



AzureDesk

by AzureDesk



4.5 / 5 35 reviews



AzureDesk

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4.5 / 5 35 reviews

Who Uses This Software? *All businesses*

★ Average Ratings



📘 About AzureDesk

35 Reviews



AzureDesk - Only helpdesk software with all the "must have" features of enterprise class systems offered to all businesses at minimal cost to users. Don't spend a fortune on helpdesk solution. Try azuredesk.co today for free 14 day trial. It provides ticketing system to track support cases, Sleek UI for Admin requests, 3 party Integration with JIRA, Olark, Slack, Charge Desk & many other software, Reporting, Ticket Fields, Tabbed UI, Rules

Overall



4.5 / 5

Ease of Use



4.5 / 5

Customer Service



5 / 5

Help Desk Software





AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Price	user
Pricing Details	Priced by # of agents billed annually or monthly.
Free Version	✔ Yes
Free Trial	✔ Yes
Deployment	<div>✔ Cloud, SaaS, Web</div> <div>✔ Installed - Mac</div> <div>✔ Installed - Windows</div> <div>✔ Mobile - Android Native</div> <div>✔ Mobile - iOS Native</div>
Training	<div>✔ Documentation</div> <div>✔ Webinars</div> <div>✔ Live Online</div> <div>✔ In Person</div>
Support	<div>✔ Online</div> <div>✔ Business</div>



AzureDesk

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4.5 / 5 35 reviews

AzureDesk

www.azuredesk.co/

Founded 2014

United States

☰ AzureDesk Features

Help Desk Features ▼

[View full list of Help Desk Software](#)

-
- ✓ Alerts / Escalation
 - ✓ Automated Routing
 - ✓ Customizable Branding
 - ✓ Document Storage
 - ✓ Email integration
 - ✓ Interaction Tracking
 - ✓ IT Asset Management
 - ✓ Knowledge Base Management
 - ✓ Multi-Channel Communication
 - ✓ Network Monitoring
 - ✓ Real-time Chat
 - ✓ Self Service Portal
 - ✓ Service Level Agreement (SLA) Management
-



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Sort

by:

Most Helpful



'AzureDesk is a software that highlights by its simplicity of use.'

Jul 20,
2017

Diego Q.

designer

Used the software for: 6-12 months

Source: Capterra

4/
5



5 / 5

Ease of Use



4 / 5

Features & Functionality



5 / 5

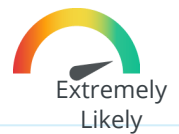
Customer Support



5 / 5

Value for Money

Likelihood to Recommend :



Pros: AzureDesk is a software that highlights by its simplicity of use. **Overall Rating**

After you register, you can start using the product with all its features for only a small fee per agent at month.

The support team is really helpful, they answer in just a few minutes, and they will give you a free Skype meeting to show you all the features deeply if you need it.

They have also Support for HTML signatures! A very interesting feature that no others helpdesk software have out there.

We are really happy with this product after several months of use, it has helped us to organize our support requests and give more control over them.

Very recommended for anyone needing a Customer Service and Helpdesk Ticket Software.

Cons: Nothing, I like all features of this product including: simplicity of use, small fee per agent at month.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

12 months

Source: Capterra

5



5 / 5



Not
Likely

Extremely
Likely



Overall



Features &
Functionality



Value for
Money

Pros: We never knew the importance of IT help desk software until we got one, and got the right one. We chose Azure desk and it has never disappointed us.

Cons: We have education management software. we are solving our customer problems using azuredesk.co customer support software. My main problem was with my customer, it was impossible to keep track of their query, doubts & errors. Using Azure desk my problems are solved quickly.

Overall: AzureDesk.co has helped us improve our productivity and improve our customer satisfaction. We tried several other helpdesk systems but AzureDesk.co had the best features/price ratio and the support team is great!

AzureDesk.co is an end-to-end customer support engine for rapidly growing companies. The system contains a variety of reporting features that help administrators make key business solutions.



'Azure eDesk Usability'

Mar 22,
2018

Linda R.

Procedure Control
Manager

Banking, 501-1000
employees

Used the software for: 1-2
years

Reviewer Source ⓘ

Source: Software Advice

4/

5



5 / 5

Ease of Use



4 / 5

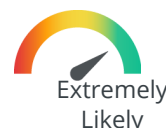


Overall



Features &
Functionality

Likelihood
to
Recommend
:



Not
Likely

Extremely
Likely



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Cons: The reporting functionality is rather limited. For member-facing staff they have the ability to about 3 weeks worth of information, but cannot go back farther, which can cause a bottleneck in workflow.



