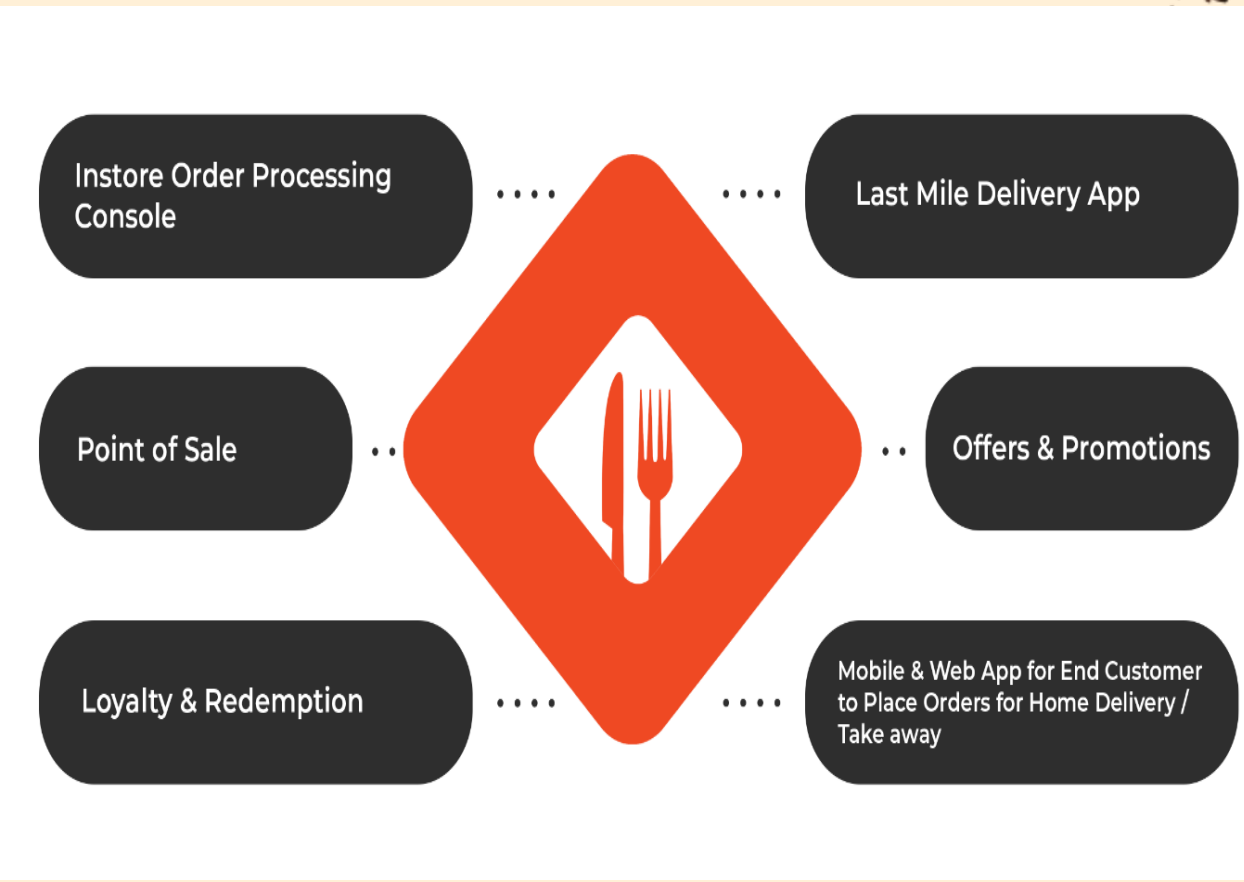
FOS365
FOOD ORDERING SYSTEM

The complete Hospitality Solution

FOS365 OVERVIEW



FOS365

Solution Components

Admin Portal

To configure the master data required to run a restaurant

M site

Mobile friendly browser app

POS*lite*

Simple Point Of Sale for single restaurant owners

ERP Integration

Integration with Dynamics 365 Business Central (& earlier versions) is readily available. Work on integrating with other leading ERP solutions are in progress

Web Portal

Web site for consumers to place online orders

for delivery or takeaway

POS

comprehensive Point Of Sale Software module for Chain of Restaurants

Delivery App

Restaurant can track the order delivery status

Restaurant Managers can assign orders to Delivery Team

Delivery Team can manage their delivery routes, update status

Analytics

Analytics via PowerBI deployed on the Azure cloud, accessed via browser or mobile device

Are You?

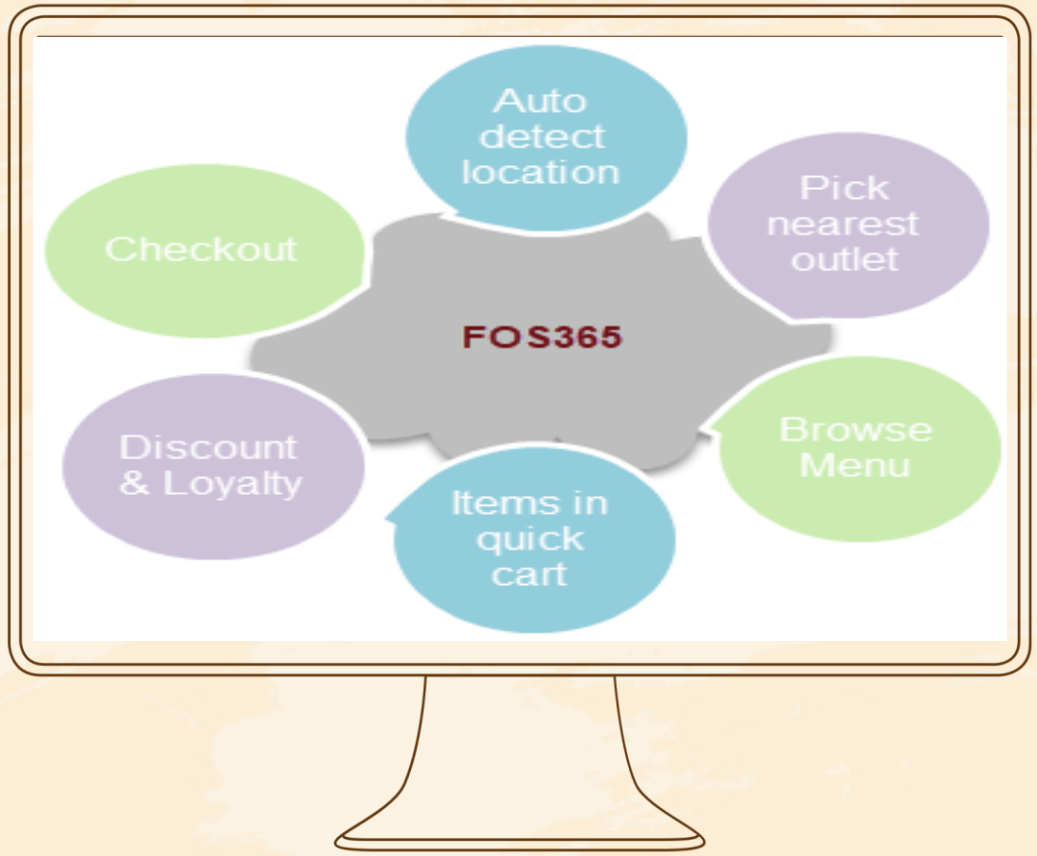
- A single Restaurant Owner or owning a chain of multiple restaurants?
- Already have a Point Of Sale (POS) system to manage your walk-in business?
- Looking for your own branded web ordering system and Mobile App for your consumers to place orders via browser or mobile devices?

FOS365's Online Ordering System is the solution you need.

Online Ordering System

Overview

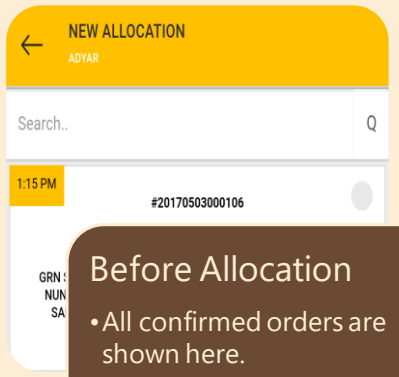
- Consumers can browse through the menu, place an order in 6 easy steps and track their order status.
- Consumers can also maintain a favourite list
- Can repeat an earlier order
- Customer can give feedback about the order



Highlights

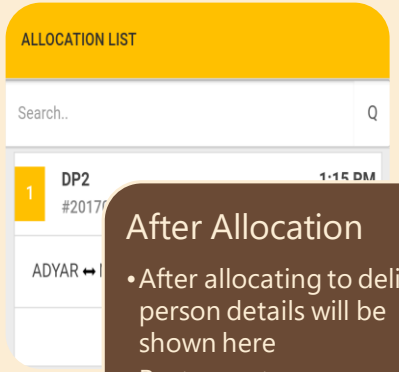
- Consumers can locate your own branded apps in Google PlayStore and Apple Store
- APP-shy consumers can opt to place their orders on their phone's browser as well (M-Site)
- Desktop / Laptop users can use any of their browsers to place orders as well
- Restaurant Managers, Delivery Team can manage these orders from their mobile devices itself

Track your Online Orders



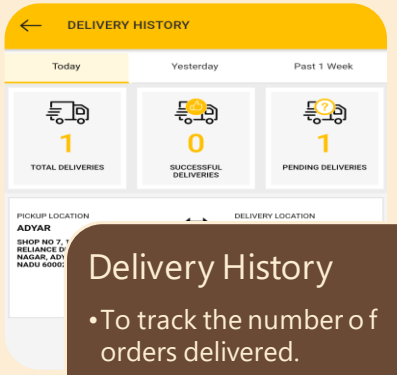
Before Allocation

- All confirmed orders are shown here.
- User can allocate the order to suitable delivery person
- Delivery person can do self allocation of orders.



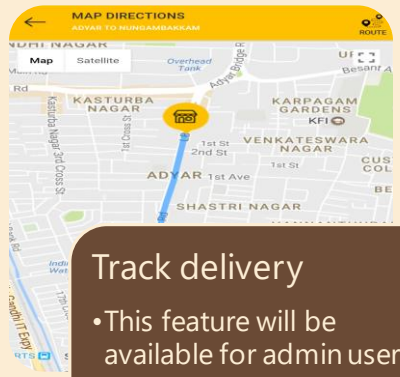
After Allocation

- After allocating to delivery person details will be shown here
- Restaurant user can make a call to the delivery person.
- Delivery person can edit and change the status of the record as delivered or deallocate.



