



# THE MOST ADVANCED **ARTIFICIAL INTELLIGENCE**FOR GROCERY RETAIL **PROMOTIONS**



## A MASSIVE PRICE AND PROMOTION WAR IS ABOUT TO START IN RETAIL







« The unstoppable rise of Aldi and Lidl »

Handelsblatt Global, Sep 27, 2017

« Falling retail prices, price wars »

Progressive Grocer, July 18, 2017

« We will beat the best prices in the market »

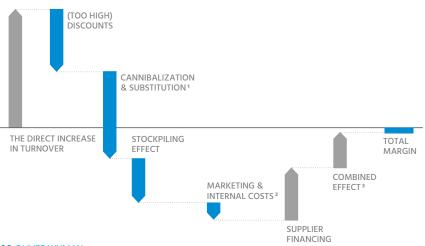
CEO Lidl US, June 15, 2017

« Whole Foods makes good on price-slashing promise »

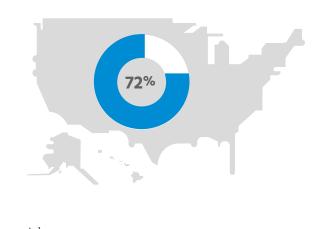
Progressive Grocer, Aug 28, 2017

#### MOST PROMOTIONS DON'T BREAK EVEN, AS BUDGETS ARE WASTED ON THE WRONG CUSTOMERS AND WRONG OFFERS

#### CHANGE OF MARGINS DUE TO PROMOTION



#### 72% OF PROMOTIONS DON'T BREAK EVEN





Based on an Oliver Wyman publication ("No Power to Promotions", 2017, German only)

Worldwide study by Nielsen in 2015 (http://viz.nielsen.com/tradepromotionperformance/)

<sup>&</sup>lt;sup>1</sup>Discounts on products a customer would have bought anyway or uses to replace similar products and brands 
<sup>2</sup>Additional store and supply chain costs to manage extra volumes 
<sup>3</sup>The changes in basket compositions and number of customers

# WHAT IF YOU COULD **REDUCE**

- ✓ THE AMOUNT YOU SPEND ON DISCOUNTS
- ✓ THE NUMBER OF OFFERS YOUR CUSTOMERS DO
  NOT CARE ABOUT
- ✓ THE EFFORT REQUIRED TO MANAGE CAMPAIGNS
  AND SELECT THE RIGHT CUSTOMERS
- ✓ THE \$\$ AND HOURS SPENT ON RESEARCH





# AND AT THE SAME TIME INCREASE

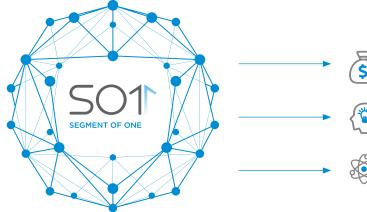
- ✓ SAME-STORE SALES AND PROFIT
- ✓ HIGHLY RELEVANT OFFERS FOR EACH INDIVIDUAL CUSTOMER
- ✓ YOUR ABILITY TO BUILD A 1:1 CUSTOMER RELATIONSHIP
- ✓ TARGETED ACHIEVEMENT OF YOUR FINANCIAL GOALS

  WITH SMARTER PROMOTIONS

### SO1 HAS BUILT THE WORLD'S MOST ADVANCED ALFOR RFTAII

The artificial intelligence of the SO1 Engine deeply understands each individual customer's preferences and is able to influence his or her purchase decisions with unparalleled efficiency.

Given this powerful knowledge, our solutions enable retailers to send customers smart, individualized promotional offers and content they like - while driving significant increases in the retailer's revenue and profit.





HAS INVESTED AN 8-FIGURE \$ AMOUNT IN NEXT-GENERATION RETAIL INFRASTRUCTURE AND 5 YEARS OF RESEARCH IN HIGHLY SPECIALIZED AI



EMPLOYS THE **BEST TALENTS** FROM PHYSICS, MATHEMATICS, BIOLOGY, MACHINE LEARNING, ...