'Held Desk Support'

Nov 30,
2016

Keval S.

Information Technology
and Services, 1-10
employees

Used the software for: 6-
12 months

Source: Capterra

5/

5

★★★★★
Overall



5 / 5

Ease of Use



5 / 5

**Features &
Functionality**



5 / 5

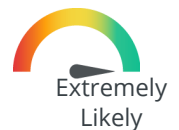
**Customer
Support**



5 / 5

**Value for
Money**

**Likelihood
to
Recommend
:**



Pros: The features are easy to understand, user friendly. It might take some time to get acquainted, but when you reach there your business run as smooth as possible.

Cons: I have been a year with them & didn't find any problem as such.

Overall: Its good to have an special help when your company is a startup, Azure Desk has done all the needful to help us grow & be stable in such competitive market.

➔ Vendor Response

by AzureDesk on December 01, 2016

Thanks for the review. We really appreciate



'Decent support tool for large companies'

Jun 18,
2018



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Source: Capterra

Pros: Azure Desk works pretty well for Users support. It offers live chats, tickets monitoring and auto-replies. The best part of the solution is how it is automated with JIRA and Slack, which saves you some time.

Cons: I think reporting module should be looked into. Besides, I wish export features were more consistent. Other than that the application is OK.



'It's a great step up from email support'

Aug 01,
2017

Nick L.

Director

Publishing, 1-10 employees

Used the software for:

Less than 6 months

Reviewer Source

Source: Capterra

4/
5



4 / 5

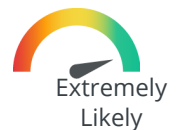
Ease of Use



5 / 5

Customer Support

Likelihood to Recommend :



5 / 5

Features & Functionality



5 / 5

Value for Money



Overall

Pros: The support has been outstanding. Very open to suggestions for improvements, enhancements and changes. The interface is clean and mostly intuitive.

Cons: Like most software there is more under the hood than is first obvious. Understanding how to get the most out of it is worth investing the time. Once committed to there were some delightful benefits such as the showing the support centre as if it was the FAQ page for our website. This means we can keep it current and relevant right from within Azuredesk. That brings time leverage to our doorstep.

Overall: Streamlined process improvement, better tracking and easy audit trail.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

and Services, 51-200 employees

Used the software for:
Less than 6 months

Source: Capterra

5
★★★★★
5 / 5
★★★★★
Overall Features & Functionality

★★★★★
5 / 5
Value for Money

Not Likely
Extremely Likely

Comments: AzureDesk has impressed me from the first time I used it.

First of all, its simplicity of use makes you don't need any documentation or manual to learn how to use it.

After you register, you can start using the product with all its features for free (one agent), and then scale up based on your needs. It's really a gift!

The support team is really helpful, they answer in just a few minutes, and they will give you a free Skype meeting to show you all the features deeply if you need it.

We are really happy with this product after a week of use, it has helped to organize our support request internally and we are start using it to our customers also.

Very recommended for anyone needing a Customer Service and Helpdesk Ticket Software.

➔ Vendor Response

by AzureDesk on March 06, 2017

Thank you so much David.



'Azuredesk - Suits our business, developers very receptive to our suggestions'

Mar 28,
2017



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Source: Capterra

Overall

Functionality

Value for
Money

Pros: it gives me an easy method to view all cases. It helps our consultants solve cases quicker and helps us learn to better support of products and clients.

Cons: We would like more rules to allow things like automatic assignment of cases.

Overall: We were looking for an economical tool to help us with our support cases. Previously we just used a support email and found that we were duplicating our efforts to respond to cases. We now have visibility of the case, who is assigned, its history and our support team can look back and see solutions for previous and similar cases. We can also get an overview of cases by support person, customer, product etc.

➔Vendor Response

by AzureDesk on March 29, 2017

Thank you so much.



'An easy intuitive product to use and was implemented within the same day.'

Jul 22,
2017

Steve P.

Head of IS

Information Services, 51-
200 employees

Used the software for:
Less than 6 months

Source: Capterra

5/
5



5 / 5

Ease of Use



4 / 5



Overall

Features &
Functionality



5 / 5

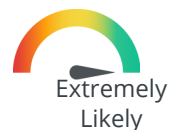
Customer
Support



5 / 5

Value for
Money

Likelihood
to
Recommend
:





AzureDesk

by AzureDesk



4.5 / 5 35 reviews

roadmap.

