- Business Outcome: This work has involved an upgrade to the latest server and database technologies, followed by a migration of the application with no downtime for clients during business hours.

SOHEMA Solution Offer:

Our promise to you

An easy to use, configurable, accurate and reliable case mangement system provided on the secure Azure Cloud

The application is delivered with pre-built templates comprising best practices, data components and process workflows for all common case management functions:
- Person Management
- Organization Management
- Case Management
- Administration Toolset
- Security and Privacy
- Reporting
- Client/Person and Household Information
- Referral and Wait Lists
- Intake, Screening and Assessments
- Case Notes and Documents
- Service Planning, Goals and Outcomes Measurement
- External Referrals
- Financial – Fee for Service Billing and Accounts Receivable
- Tasks and Notifications
- Operational and Management Reporting
- Service and Location Management

Tangible Benefits / Desired Outcomes

- Agile, Scalable, Affordable, Intuitive and User-friendly

- Rapid configuration of business rules, workflows, user interfaces, integration processes

- Data integrity, privacy and HIPAA compliance

- Accurate, reliable & configurable outcomes reporting

Why Avocette?

For over 40 years, Avocette Technologies has been trusted to deliver high-value information technology solutions for all levels of government, public, and private sector organizations. We work hand in hand with our clients to design and deliver information technology solutions that can scale as your organization's needs evolve.