Delivery History

- To track the number o f orders delivered.
- This will show whether the orders were delivered on time or not.
- Total turn over of current day, yesterday and past 1 week is shown



Track delivery

- This feature will be available for admin users.
- An admin user can track the pace of the delivery person.

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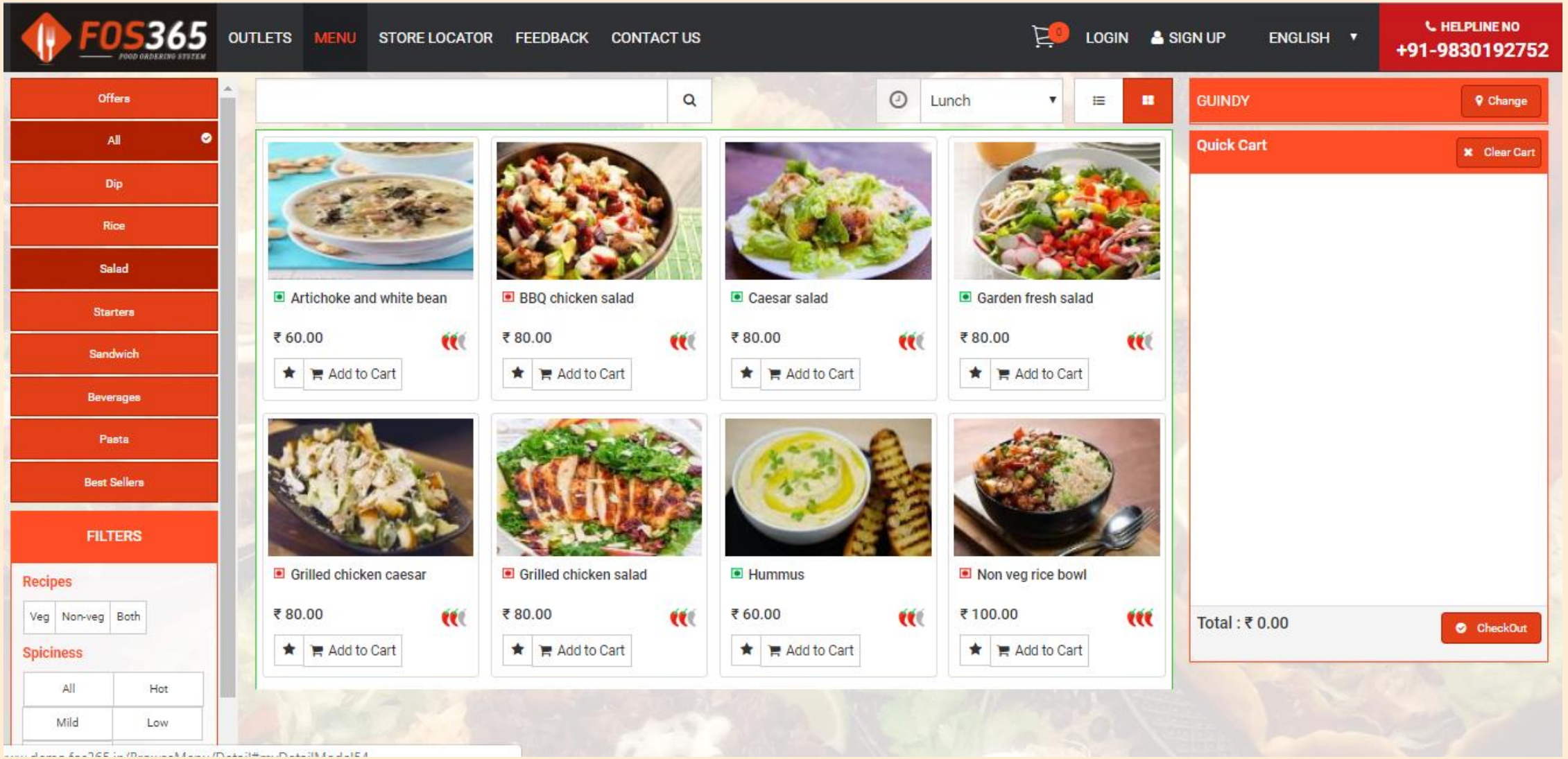
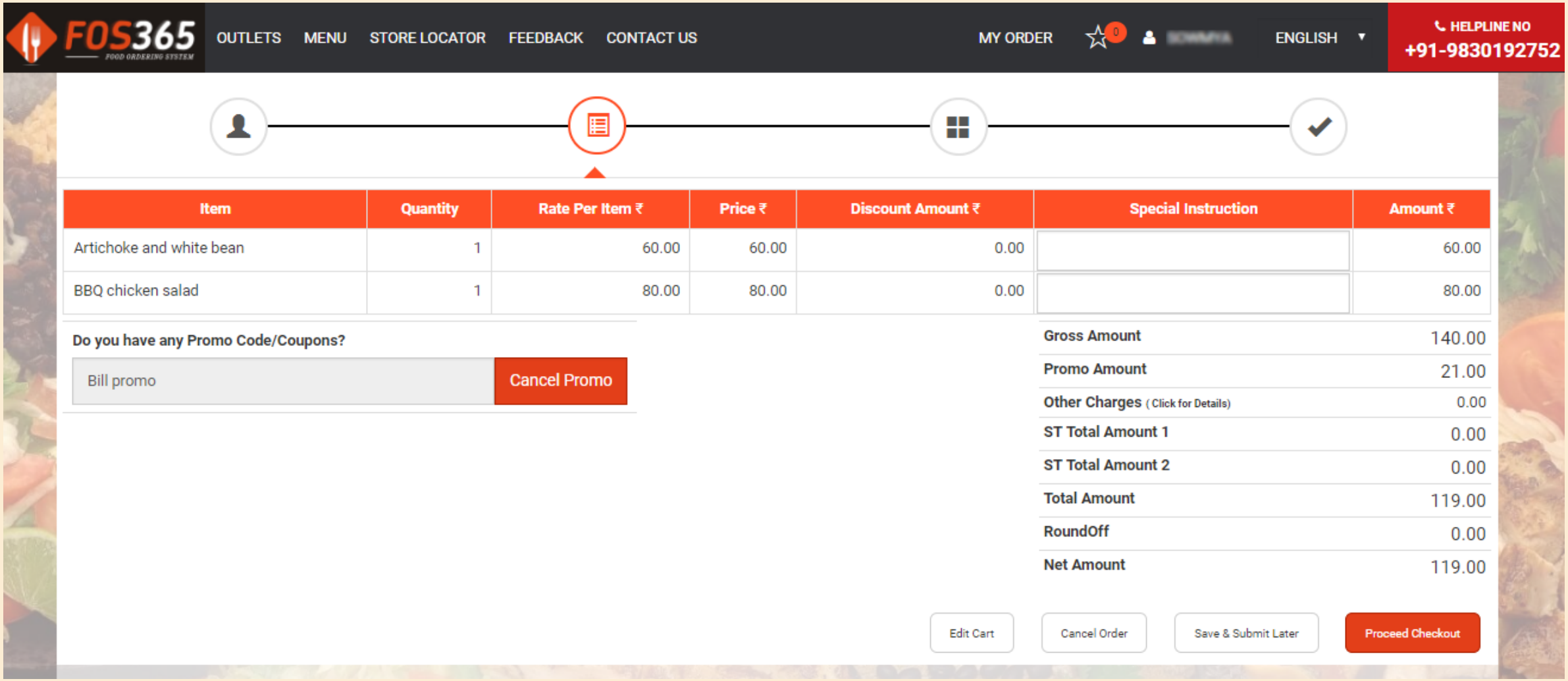
Browse menu


FOS365
OUTLETS
MENU
STORE LOCATOR
FEEDBACK
CONTACT US
LOGIN
SIGN UP
ENGLISH
HELPLINE NO
+91-9830192752
Offers
All
Dip
Rice
Salad
Starters
Sandwich
Beverages
Pasta
Best Sellers
FILTERS
Recipes
Veg
Non-veg
Both
Spiciness
All
Hot
Mild
Low
Lunch
GUINDY
Change
Quick Cart
Clear Cart
Artichoke and white bean
₹ 60.00
Add to Cart
BBQ chicken salad
₹ 80.00
Add to Cart
Caesar salad
₹ 80.00
Add to Cart
Garden fresh salad
₹ 80.00
Add to Cart
Grilled chicken caesar
₹ 80.00
Add to Cart
Grilled chicken salad
₹ 80.00
Add to Cart
Hummus
₹ 60.00
Add to Cart
Non veg rice bowl
₹ 100.00
Add to Cart
Total : ₹ 0.00
CheckOut