Overall: Consolidated support calls and management information



'Great software Easy to use'

Mar 01,
2017

Patrick H.

Owner

Computer & Network

Security, 1-10 employees

Used the software for:

Less than 6 months

Source: Capterra

5/

5



Overall



5 / 5

Ease of Use



5 / 5

Features & Functionality



5 / 5

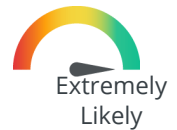
Customer Support



5 / 5

Value for Money

Likelihood to Recommend :



Pros: Very simple to use and has just about everything that other competitors have. We use the scheduling software to keep track of tickets.

Cons: None as of yet still getting used to how the software works.

Overall: Customer support is superb they always answer within a few minutes. Been using the software for a couple of weeks and am liking it. So far suites our needs as a computer repair company perfectly. I would highly recommend this software just based on how well customer support is.

➔Vendor Response

by AzureDesk on March 01, 2017

Thank you so much for using our software.Really appreciated.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Less than 6 months

Source: GetApp



Overall

5 / 5

Features &
Functionality



5 / 5

Value for
Money

Not Likely
Extremely Likely

Pros: A streamlined approach to support management with emphasis on team collaboration and educating clients for quick resolutions. Layout of tickets, Dashboards, Knowledge Base and Ticket search function stand out the most to us. AzureDesk is constantly on the improve with very quick response times from their team.

Cons: The main areas we are looking for improvement in is a quicker loading speed of tickets and better compatibility across mobile devices.



'Low price and excellent support.'

Apr 27,
2017

Julio C.

IT Manager

Hospital & Health Care, 51-
200 employees

Used the software for:

Less than 6 months

Source: Capterra

4/
5



5 / 5

Ease of Use



3 / 5



Overall

Features &
Functionality



5 / 5

Customer
Support

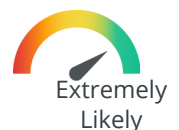


5 / 5

Value for
Money

Not
Likely

**Likelihood
to
Recommend
:**



Pros: The support level.

Cons: It needs to have more integrations, like the other main tools of the market.

Overall: At these points I have not found any other solution that can overcome Azuredesk. In addition to the best cost benefit of the market, the level of support is excellent. They are fast and extraordinarily available.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews



'used as a ticketing desk'

Jul 20,
2017

Carmel R.

Manager

Government

Administration, 501-1000
employees

Used the software for:

Less than 6 months

Source: Capterra

4/
5



4 / 5

Ease of Use



3 / 5

**Features &
Functionality**

★★★★★
Overall



4 / 5

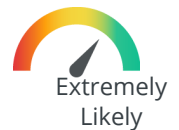
**Customer
Support**



5 / 5

**Value for
Money**

**Likelihood
to
Recommend
:**



Pros: Does what it says. It is simple and easy to use. Layout of the screen is nice and clean. all in all good system.

Cons: I would like a date required feature to be added. To help with prioritising. High, low and normal isnt sufficient for my needs . Wish it would remember login details. its annoying to have to retype everytime. It would be great if you could categorise solved tickets into groups. Tickets are slow to update.



'Cheap, and functional. Works well.'

Feb 02,
2018

Stefan B.

Support Engineer

11-50 employees

Used the software for:

Less than 6 months

Reviewer Source

Source: Capterra

4/
5



4 / 5

Ease of Use



3 / 5

**Features &
Functionality**

★★★★★
Overall



5 / 5

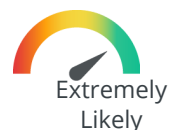
**Customer
Support**



5 / 5

**Value for
Money**

**Likelihood
to
Recommend
:**





AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Overall: Functional help desk with jira integration at a great price point



'Best Help Desk Support'

Nov 29,
2016

Dhara S.

Teacher

Information Technology
and Services

Source: GetApp

5/
5



5 / 5

Ease of Use



5 / 5

Features & Functionality



4 / 5

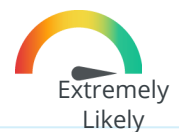
Customer
Support



5 / 5

Value for Money

Likelihood
to
Recommend
:



Comments: Its a startup company for me & customer handling is a big problem, with the help of Azure Desk my workload has reduce more than half. Its Easy to use & User friendly too.

