

## The phone system for **modern business**.

## A quick introduction.

Aircall is a 100% cloud based phone system. We help teams succeed and scale using a voice solution that is easy to use and connects with all their favorite business tools.

175+

Employees in NYC and Paris

### \$41 million

Venture funding: Seed, Series A & Series B 100+ million

calls made on Aircall

## Intuitive, integrated, reliable.



"I like its simple design and user-friendly interface. I love the clarity and how crisp the sound given to every call." — G2Crowd Reviewer

## Keep it simple.

#### Easy

No hardware needed Simple and beautiful UI for admins and agents.

#### Fast

In less than 5 minutes you can have your team up and running.



" The setup and configuration of Aircall is a dream. It's so easy to create new numbers, set up IVRs, and change people around to different teams if needed."

- Sara Tiffany, General Manager at AirTreks



#### Flexible

Access from anywhere. Add numbers or users, or change routing rules any time.

#### Global

Create a local phone number in one of 100+ countries-instantly.

## **One-click integrations.**

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#### Hit the ground running

Integrate with your CRM, helpdesk, or homegrown system in under one minute.

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#### Save time on every call

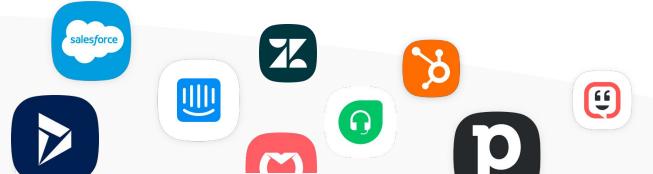
Automatically log details, including recording, comments, and tags,

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#### Match your workflow

Easily set up integrations to match your workflow using CTI and open API.

ON THE ROAD TO 100 INTEGRATIONS



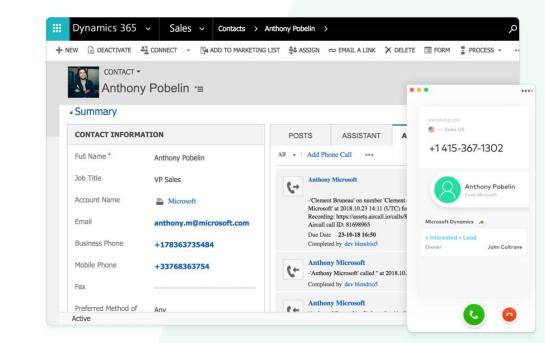
Developed your own internal CRM ?

Integrate it with Aircall's API!

## Aircall and Dynamics

Get caller details before you pick up the phone.

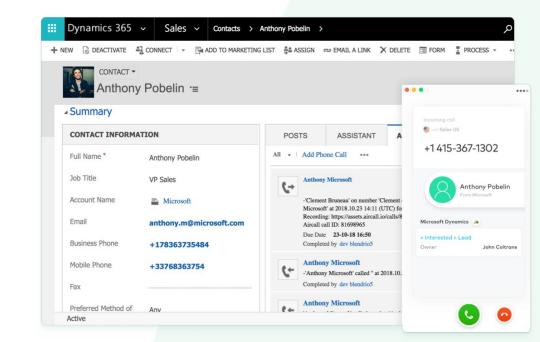
- → Log call details in real time and set triggers for lead, contact or account creation.
- → Cases and contacts are automatically created in Microsoft, saving time switching between applications and logging calls.



## Aircall and Dynamics

Avoid manual entry and improve productivity.

- → The caller's name, company, and contact history appear in Aircall as soon as the phone rings
- → Account owners and customer service agents can provide quick and personalized service.
- → Then link to Microsoft Dynamics with one click.





## A strong foundation.

#### **Cloud infrastructure**

99.99%+ uptime No hardware needed; no maintenance required.

#### Carrier management

Multiple leading voice carriers with dynamic switching to avoid disruptions.

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#### Security & compliance

Secured recordings and encrypted data. PCI and GDPR compliant.

#### Notification & troubleshooting

Auto in-app notification for network, headset, and infrastructure issues "The quality of calls is superb. The line sounds very professional. Even when our clients are on mobile, the call is clear."