Checkout



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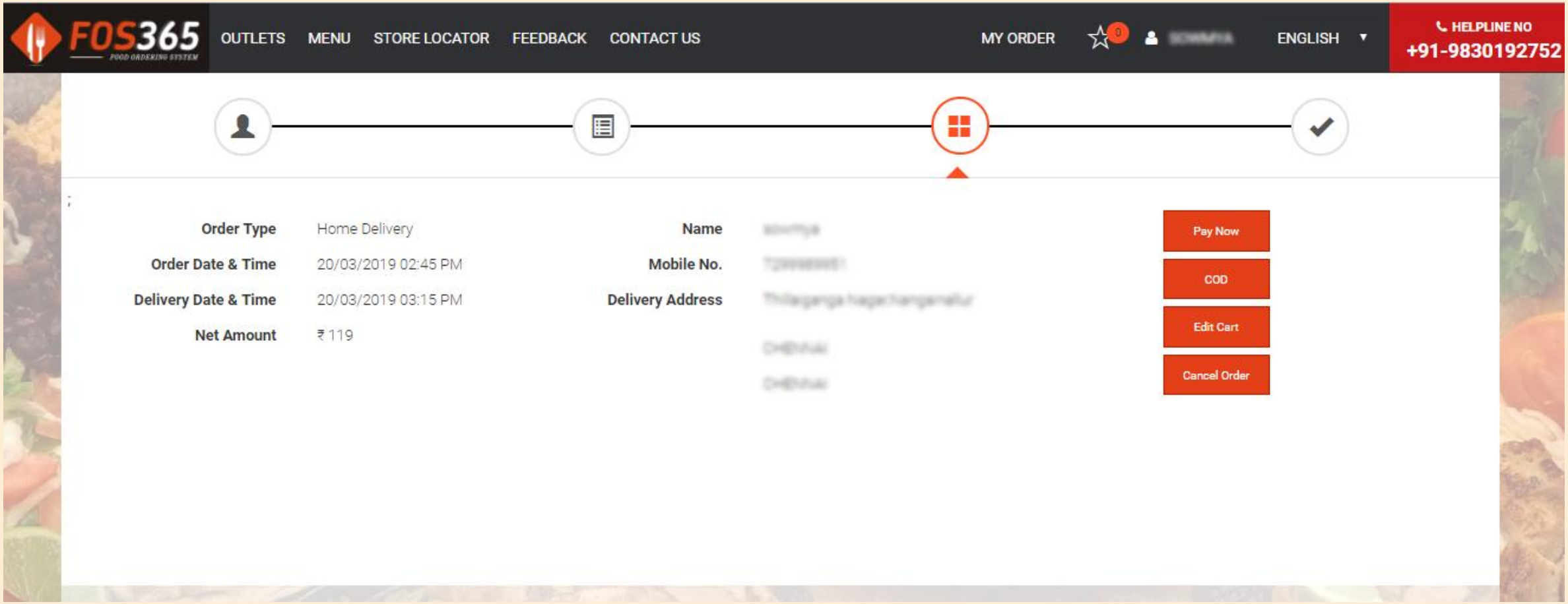
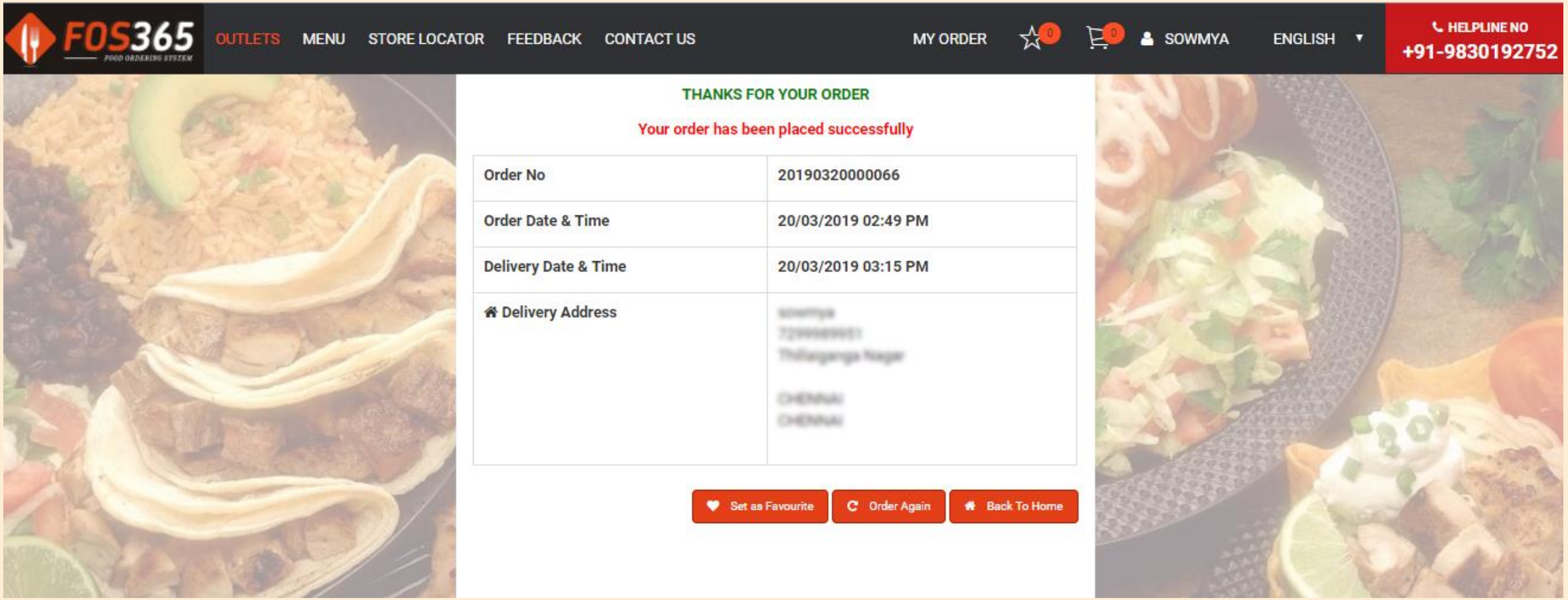
Payment


FOS365
FOOD ORDERING SYSTEM
OUTLETS
MENU
STORE LOCATOR
FEEDBACK
CONTACT US
MY ORDER
ENGLISH
HELPLINE NO
+91-9830192752
Order Type
Home Delivery
Order Date & Time
20/03/2019 02:45 PM
Delivery Date & Time
20/03/2019 03:15 PM
Net Amount
₹ 119
Name
Mobile No.
Delivery Address
Pay Now
COD
Edit Cart
Cancel Order

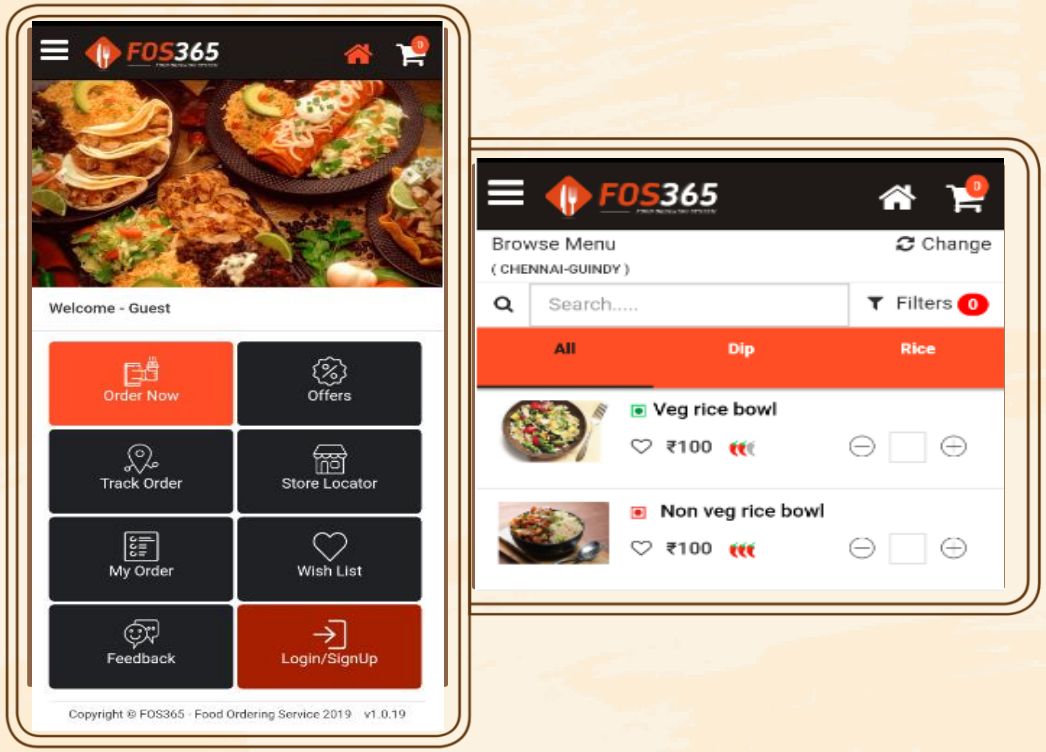
Order success page



Consumer MOBILE App

Features

- Search Feature. Give your users a handy search bar to find items quickly
- Hassle free registration with social media signup
- Responsive Design for Varying Screen Sizes
- Less Keyboarding and More Touch
- Push notificaions



Functions

- Order can be done for home delivery or take away
- Track the order to know the status.
- Check the order history.
- Reorder the same order from my orders or add more items to existing order.
- Make a wish list of items
- Create a profile with multiple delivery address
- Give your feedback about your experience.

Are You?

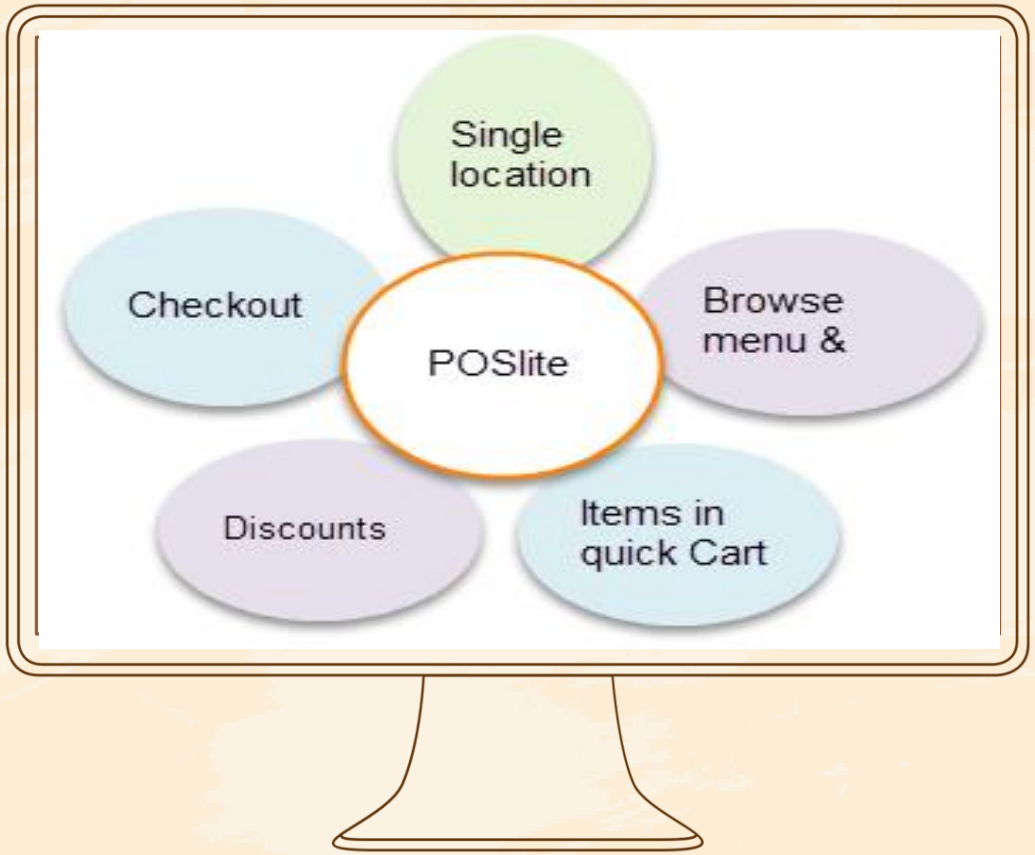
- Running a single store restaurant?
- Looking for a simple Point Of Sale (POS) solution to run your restaurant?
- Looking for a solution on the Mobile phone or a TAB?