Recommendations to other buyers: I shall recommend to all startup company who do not want to spend like hell & get the work done in best easy way .



'Amazing Support Solution'

Dec 08,
2016

SrinivasReddy T.

Senior BizTalk Developer

Information Technology
and Services, 1-10
employees

Source: GetApp

5/
5



5 / 5

Ease of Use



5 / 5

Features & Functionality



5 / 5

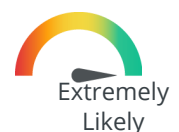
Customer
Support



5 / 5

Value for Money

Likelihood
to
Recommend
:



Comments: Azuredesk is an excellent interface for our customer service needs, it is extremely easy to set up and use and the support from the team is fantastic. Highly



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Jenne J.

IT Technician

1-10 employees

Used the software for:

Less than 6 months

Source: GetApp

5/
5



4 / 5

Ease of Use



4 / 5

Features &
Functionality



5 / 5

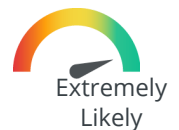
Customer
Support



5 / 5

Value for
Money

Likelihood
to
Recommend
:



Pros: Clients are able to submit tickets and communicate with the service technician assigned to their case. The software was easy to set up and now we have a better record of tickets so that we can provide the best possible service to our clients.

Cons: AzureDesk hardly has any flaws. The only thing so far that I have noticed with the software is the time it takes to load between pages.



'A good value for the cost'

Dec 05,
2017

TJ S.

CEO

Real Estate, Self-employed

Used the software for:

Less than 6 months

Reviewer Source

Source: Capterra

4/
5



5 / 5

Ease of Use



4 / 5

Features &
Functionality



5 / 5

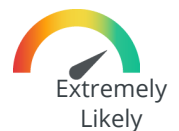
Customer
Support



5 / 5

Value for
Money

Likelihood
to
Recommend
:



Pros: It is very easy to use and helps me keep all my projects organized for multiple clients at once. It is an important tool.

Cons: There is sometimes lag time or slowness. The ticket filter options could be more robust and we don't currently have the ability to customize Views to include the custom



AzureDesk

by AzureDesk



4.5 / 5 35 reviews



Overview of product

2018

Tony W.

Service Manager

Transportation/Trucking/Railroad, 51-200 employees

Used the software for:

Less than 6 months

Reviewer Source ⓘ

Source: Capterra

4/5

★★★★★
Overall



4 / 5

Ease of Use



3 / 5

★★★★★
Features & Functionality



5 / 5

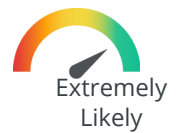
Customer Support



4 / 5

Value for Money

Likelihood to Recommend :



Pros: It was flexible and easy to train employees in house.

Cons: The ability to communicate and update various departments within our company in a quick manner. Not that it would not do it but we needed it to respond immediately.

Overall: The product did as it was described, it was just not able to fit our needs. In its design it is a good product we just weren't able to mold it to fit us.



'Simple to Deploy, Run and Manage'

May 01, 2017

Campbell B.

Managing Consultant

Management Consulting, 11-50 employees

Used the software for:

Less than 6 months

Source: Capterra

5/5

★★★★★
Overall



5 / 5

Ease of Use



3 / 5

★★★★★
Features & Functionality



5 / 5

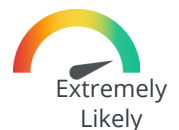
Customer Support



5 / 5

Value for Money

Likelihood to Recommend :





AzureDesk

by AzureDesk



4.5 / 5 35 reviews

product that does what it says on the tin.

Overall: Azuredesk is allowing us to manage support tickets in an ISO270001 approved fashion, while retaining our SLAs. The great hookup to our email system allows our off-site consultants to chip in on more difficult cases, and can escalate critical issues through our business efficiently.



'It has been a great experience so far. The support team and overall functionality is amazing.'

Aug 03,
2017

Himanshu J.

Operations lead
Information Technology
and Services, 11-50
employees

Used the software for:

Less than 6 months

Reviewer Source ⓘ

Source: Capterra

4/
5



5 / 5

Ease of Use



4 / 5

★★★★★
Overall Features & Functionality



5 / 5

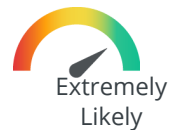
Customer Support



5 / 5

Value for Money

Likelihood
to
Recommend
:



Pros: 1. Ease of use.

