# **CloudAlly Backup**

The Complete Microsoft 365 Solution: Office 365 Exchange, SharePoint, and OneDrive

### **KEY CAPABILITIES**

- Automated and on-demand backups
- Quick and easy data restore and recover with granular search options, including historical snapshots
- Advanced administrative tools and control
- Complete data and status monitoring
- Internationally recognized compliance and security

#### **KEY BENEFITS**

- Minimizes the risk of data loss in the cloud
- Assures 100% safe and reliable access to your data
- Meets audit requirements for backup and recovery with flexibility to select backup times and choice of AWS datacenter locations in the US, EU, or Australia
- Easy to use with simple, intuitive, non-technical interface to easily active backups, restore, or export data
- Simple activation of backups to offload IT work by empowering any user to easily protect content and restore lost data

CloudAlly's cloud-to-cloud backup solution for the complete Microsoft cloud suite—Office 365 Exchange Online, SharePoint Online, and OneDrive—provides a simple, automated, and secure backup of all your critical Microsoft business data.

You'll be able to leave your worries about lost or corrupt data behind and, instead, focus on managing your business while knowing your data is 100% safe and can be recovered with just a few clicks.

# Maintain Data Control and Work Productivity

In pursuit of better collaboration and storage capabilities, your company has made the move to Microsoft Office 365, and while this is a powerful cloud-based suite of tools, that doesn't mean your data is secure.

It is your responsibility to protect your corporate data when using the Microsoft cloud. Business best practice guidelines require automated backup and recovery but, unfortunately, many companies don't take the necessary steps to protect themselves from accidental or malicious data destruction.

1 in 3 companies report losing SaaS data, and of those companies, 64% admit to losing data due to user error.

If you don't backup your Microsoft cloud data your business could be at risk of massive exposure for the simple reason that Microsoft does not provide the ability to recover data that has been accidentally or maliciously deleted or corrupted. The recycle bin is fine for short-term and item-level recovery, but doesn't provide the ability to perform a point-in-time recovery of lost or corrupt data.

As data storage services, SharePoint and OneDrive are not only prone to sync errors, and accidental or malicious data loss, they're also at risk from malware and ransomware such as CryptoLocker.

That's why having a secure backup with CloudAlly is so vital. It allows you to access your data when you need it most, no matter what.

# Data Protection and Recovery for the Microsoft Cloud

CloudAlly offers the most reliable and trusted Microsoft Office 365 backup and recovery solution for your IT team. It ensures that all historical versions of your Office 365, SharePoint, and OneDrive data—including all emails, calendars, contacts, tasks, and sties—are safely stored and easily recoverable. And our Outlook compatible .pst export means that your Office data is still available even if MS Azure is temporarily unavailable.

It's effortless.

CloudAlly provides accurate data restoration from any point in time and at any hierarchical level.

Administrators can perform a non-destructive restore, or export data with a single click, reducing the risk of lost productivity and meeting even the fastest recovery time objectives.

With CloudAlly cloud-to-cloud backup for Office 365, you have full administrative control of your data. And don't worry about running out of storage; customers receive unlimited storage and archive retention, so you can be confident that your data can be recovered from any point in time.





#### **Automated and On-Demand Backups**

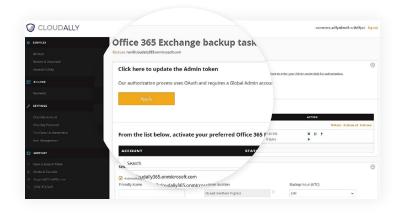
CloudAlly performs automated daily backups—using Amazon S3 secure storage—of all Office 365, SharePoint, and OneDrive data. And for additional protection, you can make on-demand backups as needed throughout the day.

- Automated Daily Backups: Automatically backup all or selected users as well as multiple domains with an auto-detect function for new users/sites.
- Selective Backups: Choose specific email accounts, calendars, contacts, tasks, sites and/or sub-sites to include or exclude from your backups.
- Metadata Backups: Backup and restore your data to its full, original state.
- Pause Backups: CloudAlly's pause function allows you to archive backups when off-boarding employees, keeping the data available for export or restore to another user.
- Single Repository Backups: Store your Office365, OneDrive, and SharePoint data in a single repository alongside all your other corporate SaaS data including Box, G Suite, and Salesforce.

#### **Data Restore and Recovery**

CloudAlly makes it easy to quickly locate and restore lost data with advanced search and recovery capabilities. And once you've found your lost data, perform a non-destructive restore in a sub-folder or site with a single click. SharePoint and OneDrive have the added option to perform an in-place restore overwriting the live data and eliminating the need to move restored data between sites. You can also export data in industry standard formats (.eml, .vcf, etc) or Outlook compatible .pst.

- Point-in-time Restores: Access historical snapshots or versions of all Office 365 users as well as OneDrive and SharePoint sites, and restore to any previous known state with 100% accuracy.
- Search and Filter: Use our powerful granular search to quickly locate and recover individual items.
- Quick Data Navigation: Browse backups by date snapshot—in chronological sequence—and then drill down through the snapshot to restore or export data at any hierarchical level.
- Non-Destructive Restore: With a single click, perform a non-destructive restore that places the backup data on the original site or to another preferred site.
- Whole Account Export: All of our backups offer the ability to export your data—using zip download—for onsite storage in original format.









Automated, daily and on-demand backups of all Office 365, SharePoint, and OneDrive data.







## **Advanced Usability**

CloudAlly allows Microsoft Office administrators to customize their cloud-to-cloud backup settings, so you are always in control of your domain.