FOS365's POS*lite* is the right solution for you.

POS*lite*

Overview

- Facilitates single outlet owners.
- Availability of browse menu and items to select with.
- All walk in customers, can place order and get discounts.
- Get the invoice printed immediately after placing the order.

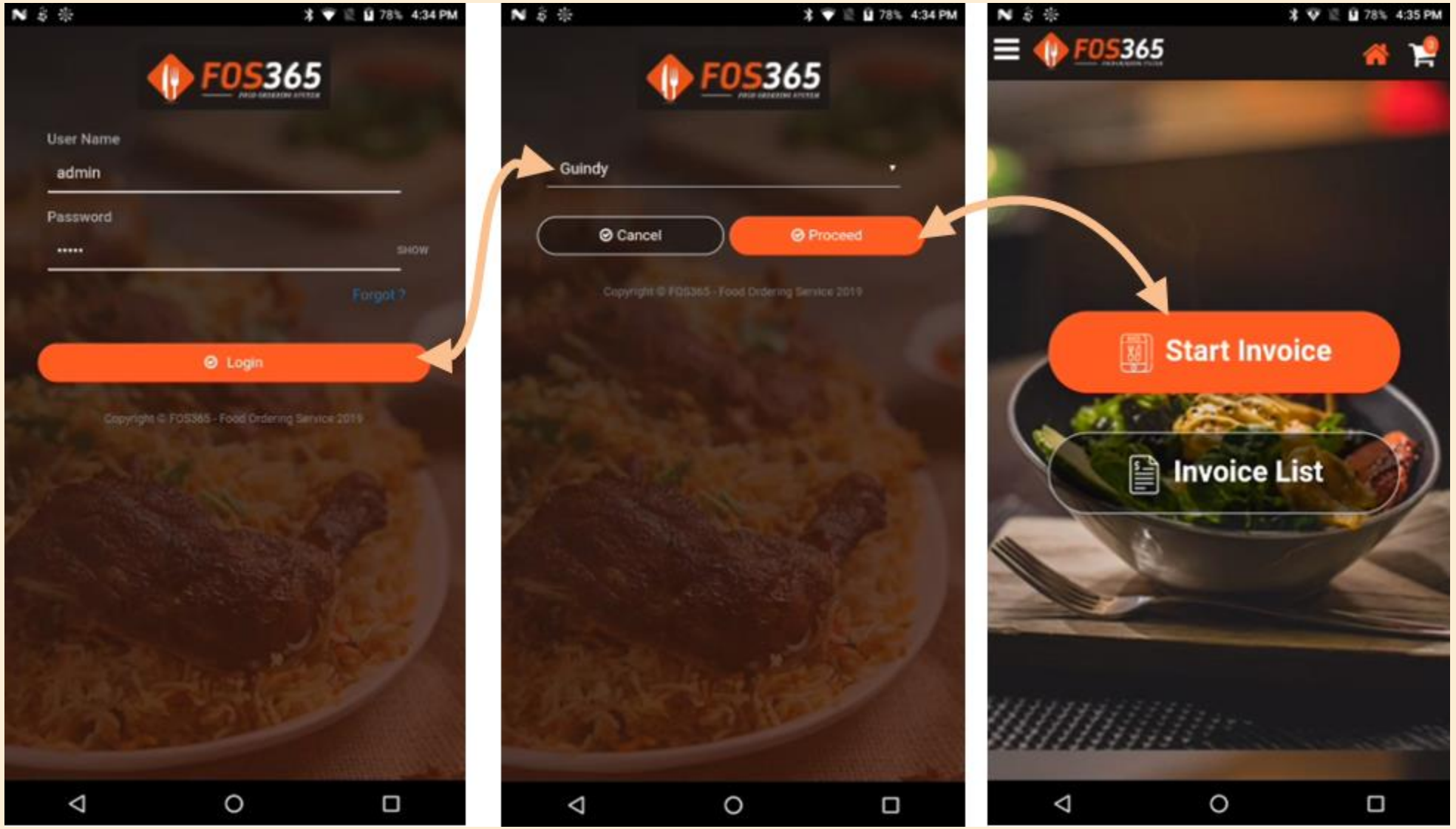


Highlights

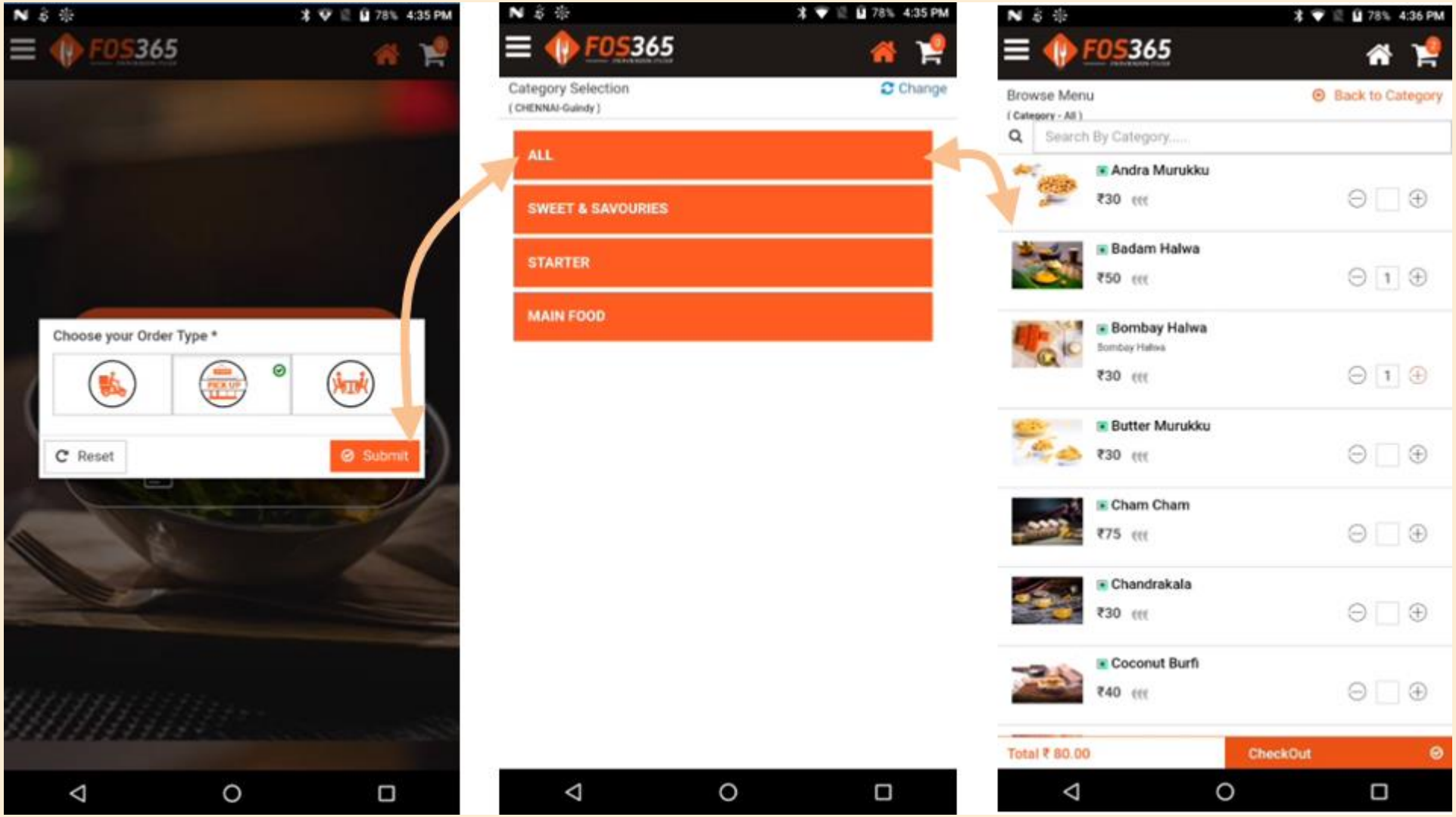
- Very light application with all the basic and important functionalities
- In-house app operated in a tab or POS machine.
- Configurable payment mode like card, foreign currency, cash etc.
- Show list of invoices made for day or week or month or year along with total collected amount and returns.

