



mCase



The only case management solution
designed around your unique needs.

Experience better, faster, flexible, more efficient case management with mCase.



mCase cuts our data entry time in half and will allow us to spend time where it matters.”

S. Garcia
City of Richmond, CA
Neighborhood Change Agent

You’re doing everything you can to connect the people you serve with the assistance they need. mCase empowers you to do even more, because it reduces the time you spend on administrative tasks and increases your ability to make a positive impact in people’s lives.

mCase is a unique, completely configurable cloud-based solution that makes case management tasks faster and more efficient. It lets staff support their clients in the office and out in the field, using mobile devices and the web, while providing an easy-to-use and powerful case management solution. mCase supports all aspects of the case management lifecycle, including intakes, assessments, service planning, outcomes measurement and eventually, closure.

Not just a tool— an entirely new approach

Other human services software programs are designed one way—to fit the needs of their creators. mCase is designed around you, so you can spend more time improving the lives of children, families and others in need. Others focus on data capture and workflow. mCase guides you, and makes your population safer.

RedMane will understand your challenges from a business perspective, not just through the lens of technology. We’ll work together to build your solution, and we’ll support you every step of the way, from pre-implementation assessments, to systems integration and data migration, to training and ongoing support.

Add fields, break data into tabs, and make signatures right in a document, so everyone can sign a service plan on the spot. Plus, you can record interviews, take pictures and more, while maintaining complete control of your data.

Across-the-board empowerment

mCase satisfies the needs of every role in the case management process.



Caseworkers

Get an easy to use, comprehensive solution that gives you the tools you need to do your job, while reducing the amount of time you spend at your computer.



Executives

Fulfill your organization’s purpose, fuel better outcomes and make sure no detail is overlooked, while enhancing compliance, workflow and eligibility.



Managers

Access robust reporting, analysis and dashboards to ensure process adherence and effective resource allocation.



IT Leaders

Gain more flexibility and control, while integrating with your current infrastructure. Easily respond to changing business needs with a flexible and configurable solution that you can manage and control.



Valuable, comprehensive features

Only mCase combines the strength of RedMane with powerful features and benefits.

Cloud-based with web AND mobile functionality

- Works offline
- Highly secure
- Standards-based architecture

Supports all aspects of case management

- Intake
- Assessments
- Investigations
- Ongoing case management
- Service planning
- Closure
- Provider management
- Financials

Unique 360-degree visual representation of clients

Innovative and flexible mapping capabilities for improved program analysis and better resource allocation

Integrates with other systems

Dashboards, analytics, and reports, including ad-hoc reporting tools

Dynamic and configurable workflows and approvals

To see a demonstration of how mCase can help you work more efficiently and cost-effectively, email mcase@redmane.com or visit redmane.com/mcase.

A rare breed.

mCase is backed by the deep expertise of RedMane, a company with two decades of experience implementing systems that keep children safe, strengthen families, and help those in need. And RedMane does it by working side-by-side each client so each solution fully meets their unique needs and is well received by their entire workforce.



"We are partnering with RedMane Technology to bring our caseworkers state-of-the-art capabilities so we can better serve mothers and children."

Tara Petti, CEO of the Southern Network
Manitoba

"RedMane staff have been very flexible and so easy to work with."

Michele Waite, Manager of Senior Services
Longmont, Colorado

"Virginia's innovative partnership with RedMane will get the Commonwealth closer to accomplishing its mission of helping children and families triumph over poverty, abuse and neglect."

Carl Ayers, Director
Family Services Division, Virginia Department of Social Services



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