

## Customer Success Story



Healthcare platform Medic.pl is a comprehensive set of tools for medical clinics for patient care, treatment process and communication between patient, doctor and clinic's administration. It consists of Practice Management Solution web-app, Medical Appointment Booking app, Web Portal for patients and Central Repository for Electronic Medical Documentation. With this platform, customer was enabled to run online registration, optimize backoffice activities, shorten time of visits, automate communication, give self-service features to patients and securely store and share medical documentation what in turn resulted in increased financial efficiency and higher patients and employees satisfaction. Platform is now considered as a solution for local government in one of polish region.

## Win Results

Platform enables employees to be more involved in other and new activities, thanks to back-office processes automation and optimization.

Product is set on microservices & microapps technology and hosted in Microsoft Cloud. In the result, the system automatically adapts to the load generated by the customer, is cost-effective and flexible to technological and business changes and gives compliant with current legal regulations safety for sensitive data.

Platform gives opportunity to integrate with external channels of communication and sales tools, which provide new patients to the clinic.