FOS365

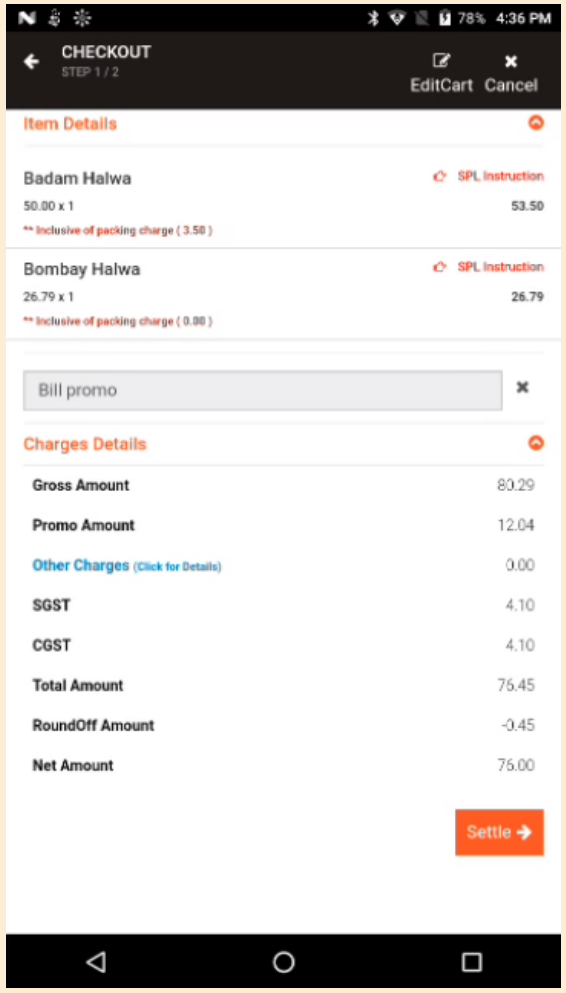
Login page

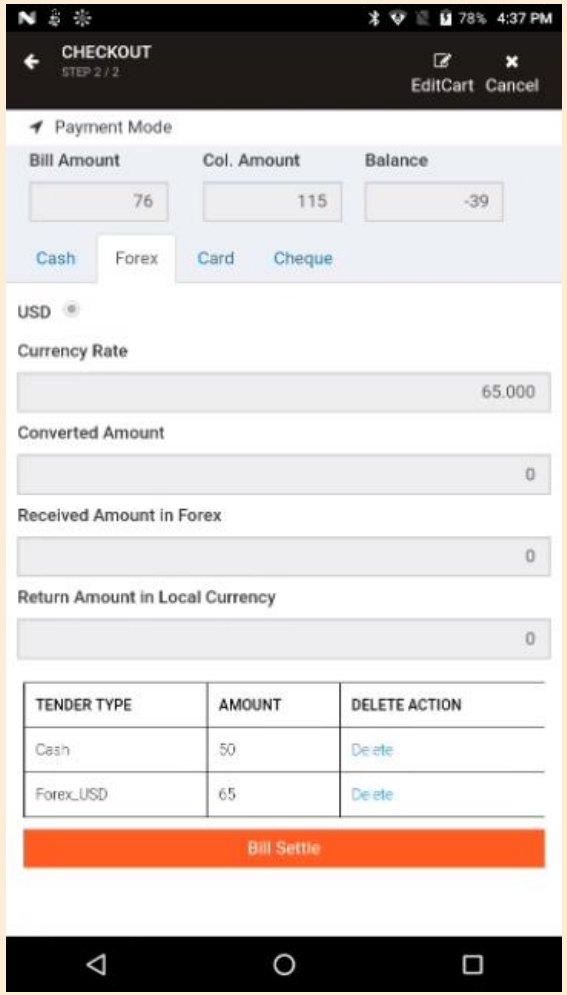

FOS365
User Name
admin
Password
SHOW
Forgot ?
Login
Copyright © FOS365 - Food Ordering Service 2019
Guindy
Cancel
Proceed
Start Invoice
Invoice List

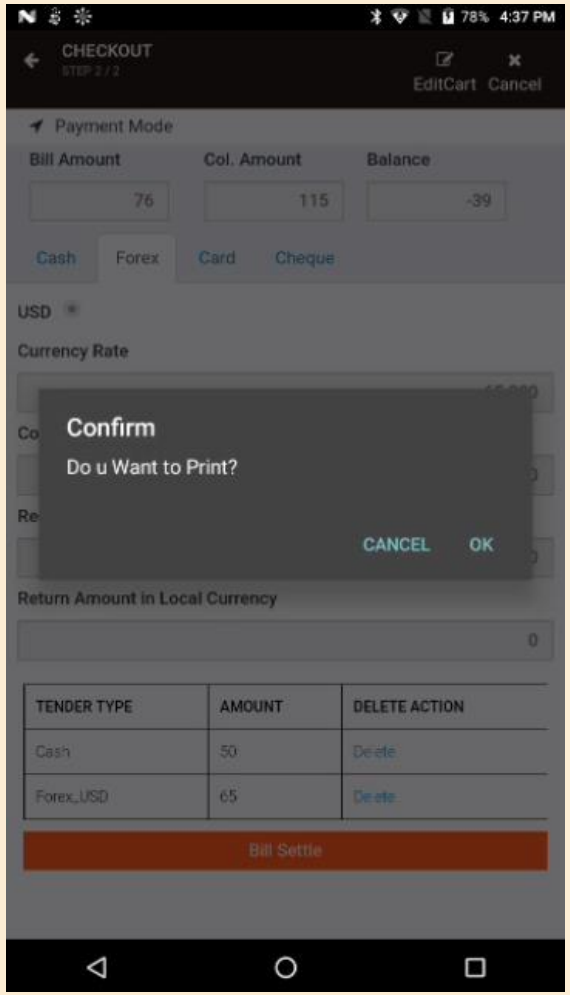
Browse Menu

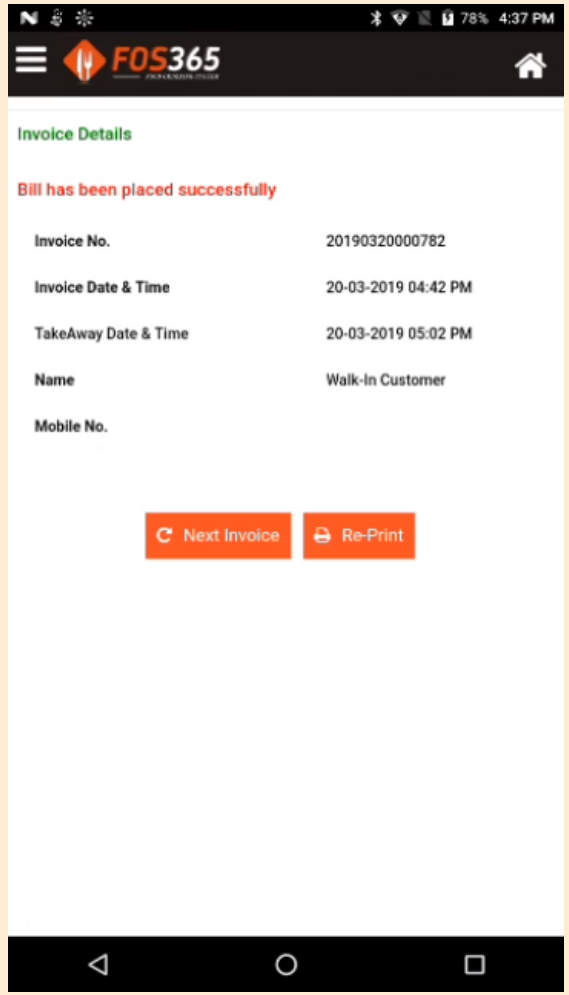

FOS365
Choose your Order Type *
Reset
Submit
FOS365
Category Selection
(CHENNAI-Guindy)
Change
ALL
SWEET & SAVOURIES
STARTER
MAIN FOOD
FOS365
Browse Menu
(Category - All)
Back to Category
Search By Category.....
Andra Murukku
₹30
Badam Halwa
₹50
Bombay Halwa
Bombay Halwa
₹30
Butter Murukku
₹30
Cham Cham
₹75
Chandrakala
₹30
Coconut Burfi
₹40
Total ₹ 80.00
CheckOut

Payment

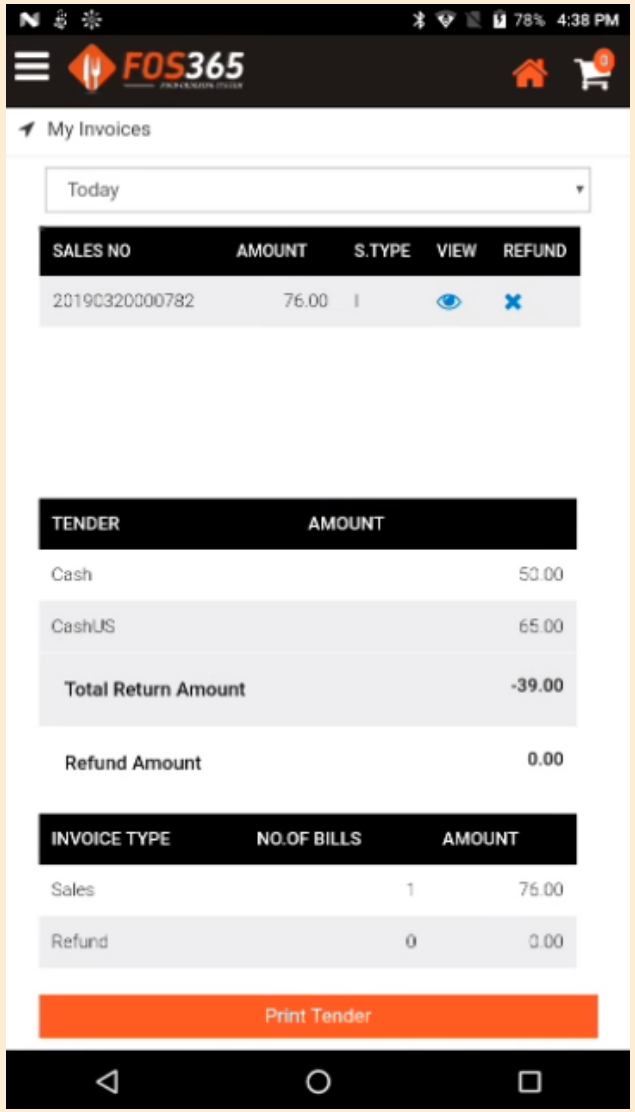

CHECKOUT
STEP 1 / 2
EditCart
Cancel
Item Details
Badam Halwa
SPL Instruction
50.00 x 1
53.50
** Inclusive of packing charge (3.50)
Bombay Halwa
SPL Instruction
26.79 x 1
26.79
** Inclusive of packing charge (0.00)
Bill promo
Charges Details
Gross Amount 80.29
Promo Amount 12.04
Other Charges (Click for Details) 0.00
SGST 4.10
CGST 4.10
Total Amount 76.45
RoundOff Amount -0.45
Net Amount 76.00
Settle


CHECKOUT
STEP 2 / 2
EditCart
Cancel
Payment Mode
Bill Amount
Col. Amount
Balance
76
115
-39
Cash
Forex
Card
Cheque
USD
Currency Rate
65.000
Converted Amount
0
Received Amount in Forex
0
Return Amount in Local Currency
0
TENDER TYPE
AMOUNT
DELETE ACTION
Cash
50
Delete
Forex_USD
65
Delete
Bill Settle


CHECKOUT
EditCart
Cancel
Payment Mode
Bill Amount
Col. Amount
Balance
76
115
-39
Cash
Forex
Card
Cheque
USD
Currency Rate
Confirm
Do u Want to Print?
CANCEL
OK
Return Amount in Local Currency
0
TENDER TYPE
AMOUNT
DELETE ACTION
Cash
50
Forex_USD
65
Bill Settle


FOS365
Invoice Details
Bill has been placed successfully
Invoice No. 20190320000782
Invoice Date & Time 20-03-2019 04:42 PM
TakeAway Date & Time 20-03-2019 05:02 PM
Name Walk-In Customer
Mobile No.
Next Invoice
Re-Print

