Human Rights Watch Success Story

GSX
www.gsx.com

The organization Human Rights Watch relies heavily on Office 365 to orchestrate its communication at a global scale.

Monitoring Office 365 service delivery in 90 locations

With **GSX** since **May 2015**

Walid Ayoub
Director,
Global IT Services (CITO)

" GSX's end-to-end monitoring around Exchange Online and Office 365 ensures that **emails are delivered properly**, on time, and that all features are available and working.

This has **minimized downtime and outages**, as well as **improved the overall user experience** with Office 365. "

Question? sales@gsx.com

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Prior to utilizing GSX Solutions, IT Managers were "flying blind" when it came to understanding & troubleshooting the source of a problem.

GSX Robot Users continuously diagnose the level of service delivered.

Pinpoint the source of latencies to streamline the troubleshooting process considerably.

The result

✓ Prevent end-user performance issues

✓ Drastically reduce mean-time-to-repair

Question? sales@gsx.com