2. At less amount of money you get to deal with a lot of functions.

3. Support team is at your service 24x7.

4. Great knowledgebase and easy to working on detailing.

Cons: 1. The user interface / experience can be worked upon.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

VPN Solutions

Used the software for:

Less than 6 months

Source: Capterra

5/5

5 / 5

Ease of Use

5 / 5

Customer Support



5 / 5



Features & Functionality

5 / 5

Value for Money

Pros: Ease of use is great. Customer service is excellent. AzureDesk was able to import items from our previous system to expedite set up. The cost is a fraction of previous CSR software.

Cons: Thus far we have not hit any cons or issues to report on. Any items we didn't understand were addressed by Customer Service.



'Excellent customer service that's eager to help'

Jul 19, 2017

Rod B.

CIO

Security and Investigations,
11-50 employees

Used the software for:

Less than 6 months

Source: Capterra

5/5



5 / 5

Ease of Use



5 / 5

Customer Support



4 / 5



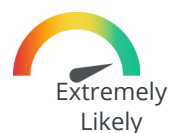
Features & Functionality



5 / 5

Value for Money

Likelihood to Recommend :



Pros: I like the value for the money. It's a great value. I also like the customer service. They're very responsive, friendly, and eager to provide a quality product.

Cons: It's lack of custom fields and ability to modify the contact information directly from within a ticket.

Overall: Provides a cloud-based incident management system.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

<p>Government Administration, 51-200 employees Used the software for: Less than 6 months Source: Capterra</p>	<p>5</p> <p>★★★★★ 4 / 5</p> <p>Overall</p>	<p>Ease of Use</p> <p>★★★★★ 4 / 5</p> <p>Features & Functionality</p>	<p>Customer Support</p> <p>★★★★★ 5 / 5</p> <p>Value for Money</p>	<p>Likelihood to Recommend</p> <p>★★★★★ Extremely Likely</p>
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Pros: A smart, simple and cost effective solution for SME trying to manage service desk calls. It was quick and easy to setup, its simple to use and navigate and I would highly recommend to others.

Cons: The only issue at present is the time it takes to draw down information for reports from the dashboard.



'Easy Product to use'

Mar 10, 2017

<p>Verified Reviewer </p> <p>Legal Services, 1-10 employees Used the software for: Less than 6 months Source: GetApp</p>	<p>5/5</p> <p>★★★★★ 5 / 5</p> <p>Ease of Use</p>	<p>★★★★★ 5 / 5</p> <p>Customer Support</p>	<p>Likelihood to Recommend</p> <p>★★★★★ Extremely Likely</p>
<p>5</p> <p>★★★★★ 4 / 5</p> <p>Overall</p>	<p>★★★★★ 4 / 5</p> <p>Features & Functionality</p>	<p>★★★★★ 5 / 5</p> <p>Value for Money</p>	

Comments: Phenomenal Support and Very Easy product to use. Would recommend this product to anyone who is looking at setting up a support desk to centralize their workflow

Pros: Support and Ease of Use

Cons: Creating tickets in Firefox is and issue. I believe they are working on this



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Trent L.

11-50 employees

Used the software for:

Less than 6 months

Source: Capterra

5/
5



5 / 5

Ease of Use



5 / 5



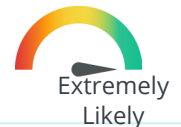
5 / 5

Customer Support



5 / 5

Likelihood to Recommend :



Overall

Comments: From day one the team over at AzureDesk have been extremely helpful. They are always very responsive to requests and happy to have a Skype session at short notice if any issues arise. Their product has constantly been on the improve and the team here are thoroughly enjoying the ease of using a powerful and simple ticket management tool.



'Good product'

Mar 10, 2017

Stephen F.

Managing Director
Information Technology
and Services, 1-10
employees

Used the software for:

Less than 6 months

Source: Capterra

4/
5



5 / 5

Ease of Use



4 / 5

Overall

Features & Functionality



5 / 5

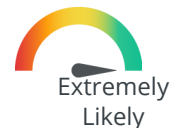
Customer Support



5 / 5

Value for Money

Likelihood to Recommend :



Pros: Support and Ease of Use

Cons: Some glitched with Firefox

Overall: Phenomenal support and the product is easy to use. Some issues with Firefox and ticket creation but I understand they are working in this.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews



Awesome

2017

Chris W.

