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TECHNADOPT

The Technology Adoption Solution



"Through proper use of the Technadopt solution, we guarantee increased technology usage and adoption across the organization."

## **Technadopt Features**



#### **Customized Tutorials**

Customized tutorials covering the technology from A-Z which allows learning for novices and experts alike.



#### Live Online Training

Ability to attend live, online training for employees who prefer interacting with trainers or who have specific questions.

#### Voice Support

Support via voice to have specific questions answered or issues resolved while working on the tool/technology.

#### Automated Chatbot Support

Frequently Asked Questions will be answered via automated chatbot, customized to respond according to the technology.



#### **Promotional Content**

Promotional content about the technology answers the 'why' of using it. Users will understand the reason that this technology is useful and how it will change the way they work.



#### **Document Repository**

Save all technology related documents in the same area for easy access to employees for download.

#### User Profiles

Each user will have their own profile where they can view current and past activities on the platform.

### Web Based

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The web based solution allows access from any laptop or desktop device, with login for secure access.

#### **Responsive Design**

The responsive design allows easy access on tablets and mobile phone devices for learning on the go.

#### **Users Dashboard**

Administrators can add and remove users, reset passwords, and generally manage user access on the platform.

# **Technadopt Features**



#### **User Analytics**

Administrators can view user analytics to understand what users access to understand their preferred learning and support methods.



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#### User Reports

Managers can generate user reports to view which users regularly access the system and which users do not use it for learning.



#### Ease of Management

Technadopt makes it very easy to upload tutorials, schedule online training, assign support personnel, and update content.

#### Multiple Technologies, One Interface

Multiple, best-of-breed technologies work as the engine for this platform. Users only see a seamless, easy-to-use interface.

#### Multiple Privacy Options

Technadopt platform can be made open to the public or for specific users only.