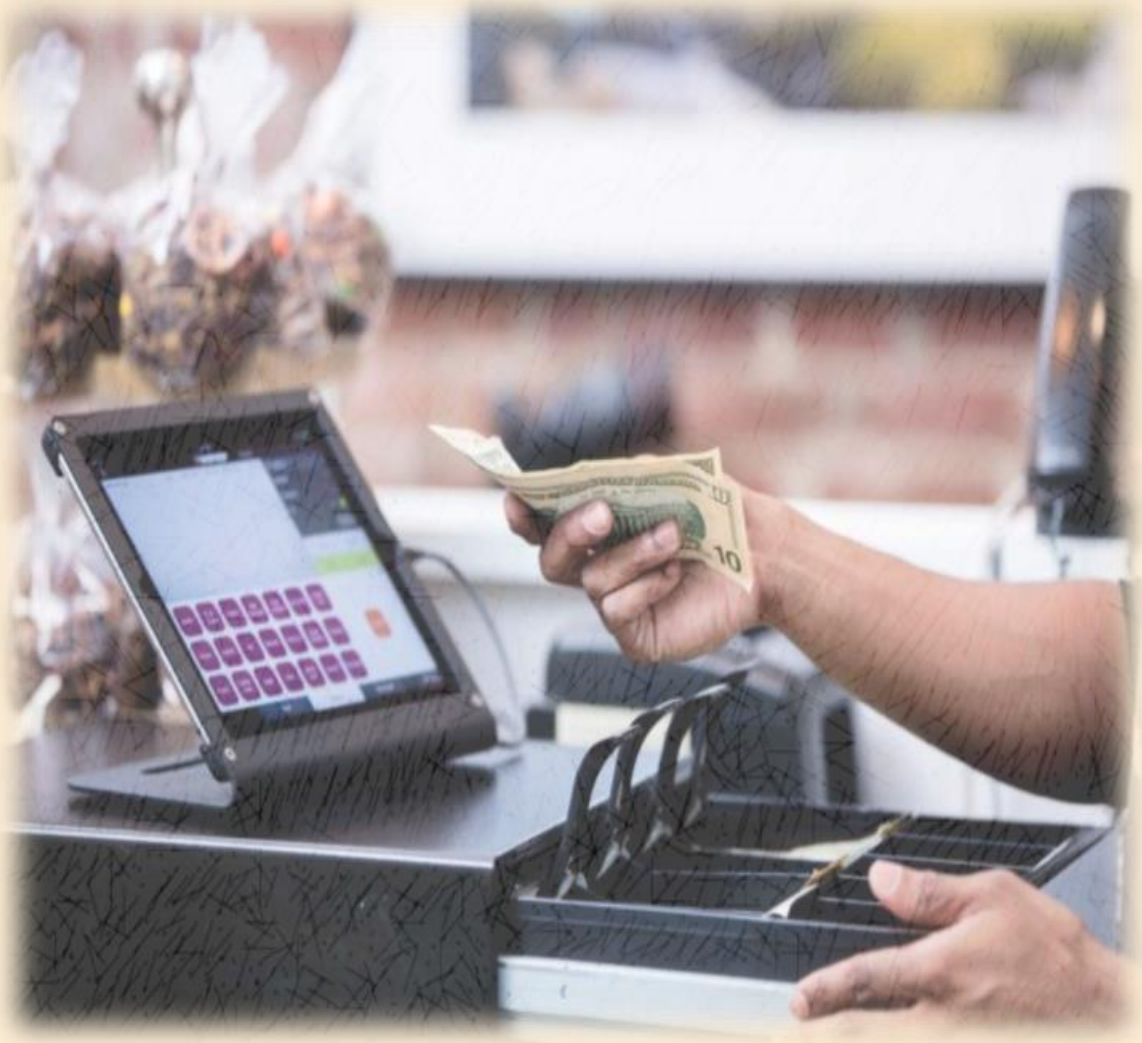
Invoice


78% 4:38 PM
FOS365
My Invoices
Today
SALES NO
AMOUNT
S.TYPE
VIEW
REFUND
20190320000782
76.00
I
TENDER
AMOUNT
Cash
50.00
CashUS
65.00
Total Return Amount
-39.00
Refund Amount
0.00
INVOICE TYPE
NO.OF BILLS
AMOUNT
Sales
1
75.00
Refund
0
0.00
Print Tender

Are You?

- Running a chain of restaurants?
- Looking for a comprehensive Point Of Sale (POS) solution to run your restaurants?
- Looking for solutions to manage all outlets from the Head Office?

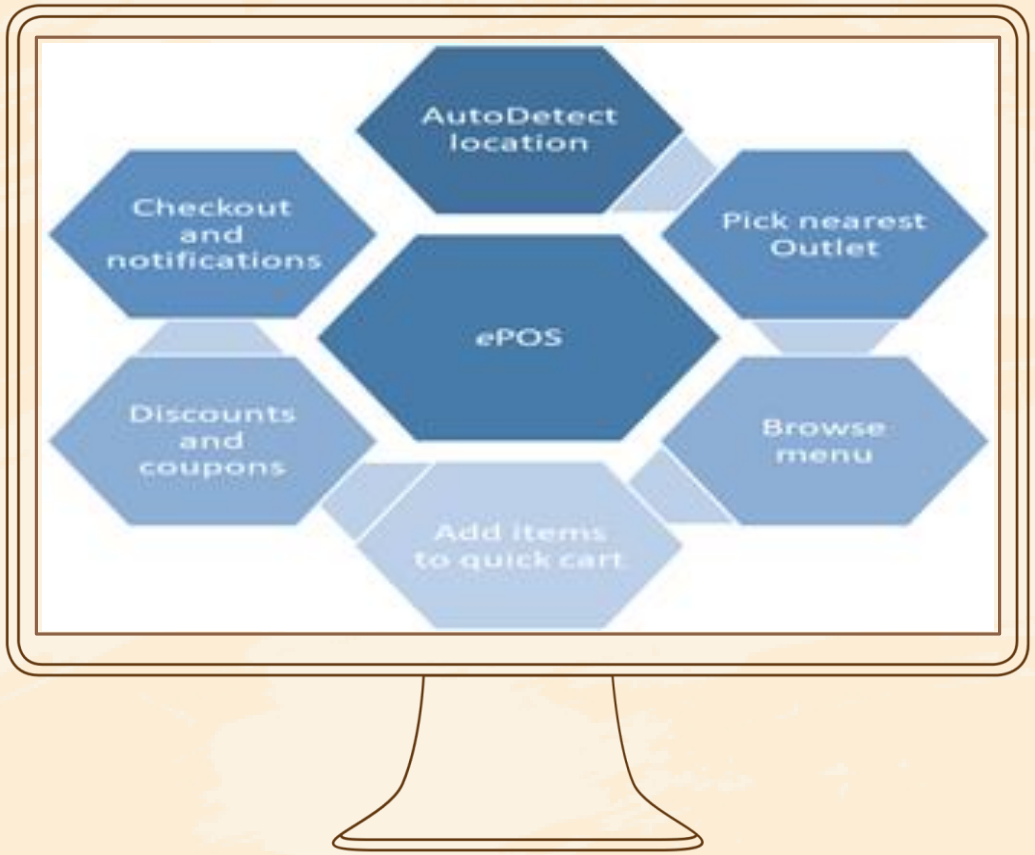
FOS365's POS module is the right solution for you.



POS

Overview

- Facilitates owners having multiple outlets.
- Availability of browse menu and items to select with.
- Options for home delivery and take away available.
- Customers can place order and get discounts.
- Get the invoice printed immediately after placing the order.



Highlights

- POS application to handle multiple locations, tils and users.
- Cloud based app operated in a tab or an web or POS machine.
- Configurable UI design and payment mode like card, foreign currency, cash etc.
- Restaurant can void a bill or an item and even hold a bill.
- Discounts can be applied for each item or for total bill
- Show list of invoices made for day or week or month or year along with total collected amount and returns.

