

Healthcare platform to boost-up your clinic and patients satisfaction

Take care of patients, not the tools and complex documentation – we do it for you.

Healthcare platform is a comprehensive set of tools for medical clinics for patient care, treatment process and communication between patient, doctor and clinic's administration. It consists of Practice Management Solution web-app, Medical Appointment Booking app, Web Portal for patients and Central Repository for Electronic Medical Documentation. With this platform, you are enable to run online registration, optimize backoffice activities, shorten time of visits, automate communication, give self-service features to patients and securely store and share medical documentation what in turn result in increased financial efficiency and higher patients and employees satisfaction.

What is Healthcare Platform Medic.pl?

Use one platform for end-to-end patients treatment proces in your clinic. Main functionalities are: medical appointment booking — in facility, online on your website, in social media channels and on (if you wish) public portals; medical visits features for doctors; medicines database; pharmacy integration; electronic documentation store, share and management; ePrescriptions and eSickLeaves; integration with external tools and portals; rights management and GDPR compliance; automate communication with patiens; patients accounts and self-service and many more.

All with no installation, no developers, no problems.



Why customers use Medic.pl:

- Instant start with no installation click&use and easy-access wherever you want
- Felixble, secure and cost-effective platform
- Current law regulations compliance
- User friendly interface and intuitive functionalities
- One solution for doctors, employees and patients
- Ability to store and share Electronic Medical Documentation

Increase availability

Increase financial effectiveness

Increase patients satisfaction

24/7 and 365 days/per year

- Book your patients even after working hours, unlimited number at one time
- Enable your employees to involve in other activities than booking, copying and completing forms
- Be in touch with you patients via different channels

70% of patients issues with clinics are related to availability of phone lines and employees – in booking, changing and cancelling appointments

Automation and optimization

- End-to-end processes with no installation, just click&use
- Increased revenue and reduced costs
- No-show management process and optimization
- Booking, patients' self service, Electronic Medical Documentation automation, communication, schedule managements etc.

Around half of administrations FTE is for registration, schedule management and patients communication process that we can automate

Self-service and private accounts

- Give patients more actions to do by themselves, save time and money on your side
- Enable your patients to use their preferred channel of communication
- Share data securely between you and patients – diagnosis, eximinations, images, laboratory tests etc.

Self-service is a standard for processes that can be automated and you can focus on substantive aspects of treatment

It took only few minutes to decide that we want to jump-in to Medic.pl. Thanks to this platform we can hire new people with no time spent on trainings on using this application, management of schedules is simplier that we have even thought and as doctors we have more time for patients and can run more visits in the sam period of time. At last, we are doctors, not developers and finally we have platform that just works and we don't need to think about it.

- Novamed