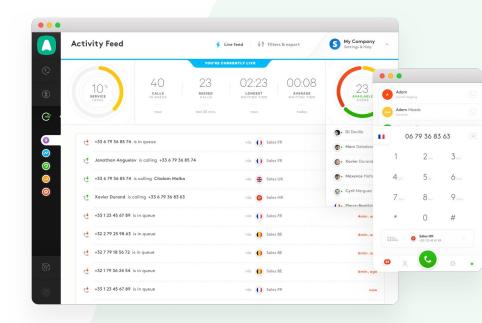
- G2Crowd Reviewer



# Set up and manage easily.

Clean, easy to use interface on desktop, web or mobile

- → Invite users by email and create numbers in **100+ countries**
- → Customize your **IVR and advanced** routing
- → Set up **business hours** and manage your messages
- → Add new numbers, teammates, or routing rules on the fly.

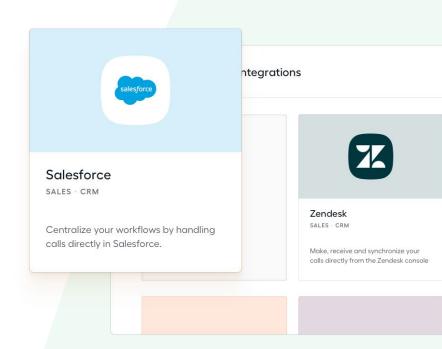




# Connect with your tools.

Sync call details with your CRM and Helpdesk to save time and get context.

- → Set up easily from the admin dashboard
- → Choose your workflow and CTI set-up
- → Automatically log call activity and boost agent productivity
- → Improve compliance and data accuracy





# Work efficiently as a team.

Route calls to the right person every time and meet your team goals.

- → Build IVR menus and routing rules to direct callers to the right agent or team.
- → **Group agents into teams** by skills, region, or departments to improve inbound and outbound efforts.
- → Collaborate through the shared inbox, apply tags or comments, and assign follow-ups.

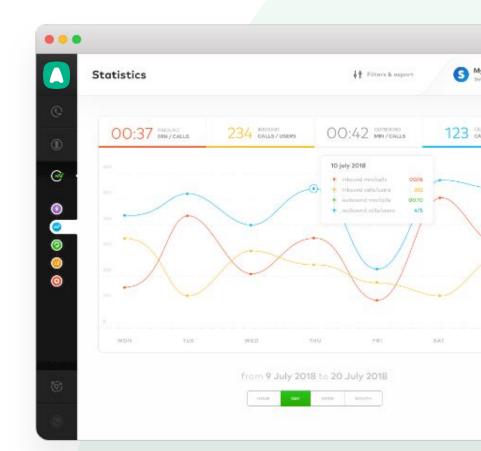
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	Welcome Message	Z		Absence Message
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# Get a clear view of call activity.

Track individual and team performance, trends and productivity.

- → Live feed helps you see who is on a call at any moment
- → Advanced analytics help you understand individual and team performance
- → Use data to inform strategy and settings to improve customer experience and KPIs



## Intuitive, integrated, reliable.

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#### Easy to set up and scale

Create numbers in 100+ countries and begin onboarding the same day. Add numbers, users, or routing rules on the fly.

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#### Connected to all your tools

Set up integrations in a few clicks. Automatically sync with your CRM and Helpdesk to get context and save time on every call.

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#### Proven call quality

Consistent 99.99%+ uptime. Multiple leading voice carriers with dynamic switching to avoid disruptions.

"I like its simple design and user-friendly interface. I love the clarity and how crisp the sound given to every call." — G2Crowd Reviewer

## Tried and trusted.



Software	Advice <sup>-</sup>
4.5/	5

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3,000+ HAPPY CUSTOMERS								
ON-DEMAND	FINANCE	TRAVEL & HOSPITALITY	E-COMMERCE	SOFTWARE	AND MANY OTHERS			
Uber	stripe	🕅 vacasa	<b>UNTUCK</b> it	Expensify	movie <b>pass</b>			
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Glovo <sup>o</sup>	CLIAB	③ TravelPerk	BloomNation		QARDIO			

## A aircall

## Signup for a 7-day free trial! aircall.io/signup

The phone system for modern business - aircall.io