Sys. Admin
Automotive, 201-500 employees

Used the software for:
Less than 6 months

Reviewer Source ⓘ
Source: Capterra

5/
5



5 / 5
Ease of Use



5 / 5
Features & Functionality

★★★★★
Overall

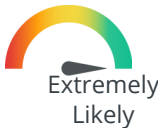


5 / 5
Customer Support



5 / 5
Value for Money

Likelihood to Recommend :



Pros: This is easy to deploy and easy to use! Tech support is chat available to take care of any questions regarding the product.

Overall: Organization and transparency of issues.



'Easy to use'

Mar 22, 2017

Fabio C.

Software developer
Leisure, Travel & Tourism, 51-200 employees

Used the software for:
Less than 6 months

Source: Capterra

5/
5



5 / 5
Ease of Use



5 / 5
Features & Functionality

★★★★★
Overall

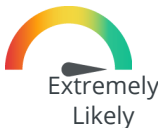


5 / 5
Customer Support



5 / 5
Value for Money

Likelihood to Recommend :



Comments: AzureDesk has allowed our internal support team to manage issues raised by employees.



AzureDesk

by AzureDesk



4.5 / 5 35 reviews



'Really great app'

Dec 06,
2016

Abhishek A.

Freelance Graphic
Designer

Information Technology
and Services, 201-500
employees

Used the software for:
Less than 6 months

Source: GetApp

5/
5

★★★★★
Overall



5 / 5

Ease of Use



5 / 5

★★★★★
Features &
Functionality



5 / 5

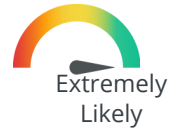
Customer
Support



5 / 5

Value for
Money

Likelihood
to
Recommend
:



Comments: This help me to increase the productivity of the company, the use interface the app is really good , i highly recommend it to my colleagues and friends



'Azure user experience'

Apr 09,
2017

Tony T.

Source: Capterra

4/
5

★★★★★
Overall



3 / 5

Ease of Use



4 / 5

★★★★★
Features &
Functionality



5 / 5

Customer
Support



4 / 5

Value for
Money

Comments: The application is functional and easy to use but needs some additional features like dictionary, better access and integration when accessing CC's and BCC's. The response message format needs to be better designed as the receiving message is messy. Needs to conform to a corporate format.




AzureDesk

by AzureDesk

★★★★★

4.5 / 5 35 reviews



'Good intuitive ticket tools. '

Feb 19, 2018

Yvan G.

Service Tech

Animation, 201-500 employees

Reviewer Source ⓘ

Source: Capterra

4/5

★★★★★

4 / 5

Ease of Use

★★★★★

4 / 5

Customer Support

★★★★★

4 / 5

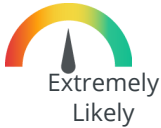
Features & Functionality

★★★★★

4 / 5

Value for Money


Likelihood to Recommend :



Extremely Likely

Pros: Easy to use, good customer support. If all you want is out of the box ticketing tool then this could be a tool for you.

Cons: Not enough customizing possibilities for fields, form etc.. Lack of report and dashboard editing. Basic ticket tool.



'Great solution for managing service encounters'

Mar 06, 2017

Aaron P.

Source: Capterra

5/5

★★★★★

5 / 5

Ease of Use

★★★★★

5 / 5

Customer Support

★★★★★

5 / 5

Features & Functionality

★★★★★

5 / 5

Value for Money

Comments: This software is great for our company. We can keep track of issues, manage schedules easier, and help keep our customers informed and updated on their ticket requests. Overall an easy to use, great product.

➔Vendor Response

by AzureDesk on March 06, 2017



AzureDesk

by AzureDesk



4.5 / 5 35 reviews

Used the software for: 6-12 months
Source: GetApp

5/5

5 / 5
Ease of Use



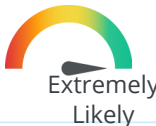
5 / 5
Features & Functionality

5 / 5
Customer Support



5 / 5
Value for Money

Recommend :



'Good Solution Application'

Apr 17, 2017

Rajnil P.

Source: Capterra

4/5



4 / 5
Ease of Use



4 / 5
Features & Functionality



4 / 5
Customer Support



4 / 5

Comments: We started to use this and the next morning we found things that we found were not done right and this was fixed quickly by the team. When it was raised.

It is a good product in the SME domain

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Capterra Inc.
1201 Wilson Blvd
9th Floor
Arlington, VA 22209
info@capterra.com

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AzureDesk

by AzureDesk



4.5 / 5 35 reviews