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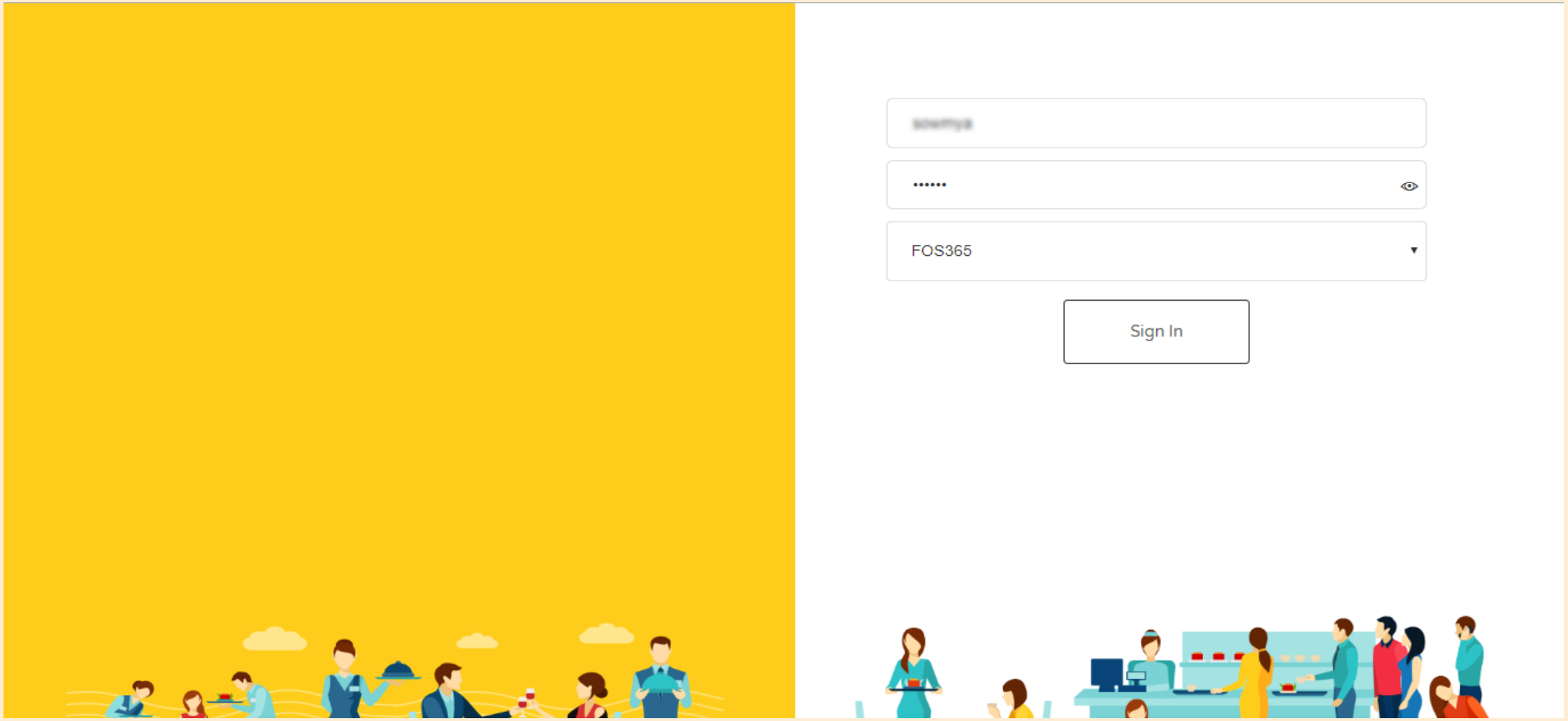
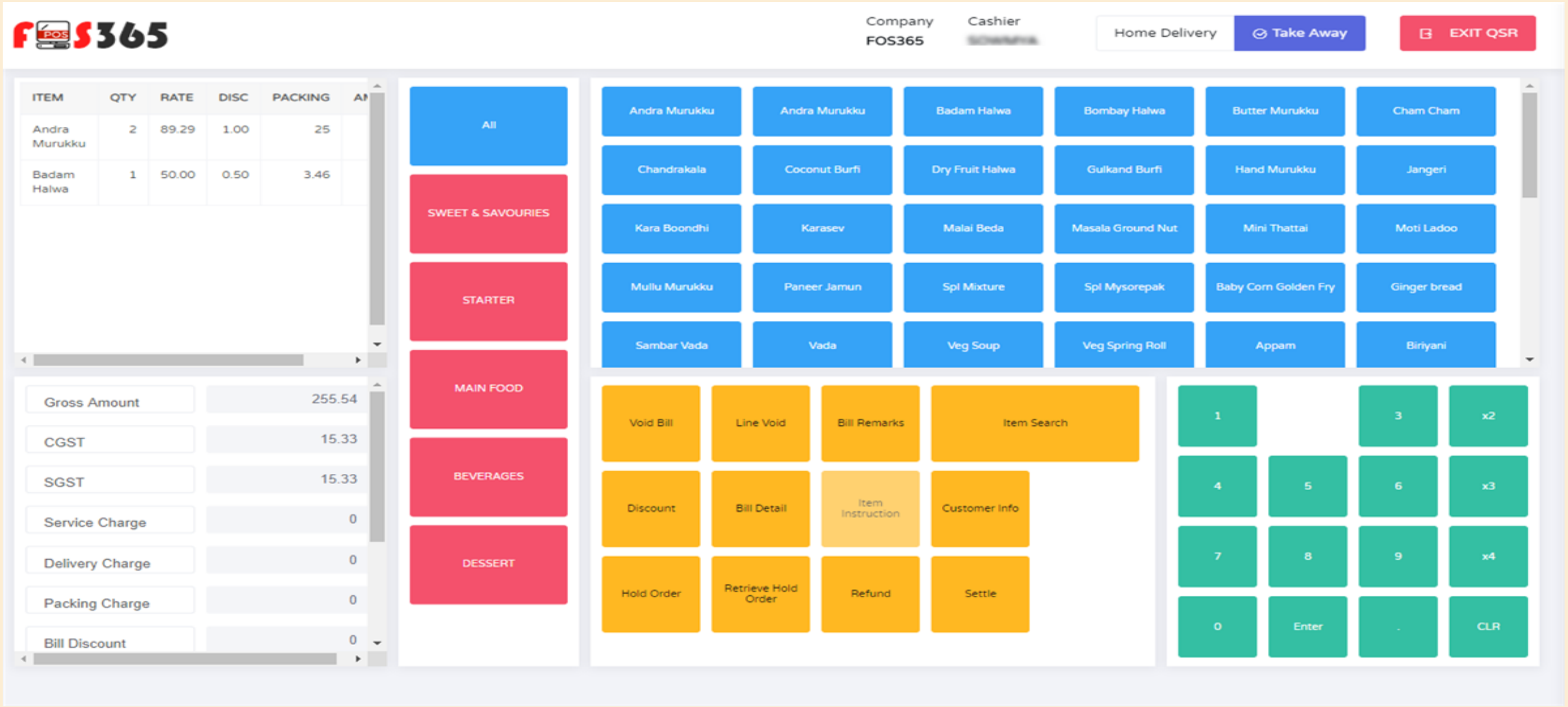
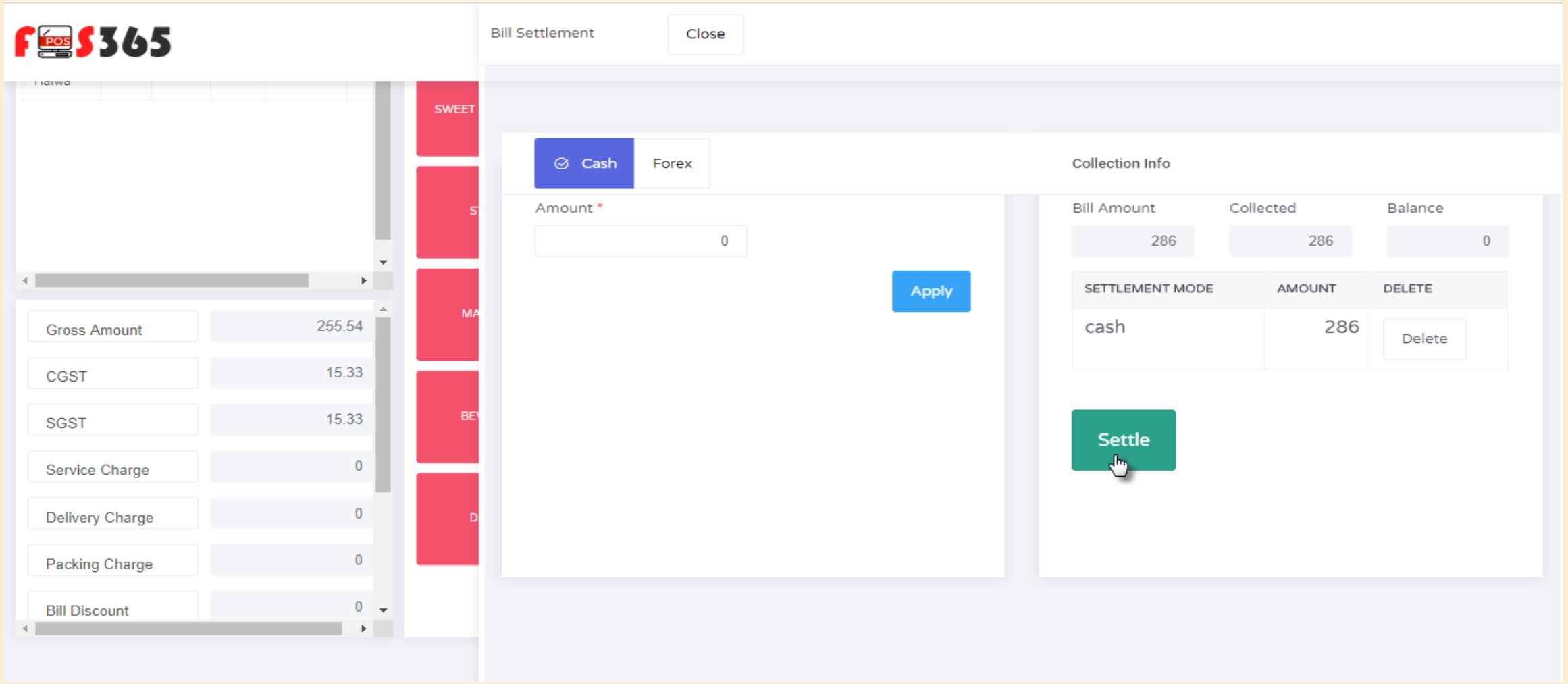
Login page



Open Till


FOS365
Company
FOS365
Cashier
Home Delivery
Take Away
EXIT QSR
ITEM
QTY
RATE
DISC
PACKING
Andra Murukku
2
89.29
1.00
25
Badam Halwa
1
50.00
0.50
3.46
Gross Amount
255.54
CGST
15.33
SGST
15.33
Service Charge
0
Delivery Charge
0
Packing Charge
0
Bill Discount
0
All
SWEET & SAVOURIES
STARTER
MAIN FOOD
BEVERAGES
DESSERT
Andra Murukku
Andra Murukku
Badam Halwa
Bombay Halwa
Butter Murukku
Cham Cham
Chandrakala
Coconut Burfi
Dry Fruit Halwa
Gulkand Burfi
Hand Murukku
Jangeri
Kara Boondhi
Karasev
Malai Beda
Masala Ground Nut
Mini Thattai
Moti Ladoo
Mullu Murukku
Paneer Jamun
Spl Mixture
Spl Mysorepak
Baby Corn Golden Fry
Ginger bread
Sambar Vada
Vada
Veg Soup
Veg Spring Roll
Appam
Biriyani
Void Bill
Line Void
Bill Remarks
Item Search
Discount
Bill Detail
Item Instruction
Customer Info
Hold Order
Retrieve Hold Order
Refund
Settle
1
3
x2
4
5
6
x3
7
8
9
x4
0
Enter
.
CLR