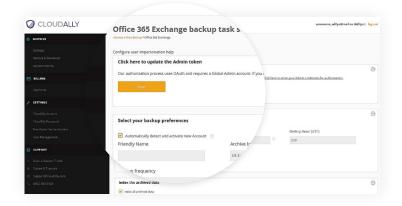
- Manage Users: Manually add, delete, and manage your users and their data backup preferences.
- Credential Storage: Using OAuth for provisioning your backups eliminates the need to store your credentials.
- Auto Activation: CloudAlly automatically detects and starts backup tasks for new users added to the system.
- Complete Compatibility: CloudAlly is compatible with all Office 365 Exchange, SharePoint, and OneDrive plans.
- Datacenter Location: Choose where to store your backups in AWS datacenters in the US, EU, or Australia for compliance with local data privacy requirements.

#### **Complete Transparency**

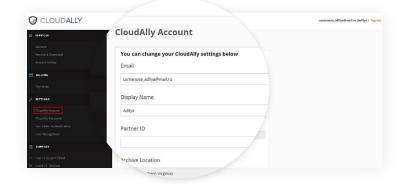
CloudAlly's Office 365 backup service automatically provides administrators with a daily backup email summary. Plus the activity screen shows a full audit trail of all activity within the backup, so that administrators always have full knowledge of their domain.

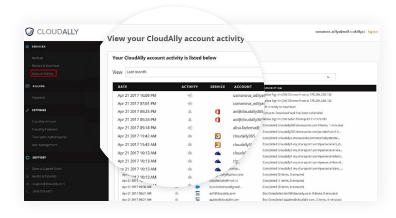
- Activity Log: All activity including login, backups, restores, etc., is logged and available on your CloudAlly account activity screen.
- Daily Backup Summary: You will receive a daily backup email summary, or you can select an "exception only report" for notification in the event of a backup failure.
- Excellent product! Easy to use and provides confidence that your Office 365 environment is backed up. Many of my customers have found that this service is a key requirement.

- Ian Lewis, Director of Jaguartech LTD













#### **Responsive Sales & Support**

Quite often that major competitors failed to respond to RFPs, sales inquiries and even support tickets. Lack of responsiveness of our competitors has been a common complaint from partners.



#### Flexible & Competitive Pricing

We offer an Office 365 Enterprise pricing plan for qualified customers that includes Exchange, SharePoint and OneDrive with unlimited storage at a flat rate per Exchange mailbox. We also offer a storage based plan for customers backing up only SharePoint / OneDrive that can be half the cost of our competitors user based pricing.

#### **Advanced Features**



Public Folders Backup: Most competitors don't backup / restore public folders. Although this is more of a legacy thing, companies that are just starting to migrate to 365 from hosted exchange often still have important business data in Public Folders and want a service that will back it up.



**Outlook compatible export:** This option allows clients to export data in Outlook compatible .pst format and open it immediately in an Outlook session without the need to convert the exported data.



On-boarding / Off-boarding Automation: We can automatically detect and start backups for new employees added to the system, and also automatically archive mailboxes when an employee leaves the company. This eliminates the need for the admin to perform these tasks manually.



Exchange Online Archiving Integration: We backup the Archive mailbox from Exchange Online Archiving and are possibly one of the only services that does this. When downloading data you have the ability to include all legal holds, as well as deleted items for the life of the backup. In the case of fraud investigation or litigation, this is a very important feature. The ability to recover all mails deleted from a mailbox over time is a critical part of the eDiscovery and research process.



Full content search: Our search function includes metadata (from, to, date, subject, etc) as well as the content of the mail, contacts, etc.. This ensures that data can be quickly located for recovery. Most competitors appear to index and search metadata only.



### **Compliance and Security You Can Trust**

Trust and transparency are critical to your cloud-to-cloud backup service. We know how critical data protection is to your business, so we've made it our top priority to provide a trustworthy product and service that is reliable, accurate, and transparent, giving you meaningful insight into your data. Everything we do is focused on giving you piece of mind.

CloudAlly's Microsoft cloud backup solution for Office 365, SharePoint, and OneDrive is ISO 27001 certified and HIPAA compliant, and has a 99.9% uptime SLA.

- Unlimited storage and unlimited retention of daily backups
- Non-destructive restores to protect your live data
- Optional auto-detect and backup of new sites for easy on-boarding
- Archive backups when off-boarding while still eliminating the Microsoft Office 365, OneDrive, or SharePoint license.
- Secure Amazon S3 storage with AES-256 bit encryption
- Client selected backup location in AWS US, EU, or Australia datacenters
- ISO 27001 and HIPAA Certified (BAA Agreement available)
- Optional OAuth and Two-Factor Authentication
- 99.9% Uptime / Availability SLA.



CloudAlly uses Amazon AWS S3 storage

#### **GET STARTED**

Signup for a 15-day free trial on CloudAlly.com and start protecting your essential business data on Office 365, SharePoint, OneDrive, and more. After two weeks, you can continue keeping your data safe with affordable pricing plans.

#### **ABOUT CLOUDALLY**

Founded in 2011 as one of the world's first cloud- to-cloud backup services for Google Apps and Salesforce, CloudAlly led the industry with the first commercially available Microsoft Office 365 cloud backup in 2014. ISO 27001 and HIPAA certified, CloudAlly adheres to industry standard best practices for information security management. CloudAlly is privately held and has customers and partners in over 40 countries.

Pricing discounts are available to qualified Academic and Non-Profit Organizations. Visit www.cloudallv.com for more information.

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