UTILIZES CUTTING-EDGE TECHNOLOGY AND SCIENTIFIC COOPERATIONS (E.G. MIT)

# SO1 DELIVERS AUTOMATED AND HIGHLY EFFICIENT INDIVIDUAL PROMOTIONS

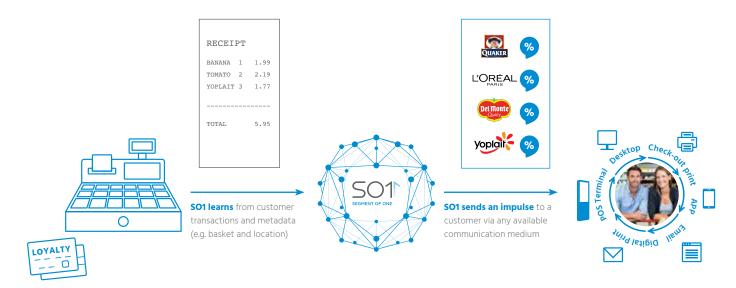
	SO1 ENGINE		
	SMART RECOMMENDATIONS	OPTIMIZED DISCOUNTS	PROGRAMMATIC PROMOTIONS
INDIVIDUAL FEED Based on individual preferences and (financial) goals	$ \checkmark $	$ \checkmark $	arphi
OMNI-CHANNEL E.g. check-out printer, app, email	$\Leftrightarrow$	$ \checkmark $	$ \checkmark $
INDIVIDUAL DISCOUNTS Based on individual willingness-to-pay		$ \checkmark $	arphi
BRAND INTERFACE Google Adwords-like targeting interface			$\swarrow$

SO1 ranks existing promotional offers and content according to individual preferences.

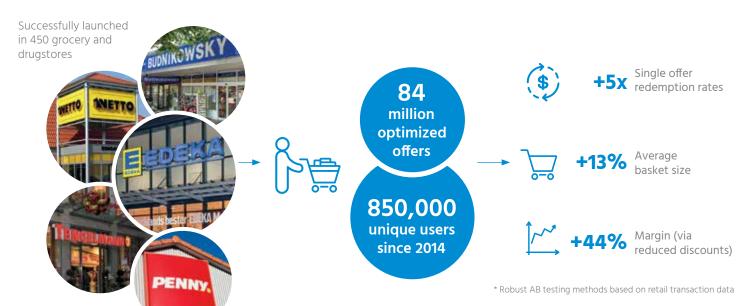
SO1 ranks offers AND adjusts individual discounts on a product to match a customer's willingness-to-pay.

SO1 enables retailers to generate revenue with brands with its programmatic promotions bidding platform.

## SO1 IS SIMPLE TO SET UP WITH BASKET DATA, AN IDENTIFIER, AND ANY COMMUNICATION CHANNEL



# SO1 SIGNIFICANTLY DRIVES SAME-STORE SALES WHILE INCREASING CUSTOMER SATISFACTION AND PROFIT



#### THE POWER OF SO1 PROMOTIONS

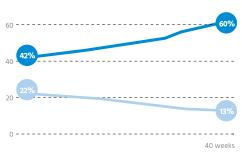
#### **EFFECTIVE FROM DAY 1 OF** IMPLEMENTATION AND PAYS FOR ITSELF

#### DRIVES CONTINUOUS IMPROVEMENTS VIA ALGORITHMIC LEARNING



Control stores w/o SO1

SO1 test stores



Avg. discount So1 promotions

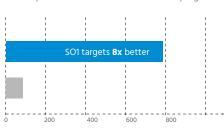
Redemption rate So1 promotions

#### **OUTPERFORMS**

**EXISTING SOLUTIONS** 



Redemption rate of >100 identical campaigns



Heuristic targeting by experts at a leading retailer

Individual targeting by SO1 AI

# "SALES HAVE INCREASED SIGNIFICANTLY"

feedback from customer and employees, sales have increased significantly."

Torben Godskesen Managing Director

**NETTO** 

"For the first time,
we are able to use modern,
digital market strategies
known from online commerce
to make the in-store shopping
experience even more
attractive."

Kai Thornagel Head Digital Sales Activation

to the POS."

**"SO1** 

transfers the

performance

marketing of

the online world



Christoph Wöhlke CEO



"It's a truly unique solution that reflects the next generation of POS marketing."

Benjamin Lickfett Mobile Lead

DIAGEO

"In addition
to to the very
positive development of revenues in
participating stores,
SO1 allowed us to
leverage individual
objectives within our
promotion channel."

Dr. Henrik Haenecke CEO

> KAISER'S (8) TENGELMANN (1)

"A big thank you for this inspiring cooperation." "SO1 has proven that individual offers can be successfully implemented at brick & mortar retailers."

Dr. Ulrike Biedendieck Manager Special Projects



Dr. Frank Thiedig Business Lead Marketing



Let's return your promotions to a source of incremental revenue



info@so1.net