Bill Settlement



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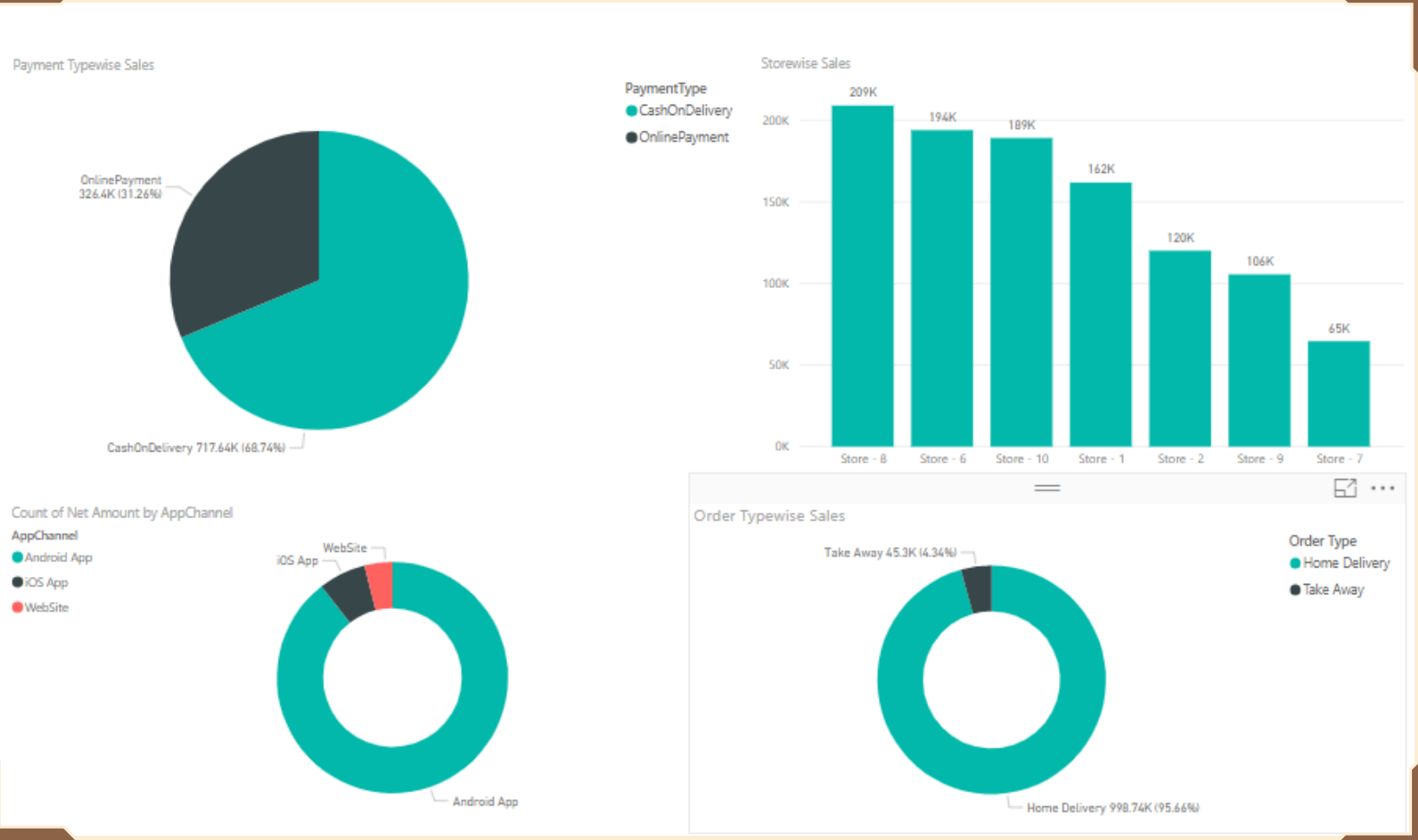
Analytics on PowerBI

FOS365



Analytics to help you make the right decision

- Order type-wise sales: Home delivery, Take Away
- Payment mode-wise sales: Cash on Delivery, Online Payment
- Channel-wise sales: Mobile (Android, iOS), Web site

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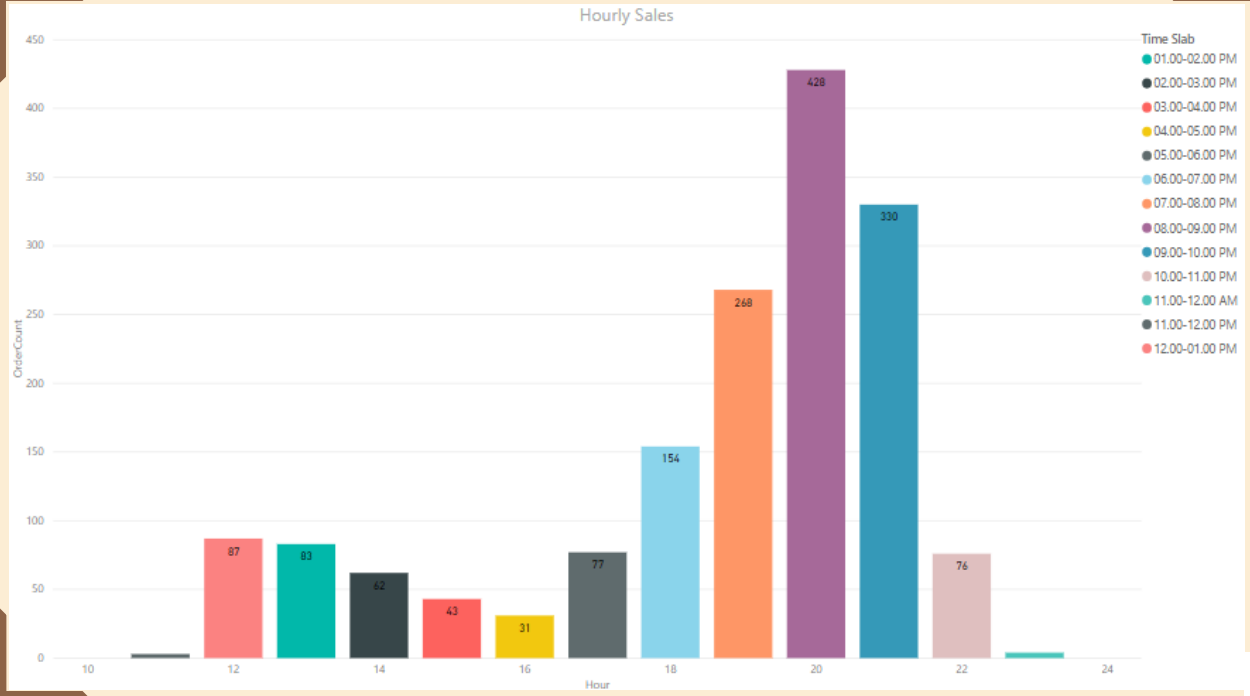
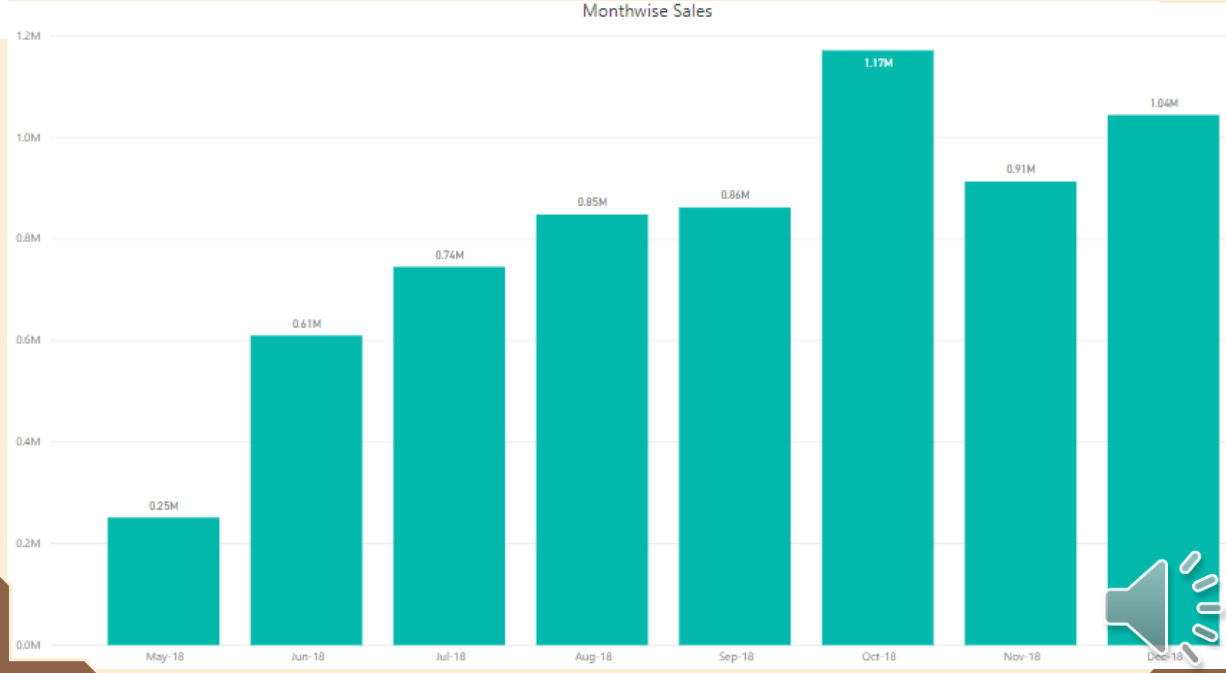


- Hourly sales analysis to plan your delivery team and other operational aspects.

- Monthly sales trend.



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Total Order Value	No. Of Orders	Average Order Value	Minimum Order Value	Maximum Order Value
1,044.04K	1513	690.05	122.00	10,964.00

Order Typewise Sales

Order Type	Net Amount	Count	%
Home Delivery	9,98,744.00	1460	95.66%
Take Away	45,299.00	53	4.34%
Total	**10,44,043.00**	**1513**	**100.00%**

Channelwise Sales

AppChannel	Net Amount	Count	%
Android App	9,18,052.00	1354	87.93%
iOS App	70,724.00	100	6.77%
WebSite	55,267.00	59	5.29%
Total	**10,44,043.00**	**1513**	**100.00%**

Payment Typewise Sales

PaymentType	Net Amount	Count	%
CashOnDelivery	7,17,641.00	1049	68.74%
OnlinePayment	3,26,402.00	464	31.26%
Total	**10,44,043.00**	**1513**	**100.00%**

Storewise Sales

Store	Net Amount	Count	%
Store - 8	2,08,984.00	313	20.02%
Store - 6	1,93,951.00	293	18.58%
Store - 10	1,89,091.00	302	18.11%
Store - 1	1,61,822.00	186	15.50%
Store - 2	1,20,067.00	164	11.50%
Store - 9	1,05,527.00	168	10.11%
Store - 7	64,601.00	87	6.19%
Total	**10,44,043.00**	**1513**	**100.00%**

- 1-page summary of your entire Hospitality business

FOS365

ROADMAP

Functionalities

Apr-Jun 19

Integration with

Dynamics 365 Business Central

Universal Menu database

Improvements

Jul – Sep 19

Fine Dine functionalities in POS

Integration with Dynamics 365 Finance &Operations

Configuration Wizard for POS*lite*

Improvements

Oct – Dec 19

Kitchen Display Service

FOS365

TESTIMONIALS

We are glad that our regular customers have been ordering more often through our branded app, powered by FOS365 from CETAS.

Miss.Poulimi
Chowman
Kolkata

I really appreciate the efforts put in by you and your team in enabling our customers to place catering orders. Thankyou for all the support.

Mr. Himanshu
Party Rasoi
Maharashtra

FOS365

SUMMARY

A comprehensive hospitality system to manage your master data, be compliant with statutory tax computations, enable integration with back-end systems and provide the analytics to make the right decision at the right time. Benefits of FOS365.

- Branded online presence in a quick span of time
- Keep your customer data secure and drive growth by analysing customer spend patterns
- Cloud SaaS app, which relieves you from IT infra overheads
- Manage promotions to drive sales
- Ready integration with back-end systems
- Helps to utilize capacity with additional revenue channels

THANK YOU!

FOS365
FOOD ORDERING SYSTEM

Email:

sales@cetastech.com

URL:

http://www.cetastech.com/

http://www.fos365.com/